

# Excellence



Brothers of Mercy News, Events and Campus Updates

Summer 2018

## Brothers of Mercy Selected 2018 Best Places to Work Honoree

Brothers of Mercy has been selected as a Buffalo Business First "2018 Best Places to Work" honoree. The 13th annual Best Places to Work luncheon was held on Thursday, March 15, at Buffalo Riverworks. Buffalo Business First hosted the event honoring us and our employees' accomplishments.

Employees were asked to complete a workplace employee engagement survey, which was developed by various leaders in the field of employee engagement.

The survey measures six key engagement categories focusing on communication, employee needs, manager effectiveness, personal engagement, team dynamics and trust in leadership. In order to gather statistically sound results, companies must reach a minimum level of employee participation, based on total number of employees, to be eligible as a finalist.



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## Brothers of Mercy Selected as Best Nursing Home in WNY



Channel 7 Eyewitness News looked at the best and worst Nursing Homes in WNY as rated by the Federal Government through Medicare.

According to the government, the Brothers of Mercy Skilled Nursing Facility was ranked in the top 5 Best Nursing Homes in WNY.

[Source: Medicare.gov](https://www.medicare.gov)



## CEO's Perspective

By Peter Eimer • Chief Executive Officer • Brothers of Mercy

### The Employees Make Brothers

Probably like many of you, people often tell me how they hear such great things about the Brothers of Mercy.

That's always nice to hear and I usually try to follow up with asking them what they've heard about us. Most times it's about the care a friend or loved one has received. To me, that means it's about the employees and how everyone here takes such pride in what they do.

Over the last few months, the NYS Department of Health has conducted their annual surveys and once again re-affirmed the excellent level of care provided at both Sacred Heart Home and the Skilled Nursing and Rehabilitation Center. Once again, we will be ranked at the very top of care facilities in Western New York.

It definitely is a proud feeling to be part of such an excellent and caring organization. So thank you for all you do – everyday – in caring for all those who come to us for help. The tradition continues!

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### Kelly Wurster Named New Branding Manager



Kelly Wurster has been named the new Branding Manager at The Brothers of Mercy Wellness Campus. Kelly comes with many years of experience working in the design industry.

She has held various creative positions in art direction, branding, graphics, and fashion. Kelly is a graduate of Syracuse University, where she earned a degree in design. Responsibilities will include, but not limited to Social Media management and publicity generation.

**QUOTE  
OF THE  
MONTH**



**YOUR ENERGY IS CONTAGIOUS.  
EITHER YOU AFFECT PEOPLE  
OR YOU INFECT PEOPLE**

## The Sales Team



Sheri Fitzner, Mary Baty and Nancy Gugino

Nancy Gugino, Executive Director of the Brothers of Mercy Facilities Foundation, has expanded her role on campus to now include Business Development Director. In addition to overseeing all fundraising campus wide, she now leads a sales team for all four communities. Her team includes Mary Baty and Sheri Fitzner. These ladies will be working to see that the census in all four campus communities is operating at a respectable level. These communities include the Skilled Nursing and Rehab Center, Sacred Heart Home, Montabaur Heights and the Senior Apartments.

Community Outreach. Mary has already started representing the Brothers of Mercy at all Senior Fairs, as well as networking and special events related to senior living and healthcare. Mary also assists with tours on campus when needed.

Sheri Fitzner has been promoted from Concierge at Montabaur Heights to Senior Living Director of Montabaur Heights and the Sacred Heart Home. Sheri's main focus is touring people in these two communities as well as Admissions. She will also be assisting with touring interested parties at the Skilled Nursing and Rehab Center and the Senior Apartments.

The purpose of the newly created team is to meet with all those seeking more information about Senior Living and all the elevations of care that may be needed in the future. According to Nancy, "With this new department, we can ensure that all calls are answered in a timely manner and tours scheduled based on a person's busy schedule. Our team does not view ourselves as sales per se, but more as Senior Living Solutions Experts. We meet with folks daily and hold their hand every step of the way. We also offer resources for virtually every piece of the process. New residents and their families are grateful for all the time we offer them and how we help simplify a very daunting change in life."

## Sheri Fitzner Named Senior Living Director



Sheri Fitzner

Sheri Fitzner has been named the new Senior Living Director at The Brothers of Mercy Wellness Campus. Previously, Sheri worked the concierge desk at the Montabaur Heights Independent Senior Living Community.

She will be responsible for assisting seniors transitioning onto the Brothers of Mercy Campus. From the initial inquiry, to a personalized tour, to move in, Sheri will guide them through the entire application process.





## VOLUNTEER Update

By Valerie Sonnenfeld • Volunteer Coordinator

### Thank You Volunteers!

The Brothers of Mercy Nursing and Rehab Center has a very active and organized volunteer program. Our volunteers are individuals who want to help others. They are retired, concerned citizens, friends, family members, former rehab patients, and college students that are required to learn and gain work experience or high school students completing mandatory community service. We are truly blessed to have over 70 active adult volunteers and 20-25 student volunteers.



The longevity and hours of our volunteers is truly impressive. David Scott has been a volunteer here for over 30 years and Marian McAllister over 27 years. Both are therapy transport volunteers. We also have a lot of volunteers who have been here 10, 15 and 20 years. Our volunteers provide an extra dimension to add to the comfort, care and happiness of our residents and patients. They do everything from therapy transport, activities, spiritual care, gift shop, clerical, friendly visitor dog visits, beauty shop, sewing, sorting and delivering the U.S mail to staff, as well as residents and collecting menus for dietary. Our dedicated volunteers donate an average of over 14,000 hours of service per year.

I believe the Brothers of Mercy's reputation and the rapport between our volunteers, residents/patients, staff and visitors also has a lot to do with our successful program. As money is not part of the volunteer's incentive, motivation is achieved in other ways. Encouragement, respect and support from staff members is essential. I have been the volunteer coordinator for The Brothers of Mercy Nursing and Rehab Center for over 28 years and will continue to strive to maintain a fully successful volunteer program.



## VOLUNTEER of the Year

### Warren "Whitey" Hall



Whitey has been an active volunteer for over 14 years. Whitey faithfully comes in every Tuesday and Friday afternoon and transports rehabilitation patients and residents to and from our in-house therapy clinics. He has accumulated over 4500 hours of volunteer service.

Whitey is a very devoted, kind, and caring gentleman. It is our pleasure to honor him with this special award. Congratulations Whitey!



## EMPLOYEE of the Year

### TJ Stockweather – Food Service Supervisor



TJ Stockweather

Calm, collective and hardworking! After 28 years in dietary, TJ knows the kitchen like the back of his hand. He takes pride in his work and it shows. Along with supervising and cooking for the residents, staff and volunteers, TJ looks forward to planning and cooking for our facility functions and does so with pride!

With that great smile, upbeat personality and positive attitude, TJ absolutely was our #1 choice for Employee of the Year. Thank you TJ, you are truly appreciated by all!

## First Quarterly Lottery a Huge Success

The Brothers of Mercy held its first quarterly employee lottery last month. Employees from Montabaur Heights, Senior Apartments and Sacred Heart Home were given "lottery tickets" from direct supervisors or Administration for acts above and beyond the call of the job.

Our grand prize was a donated 50" flat screen T.V. won by Mary Chriswell of Montabaur Heights, housekeeping department.

\*Note: BOM Skilled Nursing Facility has its own employee reward system



## 2018 Brothers of Mercy Summer Speaker Series

The Brothers of Mercy is kicking off it's **2018 Summer Speaker Series** this month at the Montabaur Heights Events Center. Three dynamic speakers will be presenting on various topics. The events are free to the public, and done in partnership with University Express. We hope to see you there!

### 1. Early Buffalo Music & Entertainment

Friday, June 8th at 6:30pm

### 2. Maurice "Rocket" Richard: The Man & The Legend

Friday, June 15th at 6:30pm

### 3. The Many Faces of Marie Antoinette

Friday, June 29th at 6:30pm



## WNY Olympian Anita Alvarez's BOM Connection



If you spend any time at Montabaur Heights, chances are you've probably run into David Alvarez. Working in the maintenance department, David does everything from moving furniture to shoveling snow, from valet parking to fixing a leaking faucet. In other words, he's their "go to" guy when something needs to get done. David always performs those tasks with a smile on his face and takes pride in his workmanship. But nothing comes close to the pride he feels when he talks about his daughter, Anita.

A humble man, David doesn't like to brag about his kids, but I think he has earned the right. You see, Anita is a World Class synchronized swimmer. She was part of the 2016 Olympic US Synchronized Swimming Team that performed in Rio de Janeiro and is on track to compete in the 2020 games in Tokyo. Anita is currently on the FINA-Sanctioned World Series Tour that spans the globe. Her latest competition was in Beijing, China.

"Her mom Karen was a synchronized swimmer, past coach of the Canisius College swim team and current coach of the Town of Tonawanda Aquettes, so Anita has been around the sport all her life. "She started competing when she was only 7 years old" claims David. When Anita was 12, she was watching the 2008 summer games held in Beijing and told her parents "Seeing that you have to be 16 to compete in the Olympics, technically I can compete in the 2012 games in London. Mom and Dad just smiled and said "Yes honey, that's correct".

The road to Anita's Olympic dream wasn't an easy one. Hard work and sacrifice became part of her everyday life. Even though the competition was tough, she made the National Junior Team at 15, and subsequently won the Junior Pan American Games that year. Shortly after that, Anita was invited to audition for the US Olympic team. This required her to make a big decision - if she wanted to commit to the rigorous training schedule needed to be on the team. With 100% support from her parents, Anita moved to the US Olympic training facility in California. Even though she practiced for 7 hours daily, Anita still had online course work to complete (to fulfill her high school requirements).

All the work and sacrifice paid off as Anita was selected to be part of a duet. She was one of two girls in the entire nation to compete in that event. Even though they did not make the medal round, they ranked as the #12 duet in the world and finished in 9th place, jumping 3 spots.

After the Olympics, Anita took some time off, attended a junior college in California and joined the swim team. This was an ideal opportunity to compete and stay in shape for the upcoming 2020 games. Being a modest girl, Anita told her coach about her Olympics experience, but not any of her team mates. After winning her first competition in speed swimming by an astounding 19 seconds, she reluctantly informed her team mates who she was. I'm sure they were blown away.

Right now Anita is training for the 2020 games in Tokyo and at 21 she is a leader and "veteran" of the team. At the time of this interview Anita was competing in the World Games in China. After the 2020 games, Anita is considering a career in nursing or as a physician assistant. I'm sure when they see Olympic athlete on her resume, she won't have a problem landing a job anywhere!





## New Associates

### Dining Services:

Penny Hill  
Matthew Keough\*\*  
Clayton Terry

\*\*Welcome Back

### CNAs:

Zairenden Ascencio  
Stacey Clark  
Samantha James  
Juliette Keddie  
Adayshya McDuffie  
Mandy Parrish-Sams  
Markitia Robateau  
Paige Zosh

### Nurses:

Rebecca Battista, LPN  
Angela Morris, LPN  
Sen Fares, RN  
Amanjot Mander, RN  
Mindy Shaw, RN  
3 West Nurse Manager

### Nurse Aide Trainees

#### May Class:

Breanna DeCarlo  
Kayla Halsey  
Jaeyana Jackson  
Kaity Jefferies  
Li Luo  
Gianna McClain  
Alyssa Miller

### Activities:

Hanna Augustino  
Dante Peters

### Administration:

Karen Burke

### Marketing:

Kelly Wurster

### Env. Services:

Tammy Rudnicki

### HIM:

Pamela Bouquin

### Congratulations on newly graduated CNAs (February Program):

Geanica Baughman  
David McCloud  
Colleen Rozwood

### Case Manager

Sacred Heart Home /  
Admissions-Nursing  
Home:  
Jessica Gervasio

### Montabaur Heights Servers:

Matthew Hellenbach  
Megan Kubiak  
Scott Kiener  
Stephanie Magera



## CAREER ADVANCEMENT OPPORTUNITIES



# Earn an LPN, RN or BSN at NO COST to You\*

Drastically improve your career and earnings possibilities. The Brothers of Mercy and Trocaire College are teaming up to give you an opportunity to earn your nursing degree!

See administration for details and selection requirements today.

\* You are still financially responsible for your books and supplies. Everything else is covered by various financial aid packages, and grants from Trocaire College and the Brothers of Mercy.

## You Spoke... We Listened!



## Tuition Assistance Program Now Increased

### New Annual Maximum is

**\$5,000 for Full Time employees** (was \$1,000)  
**\$2,500 for Part Time employees** (was \$500)

This will take effect for Fall Semester classes.

See Administration for details and qualifications.



## Mary's World

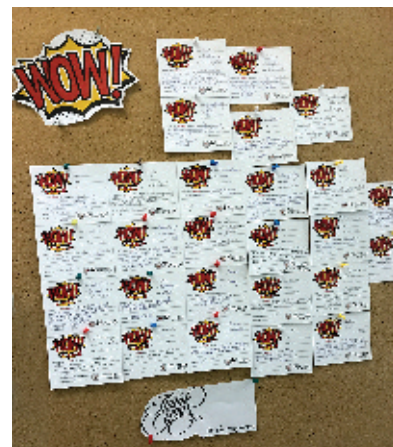
By Mary Baty • Administrator • Brothers of Mercy Senior Apartments

### A Picture Says a Thousand Words

WOW Cards are a simple way residents can say "Thank You" for a job well done. Any time a staff person goes above and beyond the "call of duty", a WOW Card is submitted usually with specific performance comments.

Mary Baty and her "A Team" crew are obviously doing a stellar job based on the number of WOW Cards submitted.

You have a great team Mary! Keep up the good work. We all appreciate it!



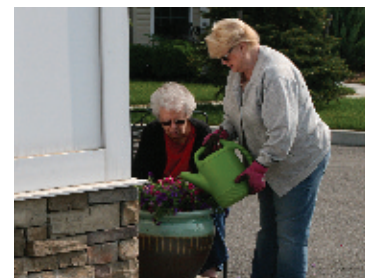
### Putting Green at Rehab Clinic

A four hole putting green was recently installed outside the Russell J. Salvatore Outpatient Rehab Clinic at the Brothers of Mercy. This will be used as part of an occupational rehab therapy program. Is a driving range in the future plans? You never know.

### Spring Clean Up 2018 at Montabaur Heights

On Wednesday, May 23rd Montabaur Heights hosted a "Spring Cleanup" day. A total of 18 employee volunteers, some from each of our buildings, pitched in to help make our Campus beautiful! Tasks that day included staining furniture, weeding, planting and mulching many flowerbeds! Flower pots were planted with the help of one of our Montabaur residents!

The team work between all who helped was fantastic and the weather even cooperated! Our CEO, Peter Eimer, was also there in jeans and a hoodie to do his part! Campus Spring cleanup has turned into an annual event that not only improves the appearance of our Campus but, brings staff together in a relaxed and fun, wonderful way. A special thanks going out to Joanne Quartly - who was responsible for coordinating the event. See you all again next year!







## EMPLOYEES of the Month

All Employees of the Month receive a \$50 check as well as a special parking space for that month.



### **TIEAIRA HENDERSON...LPN - March 2018**

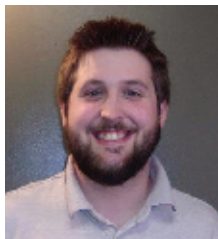
Tieaira has been an LPN at BOM since 2016! Tieaira goes above and beyond in every aspect of her daily routine! She comes to work with a smile and is ready to face the day with an upbeat attitude. Tieaira makes it her goal to meet the needs of the patients, families and visitors. Families frequently compliment on her care and compassion for their loved ones. She is always ready and willing to assist her co-workers in any way she can. Tieaira is truly a wonderful, caring nurse!



### **TIFFANY GREEN...2 EAST RN NURSE, MANAGER/SUPERVISOR - April 2018**

Tiffany has been a BOM employee for 10 years. She professionally provides amazing customer service to residents, families and staff which is needed and appreciated.

Before leaving at the end of the day, Tiffany ensures her unit is running smoothly and is maintaining the highest quality of care. Tiffany is most deserving of employee of the month!



### **NICK EVERETT...ACTIVITIES AIDE - May 2018**

Nick has been a BOM employee since October 2017, and is genuinely polite and respectful. He is very attentive to the needs of the residents. The residents look forward to his company. Nick is not hesitant to learn new things and lend a helping hand wherever needed. He has made a positive impact with our residents as well as the Activities Department. Thank you and congratulations Nick. Keep up the good work!

## WORK ANNIVERSARIES

### **35 Years:**

Marsha Radka  
Sue Blasko

Director of Activities  
Cook

5/9/83  
5/23/83

### **30 Years:**

Valerie Sonnenfeld

Volunteer Coordinator

3/28/88

### **25 Years:**

Amy McNutt

A/P Coordinator

3/1/93

### **15 Years:**

Charlene Hartman  
Erin Saraf

CNA  
LPN

4/7/03  
4/22/03

### **10 Years:**

Charity Sheedy  
Lisa Cole-Felski  
Georgia Perry  
Sarah Munn

LPN  
Standby C.NA  
LPN  
RN Sup Registry

3/17/08  
3/17/08  
4/21/08  
5/3/08

### **5 Years:**

Jenna Jacobi  
Mary English

Standby C.NA  
Dietary Aide

3/4/13  
4/27/13





## CUSTOMER SERVICE Heroes

### Congratulations to the March 2018 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of March!

Tanya Hinton - 3W LPN

Alexandra Hartke - Standby CNA

Lashante Hall - 3E CNA

Josie Firele - 2E LPN

Tammy Kam - Dietary

Ethan Perry - 2E LPN

John Stagg - 3W RN

Gary Cleland - 4WCNA

James Keller - 2W CNA

Evan Spink - ROM

Kristin Ash - 3W CNA

Cheyenne Hawkins - 2E CNA

Amber Timm - 2E CNA

Laura Waite - 2E CNA

Heather Drake - Activities

Abigail Walker - 2E CNA

Renita Williams - 2E CNA

Tiffany Green - 2E NM

Brenda Chatt - 2E Unit Clerk

Lynda Borden - 2E LPN

Tara Fix - 4W CNA

Katherine Balcerzak - 3E CNA

Garrett Spring - 4E CNA

Maureen Samson - Housekeeping

Philip Patricola - 2E LPN

TeaAira Henderson - 4E LPN

Shanita Garrett-2E CNA

**March's Winner:** Heather Drake and the 2 West Staff

Heather will receive a \$25 check and the 2West Staff will receive free meal passes!

### Congratulations to the April 2018 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of April!

Tanya Hinton - 3W LPN

Nick Evertt - Activities

Jessica Millbrand - 4E ROM

Josie Fierle - 2E LPN

David Orlowski - 2E CNA

Ethan Perry - 2E LPN

Gary Cleland - 4WCNA

Evan Spink - ROM

Renee Harrison - 2E CNA

Cheyenne Hawkins - 2E CNA

Amberly Timm - 2E CNA

David Lawrence - 3W CNA

Debbie Igoe - 3W LPN

Sue Lombardo - 2E LPN

Lois Hinsken - ROM

April Pelton - ROM

Heather Drake - Activities

Cora Bello - 2E CNA

Amanda Zielinski - 4W CNA

Latrice Lane - 4W CNA

Tara Fix - 4W CNA

Laura Waite - 2E CNA

Julie Kaczmarczyk - Activities

Abigail Walker - 2E CNA

Renita Williams - 2E CNA

Brenda Chatt - 2E Unit Clerk

Lynda Borden - 2E LPN

Marsha Radka - Act. Director

Cindy Hunter - Activities

Philip Patricola - 2E LPN

Shanita Garrett - 2E CNA

Kayleen Schafer - 3W CNA

Danielle Snyder - 2E CNA

Tiffany Green - 2E NM

Kristen Ash - 3W CNA

Connie Terrell - 2E CNA

Tara Garrett - 2E CNA

Sara Kaminski - 2E CNA

David McCloud - 4W CNA

Dalisha Marriott-King - 4W LPN

Connie Dworak - ROM

**April's Winner:** Kayleen Schafer and the OT Staff

#### Self Expression

Some of the Brothers of Mercy staff having fun and being creative after work at a wine and painting event. Nice job girls!





## CUSTOMER SERVICE Heroes

### Congratulations to the May 2018 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of May!

Tanya Hinton - 3W LPN  
Nick Everett - Activities  
Jessica Millbrand-4E ROM  
Josie Fierle - 2E LPN  
Amberly Timm - 2E CNA  
Janet Schiefer - Laundry  
JoAnn Szulewski - Volunteer  
Jessica Nagel - 4E CNA

Garrett Spring - 4E CNA  
Jon Eric Banach - 3W LPN  
RoseAnn Urban - Receptionist  
Audrey Brunner - Dietary  
Laura Waite - 2E CNA  
Julie Kaczmarczyk - Activities  
Marsha Radka - Act. Director  
Cindy Hunter - Activities

Lynda Borden - 2E LPN  
Gary Cleland - 4W CNA  
John Meyer - PT  
Lois Hinsken - ROM  
David Lawrence - 3W CNA  
Brenda Chatt - 2E Unit Clerk  
MacKenzie Pierce - PT  
Jessie Molak - Social Worker

**May's Winner:** Audrey Brunner and the Social Service Department

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## Healthy Living for the Brain and Body Seminar



The Alzheimer's Association was recently at Montabaur Heights for their second educational seminar. The topic was "Healthy Living for the Brain and Body."

Prepared with a Multi Media presentation, this seminar was very beneficial to those who attended. Residents walked away gaining knowledge and their questions answered. We look forward to hosting another educational series in the fall.

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## Montabaur Heights hosts Annual Picnic Style "Cook Off"

Montabaur Heights Senior community hosted the 2nd Annual Picnic Style "Cook Off". This year they featured a Mac Salad tasting contest. Seven staff members participated and about 30 residents came down to cast their vote.

A small sample of each salad was given out along-side a hot dog. The winner this year was chef Warren Drew! The next tasting contest will feature desserts. The pressure will be on to beat the chefs!







# Compassionate Care Yields Kind Words

We have so many thank you notes, cards and letters that we would need many more pages to print. However here are a number of quotes that collectively summarize those thoughts and kind words.

## ***Dear Hospice Staff***

*"Please accept our gratitude for the help and services that the fine staff of the Hospice unit provided our brother. He entered eternity leaving a loving, helpful compassionate place."*

## ***To 3 East Staff***

*"We shall always remember with deep gratitude the compassion and care given to our mother. Along with all the kindness given to her family during her last days with us."*

## ***To the Brothers of Mercy Staff***

*"The outpouring of support and love from so many there will never be forgotten or taken for granted. It takes a special culture to have such deep care and concern for individuals under your watch as well as the respect and concern for their family."*

## ***Thank You Everybody***

*"Thanks you so much for remembering our mother in the Daily Liturgy of your chaplain and your kind letter of condolence. We know mom had the best care at your facility."*

## ***To 3 West Staff***

*"The quality of life for my mom is excellent. I have no ideas to offer you on how to improve, because mom's care team is awesome. So compassionate and respectful."*

## 2018 WNY Catholic Men's Conference

The Catholic Men's Fellowship of WNY sponsored its 16th Annual Men's Conference "Fight the Good Fight" on Saturday, March 10, 2018 at Cardinal O'Hara High School.

The Brothers of Mercy was in attendance at two information tables at the conference. Director of Marketing Bob Zotara represented the wellness campus, while Brother Ken was there to promote the Brothers of Mercy community and religious vocations.



## Brothers of Mercy featured on AM Buffalo



The Brothers of Mercy was featured on Channel 7's AM Buffalo on Wednesday April 25th.

Business Development Director Nancy Gugino talked about all the exciting things happening on our wellness campus, as well as future plans for the new Assisted Living facility. Host Linda Pellegrino was impressed with all the improvement and new activity happening on campus.

## Brothers of Mercy at Trocaire Spring Job Fair

A Spring Job Fair was hosted by Trocaire College on April 25th. Thomas Farrel, the new Assistant Administrator, met with many Trocaire students pursuing degrees in the medical field, including LPN and RN programs. It was a great opportunity to network with soon-to-be graduates and share all the perks of working at our wonderful 5-star rated facility.



## Mother's Day Pancake Breakfast



The Knights of Columbus sponsored a Mother's Day Pancake Breakfast on Sunday May 13th at the Our Lady of Peace Church Hall.

The breakfast was free with "at will" offerings donated to the Brothers of Mercy foundation. Our genuine appreciation goes out to Brother Ken and the Knights of Columbus for your generosity. It looks like he has that pancake flipping technique down to a science!



## FOUNDATION News

By Nancy Gugino • Executive Director • Brothers of Mercy Facilities Foundation

# Most Successful Caritas Awards Dinner Ever!

On May 10th, the Brothers of Mercy Foundation hosted the 17th Annual Caritas Awards Dinner! Honorees included David Nasca, Evans Bank; Robert Gioia, President at the John R. Oshei Foundation and Joseph Floss, President and Owner of The Floss Agency, Inc. Steeg Johnson, husband of the late Helen "Heidi" Johnson, received the Spotlight Award for all their years of service and donorship to the Brothers of Mercy. All who attended had a wonderful time and enjoyed participating in raffle drawings, a live auction and a "Heads and Tails" game! The event was a huge success and brought in over \$112,000.00!

"The Legacy Continues With You" Capital Campaign continues to surge ahead to our \$3 million goal. All proceeds will be used to renovate the fourth floor of the nursing home as well as to help with the down payment of the new Assisted Living, Enhanced Assisted Living and Memory Care Community. Progress is very exciting as we approach the public phase of the campaign in the next few months! If you would like to donate to the campaign, your donation may be done through a simple tax deductible payroll deduction. To find out more about how you can help, call Nancy Gugino at 716-906-9014 or send her an email at [gugino@brothersofmercy.org](mailto:gugino@brothersofmercy.org).

On September 7, 2018, the Annual Oktoberfest/5K Race will take place rain or shine and you are guaranteed to have a good time! If you would like to donate a theme basket to this great event or volunteer to help out, you will have a spectacular time and it would be greatly appreciated. Please call or email Antoinette Todaro at 716-759-6985 ext 353 or [Todaro@brothersofmercy.org](mailto:Todaro@brothersofmercy.org). See you at the Race!

**OKTOBERFEST**  
**2018**  
**5K RUN & WALK**  
"We J BEST (No. 1) Race Party"  
★★★★★  
**FRIDAY, SEPTEMBER 7th**

Oktoberfest provides food and post race party at starting time \$10.00 per person. Registration fee includes admission to Oktoberfest, food, fun and beverages.  
To register visit [www.brothersofmercy.org](http://www.brothersofmercy.org) and click on the orange "Flag" button on the home page.

**The Tradition Continues**  
Enjoy a special event of food, traditional songs, music, dancing, and more! Awarded entertainment by The Brothers of Mercy. Oktoberfest is a family friendly event. For tickets call 716-759-0341.

## Mark Your Calendar

We know it may seem early, but mark your calendar for the 2018 Oktoberfest and 5K Race.

Scheduled for Friday, September 7th, this is one of WNY's premier races and post race parties.

This is a family friendly event with our Annual Oktoberfest celebration following immediately.





## Marion's Mission

By Marion Hummell • Administrator • Sacred Heart Home

### Sacred Heart Home is Deficiency Free!



The Sacred Heart Home had its every 18 month NYDOH survey. The survey team entered on April 4<sup>th</sup> - a month before we expected them - and left on the 23rd.

This survey process is particularly challenging as the team members come and go whenever they want and review all departments without any predictable plan. The Sacred Heart Home was deficiency free! A goal all of us have been working toward. Congratulations to every staff member.

Thank you to the residents and families who during the interview quality of life process gave SHH wonderful praises and comments. Way to go BOM SHH team!

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### Thank You Connie!

Connie Schmigel has been part of the Sacred Heart Home team for 30 years. She began her career in 1988 as an aide serving our elderly residents. At that time she was a newly married woman and a young mother of 3 girls, 2 of which were twins. Throughout this busy time she remained a dedicated employee often described as caring, easy to work with and reliable. In more recent years, Connie accepted the position as SHH's "one and only" unit clerk. Thank you Connie for being such an important person to the SHH residents, families and staff.



### New Resident Living Room at the Sacred Heart Home



The Grand Opening of the new resident living room at the Sacred Heart Home was held in April. A ceremonial "ribbon cutting" kicked off the official opening of the room.

SHH residents can now relax and be entertained by books on tape, music and CD's of nature sounds, a large flat screen "smart" TV and new leather recliners.

This is a great space for friends and family to visit and the residents absolutely love it!



**Terry Buchwald's Tribute to Elvis  
& Classic Car Show**

Wed. June 13<sup>th</sup> • 6:30 - 8:30pm

**Civiletto Sings Sinatra  
Featuring Jack Civiletto**

Wed. July 11<sup>th</sup> • 6:30 - 8:30pm

**Dark Horse Run  
Country Favorites**

Wed. August 15<sup>th</sup> • 6:30 - 8:30pm

## CERTIFIED NURSING Assistants



**Congratulations on Newly graduated CNAs (February Program)**

Geanica Baughman

David McCloud

Colleen Rozwood



## Mass Schedule

**Saturday...3:00pm:** Nursing Home **4:00pm:** Montabaur Heights

**Sunday...8:30am:** Senior Apartments **9:30am:** Sacred Heart Home Chapel

**Monday...9:30am:** Communion Service at Sacred Heart Home Chapel

**Tuesday - Friday...9:30am:** Sacred Heart Home Chapel

**Monday, Thursday & Friday...10:00am:** Communion Service at the Nursing Home

**NOTE:** Wednesday, August 15 is the Assumption of the Blessed Virgin Mary (Holy Day).

Vigil Mass will be on Tuesday 3:00pm at the Nursing Home, 4:00pm at Montabaur,

Wednesday 8:30am at the Senior Apartments and 9:30am at the Sacred Heart Home.



## POLICY Reminders

Brothers of Mercy respects our residents' right to privacy. Staff should not post or blog residents' names or other private health information on social media. This applies to all web postings or web activity by any employee including but not limited to employee postings made in chat rooms, discussion forums, message boards, bulletin boards, on blogs, and on sites such as YouTube, Facebook, Instagram, Twitter, etc. whether such sites are owned and/or maintained by the employee or by others. Brothers of Mercy has zero tolerance for this, and anyone who violates our social media policy will be immediately terminated. Please see HR if you have questions or would like to review the policy.