



the BROTHERS of MERCY

BROTHERS OF MERCY MAGAZINE | FALL 2019



All Systems "Go" for the New
Memory Care & Enhanced
Assisted Living
Community

CEO's Perspective



PETER C. EIMER
BROTHERS OF MERCY
CEO

A New Campus

This year has been another year of tremendous growth at the Brothers of Mercy. Construction of our beautiful new Assisted Living and Memory Care facility began in June and will be completed next summer. This 92,000 square foot facility will include three buildings that are connected and will be located in the center of the campus.

This wouldn't have been possible without the success of our first Capital Campaign which has raised \$3 million. Thank you to all the donors who made this happen!

Already reservations for the new facility have been really coming in which shows the demand in the area for these services and the great reputation that Brothers has in the community.

The success of the campaign has also allowed us to remodel the 2nd and 3rd floors of the nursing home and work on the 4th floor is going to follow.

In the past five years we have totally redone our Senior Apartments, opened Montabaur Heights, remodeled the Skilled Nursing and Rehabilitation Center and begun construction on the new Assisted Living and Memory Care. In essence we have a brand new campus.

Future plans call for repurposing and remodeling the current Sacred Heart Home into a facility that will include medical clinics, pharmacy, residential units and much needed office space for our growing campus. We are also planning to put in connecting walkways between all of the campus buildings which can be enjoyed by the residents of the campus.

While all of this is new – we will continue our culture of passionate care for the sick and elderly that the Brothers began in 1924. Our employees are the best!



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Business First Ranks
Brothers of Mercy #1 in
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Brothers Celebrate 95 Years Serving the WNY Community



In 1924, Bishop Turner welcomed six Brothers from Montabaur, Germany to the United States to launch what became a cornerstone of the WNY care community. They established a residence on Cottage Street and began their mission of in-home nursing.

June 28th marked 95 years of the Brothers of Mercy serving Western New York. Founded over 160 years ago in Germany, the Brothers of Mercy's profound origin story stems from a humble mission: to honor Christ through service to those most in need – the sick, poor and aged.

Clarence Brothers Community Service Spans Almost 4 Centuries

When the six original Brothers arrived from Germany in 1924, the local community originally grew, but then got smaller through the years. As the congregation increased in size, some of the founding Brothers returned to Germany. By 1939 there were 20 brothers. In 1964 membership grew to 30, but by 1989 membership decreased to 17 brothers.

Today there are 8 Brothers living on the campus. A number of them are still active in daily operations, providing spiritual care, assisting at mass, doing volunteer work, sitting on the board of directors along with attending numerous campus functions and activities.



Collectively, when adding up total years of service in Buffalo and Clarence, it comes out to an amazing 376 years. Inspired by their original mission of providing in-home nursing, spiritual care and serving the poor, these 8 Brothers have made a profound impact throughout Western New York for over 60 years.

Kentucky Derby Theme will Highlight the 2020 Caritas Awards Dinner



Make sure to mark your calendar for Thursday, May 14th as the 2020 Caritas Awards Dinner is taken to the next level with the introduction of a Kentucky Derby theme. Ladies, this will be a chance for you to express your inner Southern Belle, so take note and don't hold back when planning your Kentucky Derby wardrobe. Don't forget that long-established fashion statement, "The Hat", as we will be voting for the evening's "best hat" with a special prize going to the winner. For the men out there, the Kentucky Derby provides a splendid excuse for you to get just as dressed up and decked out. **This year our Caritas raffle tickets will include "The Ultimate Derby Experience" - sending the winner and a guest to experience the 2020 Derby "live" (May 2nd), including tickets to the historic Churchill Downs, airfare and overnight accommodations!**

Mint Juleps (the signature drink of the Kentucky Derby), will be available throughout the night, special performances by local artists, both Chinese and live auctions and other surprises will make the 2020 Caritas Awards Dinner a truly unforgettable experience!



PROFILE

Teresa Dillsworth

Administrator
Brothers of Mercy
Nursing Home & Rehabilitation



I guess you can call it somewhat of a homecoming for Teresa Dillsworth. You see, her first full-time job was at the Brother of Mercy Nursing & Rehabilitation Center fresh out of Akron High in the housekeeping department. Teresa spent the first 11 years of her career learning all that she could about long-term residential and subacute care and was promoted to various positions. She left Brothers in 1995 to become Assistant Administrator at Father Baker Manor.

A few years later, Teresa decided to get her bachelor's degree so she could pursue a NYS Nursing Home Administrator's License. So, when her son graduated from high school in 2010, she decided to go to college with him that Fall. They enrolled in Hilbert College and Teresa graduated Summa Cum Laude in 2015. She obtained her Nursing Home Administrator's license that December.

Teresa was named Administrator to the Skilled Nursing and Rehabilitation Center earlier this year. She comes to Brothers with 25 years of experience in the healthcare industry; most recently as Administrator of Our Lady of Peace Nursing Care Residence in Lewiston, a 250-bed facility that shares the same Catholic tradition and mission as the Brothers of Mercy.

As Nursing Home Administrator, Teresa is responsible for the total operation of the Nursing and Rehab Center and the Outpatient Rehab Clinic. She leads the application and implementation of policies and procedures, compliance with NYS and Federal Rules

and Regulations, assuring control and effective utilization of the physical and financial resources of the facility and maintaining a high-level of competence in the staff of the facility.

"No two days are ever the same and my favorite time is when I can make rounds to interact with residents, patients, staff and volunteers. Spending my career in Senior Living has been extremely rewarding on a personal and professional level," claims Teresa.

Personally, Teresa has been happily married to her husband, Gary, for 12 years. She has a daughter, Ashley, and a son, Dalton. She's "Nonnie" to 3 beautiful grandchildren - Marissa, Sadie and Nathan. *"There is no greater joy than being a grandparent"*. Teresa is also the "Dog Mom" to Mr. Mojito "Mo" who is their 2½ year old brindle English Mastiff.

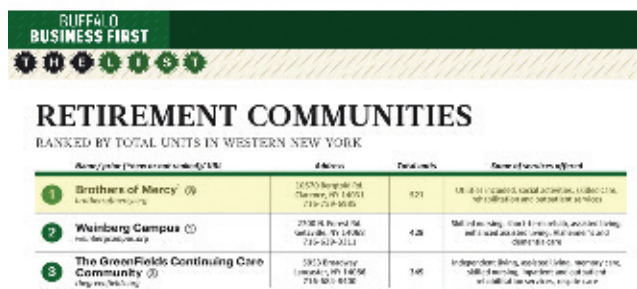
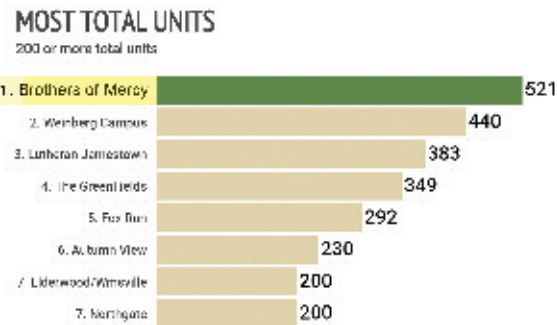
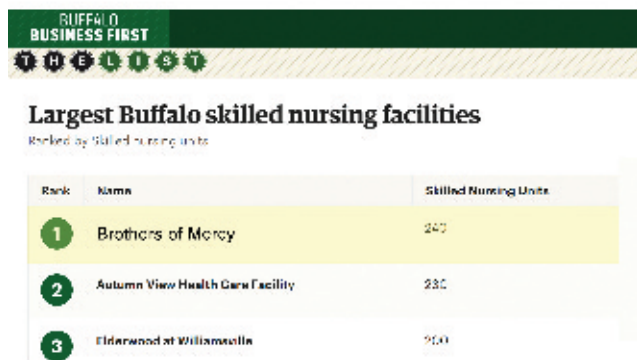
"If you had told me back in 1984 upon hire at Brothers of Mercy that in 2019 I'd be the Administrator of the Nursing Home, I wouldn't have believed it. I've had the opportunity to work at several other nursing homes and it's really great to be back at the BOM, where all the hard work we do stays right here and directly benefits this Campus!"



My greatest accomplishments are my daughter and my son. I don't ever want to imagine what my life would be like without them. I am so very proud of both of them!

Buffalo Business First Ranks BOM #1 in Multiple Categories

Every year, Buffalo Business First comes out with a list of top companies and organizations in their specific area of expertise. The Brothers of Mercy ranked #1 throughout Western New York in multiple categories. The following infographics represent some of those findings.



Newsweek Recognizes Brothers of Mercy in Best Nursing Homes 2020 List

Newsweek and research firm Statista recently teamed up to compile a list of the top Nursing Homes throughout the country. Brothers of Mercy finished in the top 2% (ranked #12 out of 627 Nursing Homes & Skilled Nursing Facilities) in New York State.

Newsweek and Statista designed a rigorous methodology that evaluated nursing homes using data from two sources 1. Recommendations from medical experts (nurses, administrators, therapists and physicians), and 2. Nursing Home performance based on CMS data in three domains (health inspections, staffing, and quality measures). This is the first year that Newsweek has published the list.



New Memory Care and Enhanced Assisted Living Community Update



The Brothers of Mercy 92,000-square-foot Memory Care and Enhanced Assisted Living Community is moving forward according to plan. The footprint of the building is really beginning to take shape and exterior walls are going up. The plan is to have the entire outside shell completed before the snow flies. This will give workers the opportunity to do interior work during the winter months.

Both buildings are designed around a communal model, with six households of 16 beds. Each household will have its own lounge, kitchen and activities area. The buildings are a combined 92,000 square feet.

The project was designed by Wendel and construction is being handled by The Pike Company, with a projected opening in late summer 2020.



Currently we do not provide memory care housing, which caters to people with dementia. This new community will help those confronted with those issues.

Peter Eimer

Capital Campaign Reaches \$3 Million Goal

The Brothers of Mercy Foundation has nearly reached it's three million dollar Capital Campaign goal.

"We are so very grateful to all our benefactors, employees, local foundations and all those who made this goal achievable. It really took many hands at work and many generous people to raise this capital and the Brothers of Mercy organization is humbled by your philanthropy", states Foundation Director Nancy Gugino.

Funds are already being put to good use with Skilled Nursing and Rehab Center's renovations as well as the construction of a brand new Memory Care / Enhanced Assisted Living Community. Scheduled to open next summer, the response has been tremendous, with inquiry calls streaming in daily from all over the country. Once opened, the Brothers of Mercy will offer a full continuum of care with this unique wellness neighborhood design.

On May 2nd, the Brothers of Mercy Foundation hosted the 18th Annual Caritas Awards Dinner. This sellout event was the largest and most successful event in the history of the organization hosting a record crowd of over 500. The tenth annual Oktoberfest/5K Race was held on September 6th. This was yet another successful fundraising event yielding record high earnings. Plans are already underway to take both the 2020 Caritas Awards Dinner and Oktoberfest to their next level.

BOM awarded \$300,000 by The Odd Fellow & Rebekah Benefit Fund

The Brothers of Mercy was recently awarded a \$300,000 grant award by the Odd Fellow & Rebekah Benefit Fund. This generous gift will fund four assisted living households which will be part of the new Memory Care & Enhanced Assisted Living Community, currently under construction and planned to open in the summer of 2020.

The Odd Fellow & Rebekah Benefit Fund's mission of supporting organizations committed to the enhancement of the WNY community is well aligned with Brothers of Mercy's 160-year legacy and mission of compassionate care. The Foundation responded positively by investing in the good work of the Brothers of Mercy and helping them expand their capacity to serve more seniors in need of specialized and enhanced healthcare services.

The new community on the Brothers of Mercy Campus will employ a signature "Wellness Neighborhood" community design. This innovative and forward-thinking approach aims to replace the regimented structure, and often clinical feel, of traditional assisted living and memory care facilities with a flexible environment of care, evoking a home-like experience and placing the resident at the center of quality of care. In alignment with our comprehensive, holistic programming philosophy, we included some nonpharmacological interventions like specialized Circadian lighting in our Memory Care Community.



Foundation Director Nancy Gugino and CEO Peter Eimer accept the generous donation from the Odd Fellow & Rebekah Foundation

NEWS & EVENTS...

Residents Participate in Fun Music Video

Brothers of Mercy Wellness Campus celebrated this year's National Assisted Living Week theme, "A Spark of Creativity", with a fabulously creative musical tribute to #LivingYourBestLife!

Over 25 residents showed off their best dance moves and even some hidden talents (baton twirling, anyone?). To date, the video has been watched by over 1600 people.



Peter Eimer named "Who's Who in Healthcare"

Brothers of Mercy CEO, Peter Eimer, was named in 2019 "Who's Who in Health Care" by Buffalo Business First. Every year Buffalo Business First recognizes leaders in the health care industry based on performance, years of service and how well the facility is operating. Brothers of Mercy has been ranked a 5-Star facility for many years.

His previous position was Chief Operating Officer. Peter is a graduate of the University of Pittsburgh (MBA) and Canisius College (1979).

BOM Welcomes New Board Members

Earlier this year, the Brothers of Mercy welcomed six new members to its governing Board of Directors.

New members will include **Michael E. McRae**, President & CEO of St. Ann's Community in Rochester; **Dr. Michael Noe**, MD & MPH, Administrator and Professor of Epidemiology and Environmental Health at the University at Buffalo; **Monsignor David LiPuma**, Pastor at Our Lady of Victory Basilica in Lackawanna; **Sister Pat Burkard** of the Franciscan Nuns, Administrator with the Diocese of Buffalo; **Thomas Fentner**, President of HR Solutions, LLC and returning member **David Nasca**, President & CEO of Evans Bank.

All of these new members have been avid supporters of Brothers of Mercy throughout the years, and are eager to bring forward their innovative ideas for the benefit of the Brothers of Mercy campus.





Chef Warren Wins Again

A big CONGRATULATIONS goes out to Brothers of Mercy's very own Chef Warren Drew, the Executive Chef at Montabaur Heights independent living community on the BOM Campus.

Warren's "*Jumbo Cream Puffs with Chocolate Ganache*" won Best Dessert at the annual Network in Aging "Taste the Network" food competition. This is the 3rd year in a row Chef Warren brought home the gold. Last year he won in the Best Entree category.

2019 Employee of the Year

Tieaira Henderson is the 2019 Employee of the Year. Her career started at Brothers of Mercy in 2016. As a nurse, Tieaira goes above and beyond in every aspect of her daily routine. She makes it her goal to meet the needs of residents/patients, families and visitors.

Families frequently compliment on her care and compassion for their loved ones. She is a great advocate for the patients showing respect and empathy. Tieaira is well deserving to receive the honor of Employee of the Year!



Mindee McDonald named SHH Administrator



Mindee McDonald has been appointed Administrator at the Brothers of Mercy Sacred Heart Adult Home, part of the Brothers of Mercy Wellness Campus.

Ms. McDonald has over 20 years of experience working at Sacred Heart, where she has held the positions of Director of Health Services and Assistant Administrator for the past 13 years. In her new position, Mindee will oversee Sacred Heart Home as it migrates from its current 57,000-sq.-ft. location into a new, 92,000-sq.ft. location on the Brothers of Mercy Campus.

Carole Olejnik named Activities Director

Carole Olejnik was named the new Director of Activities at the Skilled Nursing facility. Carole has 19 years of experience working in an Activities Department, most of which as a Director.

Some of her noteworthy accomplishments include Director of Activities at Absolut Care at Aurora Park (2008-2015) and developing the initial opening program at Fox Run in Orchard Park. Carole completed her education at Binghamton University.



Clarence Businessman Donates \$100,000 to Brothers of Mercy Campus



Daniel Snyder, president and CEO of the Clarence based company inLighten, stepped forward as a major donor in the Brothers of Mercy Capital Campaign.

His generous donation of \$100,000 will aid in the construction of the new Brothers of Mercy Enhanced Assisted Living & Memory Care Community. The \$21M project broke ground on Tuesday, May 14th.

Garman Family Foundation awards BOM \$12,500

The Garman Family Foundation awarded Brothers of Mercy \$12,500 for the Fourth Floor Renovation of one patient room in the Skilled Nursing and Rehab Center.

It is because of their generosity and foresight that they are able to support organizations that address community needs.



Community Foundation
for Greater Buffalo

Senior Companion Care available On and Off Campus

A Non-Medical, Senior Companionship Program

If your family member or loved one enjoys their independence, but is challenged with everyday activities, Brothers of Mercy Senior Companion Care is the solution.

With Brothers of Mercy Senior Companion Care, you'll have the peace of mind you've provided your loved one with the best possible care available.

For additional information, contact Susan Reilly, Senior Companion Care Coordinator, at 716-291-6178. She will discuss how it works, a care plan, times and shifts your loved one needs, payment and any other questions you may have.

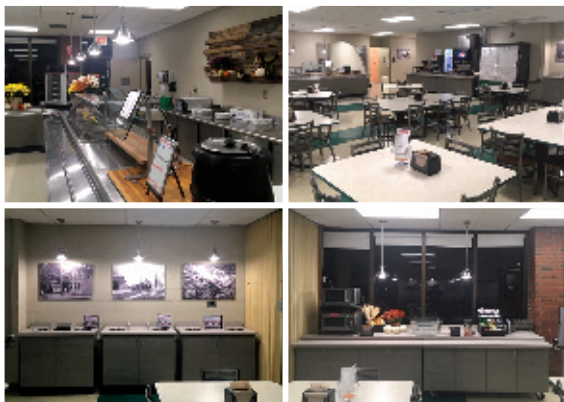


Nursing Home Renovations

Renovations have been going on all year giving the nursing home a whole new look. Nurse stations, corridors, common sitting areas and resident rooms have been updated with new paint, fixtures, wall covering and art work, giving the entire building a fresh, modern look. In addition, a new roof was installed, a Palliative Care suite was transformed from old office space and a new sign installed at the Ransom Road entrance.



Nursing Home Cafeteria Upgrades



A generous grant by the Statler Foundation allowed the Brothers of Mercy to complete a major facelift for the Nursing Home cafeteria.

New fixtures, equipment, lighting and art work all works in tandem giving the cafeteria a fresh, modern look and feel. Employees and guests can now enjoy chef prepared meals in an upscale atmosphere.

A 55" flat screen TV at the cafeteria entrance features a menu and any daily specials available. Kudos to the BOM team who worked around the clock to get all the work done in record time with minimal disruption to service and operations.

Brothers of Mercy Timeline

A timeline that chronicles the history of the Brothers of Mercy from 1850 through 2020 has been installed at the nursing home entrance.

This will be the first thing visitors will see when entering the building. It shows the strides the Brothers have made from early origins in 1850 through today.





Brother Francis Xavier O'Neill

The Brothers of Mercy Clarence congregation's longest serving member, Brother Francis Xavier O'Neill, passed away on Monday, March 18th on the Brothers of Mercy Campus, at the age of 94. Brother Xavier served in the Brothers of Mercy Mary Help of Christians for 75 dedicated years.

Brother Xavier's work touched countless lives, spanned generations and took him around the globe. He cared for newborn infants, the sick and dying, and everyone in between. Born Donald Arthur O'Neill in Wyandotte, Michigan, one of seven children, he joined the Brothers of Mercy after graduating from high school without ever visiting the community. He professed his first vows in 1945, and his final vows on Sept. 8, 1951. He studied at the Mercy Hospital School of Nursing, becoming a registered nurse and later a certified registered nurse anesthetist, which he considered to be his proudest accomplishments.

His seven decades of dedicated service helped shape and evolve his sense of wisdom, knowledge and understanding of the world and others; though two things that never wavered were his good heart and dedication to helping others. Brother Xavier truly exemplified the mission statement of the Brothers of Mercy - "The Charity of Christ Urges Us On".



Edward H. Wargala

This summer the Brothers of Mercy lost a wonderful supporter and good friend. Edward Wargala, a loving husband, wonderful father, beloved brother, faithful son, astute businessman, and most generous donor passed away abruptly and unexpectedly this past Spring. He will be missed by his soulmate, best friend and wife, Helen and his son, David.

Owner and operator of Depew Dairy, Ed was a landmark and pioneer in the milk and dairy business. To the Brothers of Mercy Foundation, he was one of the greatest Philanthropists in the history of the organization. Always gentle, always caring, he was one of the first in line to make up for any shortfalls.

Ed was a friend to all, a foe to none. His heart of gold touched so many less fortunate folks in Western New York and beyond.



Living a Life of Charity in WNY Since 1924

The evolution of the Brothers of Mercy in Clarence began in the mid 19th century when Peter Lotschect founded the Congregation of the Brothers of Mercy of Montabaur. Working with the poor, elderly and disabled, their Christian mission of love for God and neighbor developed into a vocation that stood the test of time. Soon, their compassionate health care drew others to their mission. The Brothers of Mercy religious congregation was formally established in 1856.

In 1924, several Brothers came to Western New York. Establishing a residence on Cottage Street, they immediately began their mission of in-home nursing. The demand for their spiritual care and medical skills grew, and in 1938 a second residence on Jewett Parkway was adopted. The Provincial headquarters was moved to Clarence in 1952. A year later, patients from Cottage Street were moved into the newly built Brothers of Mercy Sacred Heart Home.

In 1972, the Brothers opened the 100-unit senior apartment complex. The building that would later become the Brothers of Mercy Nursing and Rehabilitation Center was opened within 12 months, and the Sacred Heart Home was converted into an adult care facility.

In 2015, Montabaur Heights, an all-inclusive, independent senior living community was opened. Last year, the Russell J. Salvatore Outpatient Rehabilitation Clinic was opened, serving the entire WNY region.

Looking for ways to strengthen the Clarence community, the Clarence Brothers merged with a German order, known as the Brothers of Mercy of Mary Help of Christians in 2016. This community was founded by Brother Peter Friedhofen. Both orders were founded in Germany during the 1850s and have similar missions in health services and care of the aged.



From the Archives



1957 NOVICE CLASS

A number of young novice Brothers gather to take a group shot at the new Clarence campus.



COTTAGE STREET RESIDENCE

In 1925, the Brothers established a residence on Cottage Street.



BROTHERS IN SERVICE

Brothers living the mission...
"The Charity of Christ urges us on"



2018-2019 Annual Report of Donors

In this issue of the *Brothers of Mercy Magazine*, we are honored to recognize the generous individuals and companies that made donations of \$50 and above to the Brothers of Mercy Foundation and Capital Campaign during 2018 and 2019.

Your generosity is much appreciated and we cannot thank you enough for making the Brothers of Mercy a philanthropic priority.

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