

Excellence



Brothers of Mercy News, Events and Campus Updates

Winter 2017

The Russell J. Salvatore Outpatient Rehab Clinic at the Brothers of Mercy Ribbon Cutting Ceremony



A ribbon cutting ceremony to celebrate the much anticipated Russell J. Salvatore Outpatient Rehabilitation Clinic at the Brothers of Mercy was held on Thursday, November 29th at 6:00pm. Local dignitaries, business leaders, government representatives, staff and advisory board members, along with WNY Philanthropist Russel J. Salvatore, were on hand to help officially kick off the project.

This 2,400 square foot state-of-the-art facility will satisfy a high demand from those who have been treated inpatient and want to return for outpatient services. In addition, we will now be able to offer those outpatient rehab services to the community and individuals who are in need of physical, occupational or speech and language therapy.

Outpatient rehab programs allow you to continue to live at home during treatment. Our therapists provide and specialize in individual care. They evaluate and treat each patient on a one-on-one basis, and are committed to assist each patient to reach his or her optimal level of function and return to normal levels of daily activity.



TOM's Corner

By Thomas M. Bloomer, LNHA • Administrator • Skilled Nursing & Rehabilitation Center

Thanks to You, 2017 was a Banner Year!

Hello everyone, I'd like to share with you, sort of my "end of year" report, beginning with census. We've experienced ups and downs with census this year, and overall the average daily census is down significantly from last year, but that number alone is misleading, and not a true representation of our activity. The vast majority of long term skilled admissions come from rehab patients that convert. This year we've admitted more rehab patients than previous years, but because we do such a great job providing rehab, most of these patients return home and very few convert long term. This is the main reason why our overall census is lower than last year. Coupled with the fact that more and more of the elderly population remain in their home, (avoiding the nursing home), we will continue to see a decline in census. That said, we've managed to maintain a healthy bottom line, in part due to the amount of rehab admissions and therapy management. I share this because having financial reserves is crucial to our future as many building improvements and wage/benefit increases have been made and will continue to be made each year.

In terms of building improvements, we have renovated three rehab rooms this year, and have plans to renovate more in 2018, and possibly some long term rooms as well. We have plans to relocate the nourishment rooms to what are now the storage rooms, (the old break rooms), and convert each unit nourishment room into storage. Before these renovations take place, staff will be asked their opinions and ideas, as we want this change to work for everyone. In the area of Quality, we remain a leader, with many of our quality measures better than area SNFs. We are not a perfect organization, but we do the right things with good intentions, and isn't it a good feeling knowing that you work in a place where quality care is truly a priority? Sadly, not all nursing and rehab centers can make that claim. I'm proud to say that we are very close to opening our new Outpatient Therapy Clinic. This has been a very time-consuming project but well worth the effort as now we'll have yet another service for our patients, staff and community.

We continue to work toward implementing more components of our Electronic Health Record, (EHR) and in a few months you'll see computer tablets on each nursing unit. These will be for "Point of Care" documentation, specifically ADL documentation. More information coming soon. Continuing on the technology topic, beginning in February, nursing will have a new scheduling program. Staff will be able to view their schedule via their computer/tablet/ smart phone, make vacation/time off requests, pick up shifts, trade shifts, and much more, all electronically and all in real time. The program is called Onshift, it's a nationwide company that thousands of SNFs use. We expect this program to improve communication and provide more timely feedback for both staff and schedulers. We are also implementing a new inservice program that will utilize web-based learning in place of some of the live inservices. We recognize that pulling staff off the units to complete inservices is not always the best use of time, so having web-based training that can be done individually on the unit may help.

To enhance staff satisfaction and communication, the Human Resources staff is reinstating the Employee Council for 2018. I'd like this team to focus on staff satisfaction projects and retention efforts; but in order for this to work, we need better attendance and participation than we've had in the past. If you're interested in joining, please see HR. All in all, it was another busy year, we've served hundreds of patients and residents, doing worthwhile work and making a difference. Thank you for all you do each and every day, and I hope you have a wonderful Christmas and New Year's.



SPIRITUAL Care

Renée Villa • Spiritual Care Director

Meet Renée Villa - New Spiritual Care Director

Renée Villa was selected as the new Campus Director of Spiritual Care at the Brothers of Mercy. Growing up on the West side of Buffalo near Kleinhans Music Hall, Renée attended Cathedral School and Mount St. Joseph Academy. She Graduated from SUNY at Buffalo with a BA in Psychology, then received a Master of Divinity and Pastoral Ministry from Christ the King Seminary in East Aurora. She also has a certificate in Spiritual Direction.

Renée brings years of experience to the Brothers of Mercy, with her most recent position working for the Diocese of Buffalo. Before that, she was actively involved in ministry at Christ the King Church in Snyder, where they eventually created the position of Pastoral Associate for her.

Married for thirty-nine years, Renée's husband is a retired millwright who volunteers as a docent at the Naval Park and Eucharistic minister at the Veterans' hospital. They also have three daughters; musically inclined as one is a voice teacher, the other a band and music teacher.

Renée plans to offer various programs for spiritual growth and maintenance. She is open to observations and suggestions. *"We all carry a light within us that is waiting to be shared. Each person has a mission that is entrusted to them. Prayerful listening is the key to finding that mission."* Part of her life philosophy is that Forgiveness is a Decision. *"It is primary to leave people the space needed in order for forgiveness to take root and blossom."*



Faith Among Neighbors Program At Montabaur



The Faith Among Neighbors panel discussion, hosted on September 25th at Montabaur Heights, was what we hope to be the first of many interfaith discussions on the Brothers of Mercy campus. The Campus' reputation has been built on kindness towards others and a passion for spreading peace and acceptance to all.

Our panelists share this same belief, and despite our differences in faith, embraced the opportunity to further spread that same message. The topics discussed ranged from the challenges each faith faces in today's world to reflections and the view of society's role in the current circumstances in the church and synagogues.



HUMAN RESOURCES **Update**

By Tracy Saari • Human Resources Director

Welcome! A warm welcome to Talia Johnson-Huff. She is our newest Human Resources staff member.

Open Enrollment Meetings are being held in February and March for insurance effective April 1st.

Effective January 1, 2018, the **New York State Paid Family Leave Program** will provide New Yorkers job-protected, wage replacement, paid leave to bond with a new child, care for a loved one with a serious health condition or to help relieve family pressures when someone is called to active military service. Employees are also guaranteed to be able to return to their job and continue their health insurance. If you contribute to the cost of your health insurance, you must continue to pay your portion of the premium cost while on Paid Family Leave. New York's Paid Family Leave is entirely employee-funded. That is, the benefit is paid for by employees. See HR for more information

Casual Dress Day for Nursing Home employees changed back to every Friday!

Take Advantage of the Outpatient Rehab Clinic

Beginning in 2018, Brothers of Mercy employees will be able to take advantage of our new, state-of-the-art outpatient rehabilitation clinic.

To qualify, you would need a prescription from your physician. Then the only thing you will be responsible for (if applicable) would be your insurance co-pay. Call **716-759-7680** to schedule a personal assessment.



Short-Term Respite Care Now Available

Providing Families with Assistance & Relief Options



Our Short-Term Respite Care program is designed to provide high quality, personalized and 24/7 supervised care to your loved one. This allows you the luxury to enjoy some time away and a break from the numerous responsibilities associated with the caregiver role - all without any concern or guilt.

Call **716-759-2644 ext. 331** today to schedule a personal assessment and consultation.

Health Information Management



Health Information Management Director Teal Strollo has been a valuable part of the Brothers of Mercy team for over 30 years. Along with colleagues Ewa Reilly and Sara Hough, they bring over 52 years collective experience to the table. The practical knowledge, understanding and background they all provide are priceless.

Some of their many responsibilities include auditing the medical record to ensure compliance to CMS regulations, obtaining prior authorizations for medication, daily census distribution, overseeing the HIPAA regulations, and daily input of data into several computer programs to name a few. And then there's the filing - tons of filing! There are so many components that go along with each of the key points, they are just too numerous to mention.

Their job is always challenging and evolving with always something new to learn and implement. Teal also worked part time at Sacred Heart Home in the evenings as an Enrichment (activities) aide for about 6 years, earning a well deserved "Employee of the Year" award in 2011.

A great team leader, Teal is always appreciative of her co-workers. *"I could not do my job without my 2 co-workers! Both Ewa and Sara are hardworking, caring individuals who are very diligent with their perspective case loads".*



Antoinette Todaro Named Director of Campus Events



Antoinette Todaro has been named Director of Campus Events. She began her BOM career as a Registered Diet Technician in 2001 and worked in that position for 15 years at the Nursing and Rehab Center. Earning a Bachelor's of Science degree in Hospitality Administration / Management in 2015, Antoinette started at the Foundation in October of 2015 just before graduation and continued to do fund raising events.

She has been instrumental in the success of the 2017 Caritas Awards Dinner, the Summer Concert Series and the annual Ockoberfest festivities and 5K run. Keep up the good work Antoinette!

Customer Service is Everyone's Responsibility

By Nancy Smith • Executive Secretary

The customers at Brothers of Mercy Nursing & Rehab Center is more than the residents and the patients admitted into our facility. Our customers include the visitors, volunteers, vendors, neighbors, community and fellow employees. Anyone that has contact or has a relationship with our facility is our customer. What we say or do and how we interact with our customers has a direct impact on how our facility is perceived, and that perception impacts our reputation. We can all help in serving all of our customers by using good customer service.



1. Take pride in what you do and the way you serve every customer, including your co-workers.
2. Pay attention when the customer appears. Acknowledge him or her with a nod and a smile, even if you are on the phone.
3. Look at your customer face to face so they know you are there for them.
4. Tell the customer your name. "Hi, I'm John, How can I help you?"
5. Do what you tell your customer you will do. This establishes trust.
6. Don't forget please and thank you!
7. Treat others like you would like them to treat you or one of your loved ones.
8. And always remember, a smile or hug can go a long way. You never know how much of a difference you could be making in someone's life at that moment.

Forever Young Senior Expo Fall 2017

Brothers of Mercy was a participant at this year's Forever Young Senior Expo. This year's event was held on Thursday October 26th. Vendors providing all types of services to seniors were on hand to meet, greet and give away promotional items. This forum is a great way to bring awareness to the community regarding the Brothers' Wellness Campus. Jennifer Shields, Antoinette Todaro and Mary Baty did a great job representing the campus, answering questions and handing out information to the seniors.



Jennifer, Antoinette and Mary



Mary Baty answering questions



Antoinette Todaro helping out



New Associates

Dining Services:

Joseph Bocanegra
Angelina Cercone
Dustin Earle
Andrea Ellis
Daishania Ferguson
Cody Green
Karen Kist
Marcella LoFaso
Sue Ann Majka
Quinton Vialva

Nurses:

Terri Beal
Christopher Devries
Leanne King
Angela Morris
Diane Rabb
Patrick Roth
Jessica Wagner
Amanda Wyzykowski

Nurse Aide Trainees:

Ericka Doering
Alison Ervolina
Kristen Fullmer
Keianna Hall
Eleisha Hutchinson
Derrick Johnson
Katherine Keene
Candice Williams

CNAs:

Shanita Garrett
Steve Hutchinson
Deja Jones
Charrise Knight
Tamara Martin
Chantelle Parker
Andrey Pitliangas
Consuela Terrell
Jazza Hester

Therapy Services:

Jackie Burns
Dawn Cleveland
Jillian Green
Deb Mroz
Mackenzie Pierce
Wayne Savitz
Amanda Ziomek

Activities:

Debra Anthony
Nicholas Everett
Halimah McBryde

Administration:

Teresa Roberts
Debbie Szeffler

Env. Services:

Shawn Gerevics

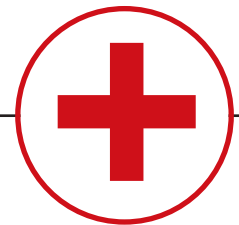
Spiritual Care:

Renee Villa

Human Resources:

Talia Johnson-Huff

CERTIFIED NURSING Assistants



Congratulations on Newly graduated CNAs (September & October Program)

Jennifer Hardy

Leah Janus

Alex Lowery

Kawanna Ridgeway

Ashley Sampman

Evan Spink

Mario Washington

Kara Zelasko

Tara Fix

Seth Kibler *

Kenadee Noble *

James Stewart *

*Current employees, transferred to NAT Program and obtained CNA Cert.



Mass Schedule

Saturday 3:00pm: Nursing Home

Saturday 4:00pm: Montabaur Heights

Sunday 8:30am: Senior Apartments

Sunday 9:30am: Sacred Heart Home

Monday 9:30am: Communion Service at Sacred Heart Home

Tuesday - Friday 9:30am: Sacred Heart Home

Monday, Thursday and Friday 10:00am: Communion Service at the Nursing Home

Christmas Eve (Sunday 24th) 3:00pm: Nursing Home

4:00pm: Sacred Heart Home

Christmas Day (Monday 25th) 8:30am: Senior Apartments

9:00am: Montabaur Heights

New Year's Day is not a Holy Day of Obligation because it falls on a Monday, however there is a communion service at Sacred Heart Home on Monday January 1st.



Mary's World

Goodbye to 2017

By Mary Baty • Administrator • Brothers of Mercy Senior Apartments

When I first began my journey in the field of senior outreach, I truly believed my mission was to bring enrichment, purpose and fulfillment to the lives of others. Each December, as the year begins its closure, I realize again that it is my life which has been enriched and made purposeful and fulfilling.

Each person I encounter on the Brothers' campus reminds me that behind the smiles, and sometimes frowns, are the experiences which make up the chapters of our life story. I am blessed to have residents and staff who allow me to be a part of their stories. I continue to be grateful that life with its funny ironies brought me to Brothers and that Brother Jude not only took a chance on me, but continued to whip my insecurities into submission! I am grateful for those that I work closely with, for the leaders and mentors that have contributed to my growth, and to "my" residents who teach me life lessons everyday.

I hope that your journey with the Brothers of Mercy has brought you fulfillment as well, and I wish you all of God's blessings this Holiday season!



Major Building Improvements and Upgrades in 2017



- Relocated and remodeled all three staff breakrooms
- Inservice classroom remodel
- HR Office remodel
- Central Supply relocation and remodel
- Re-purpose tunnel storage area
- Copy room remodel and relocation
- New 1st floor meeting room
- Hospice window replacements and new Hospice beds
- 3 Rehab room remodels
- New Boiler Installation for 2nd, 3rd and 4th floor
- Brand New 2600 sq. ft. Outpatient Therapy Clinic
- Installation of 150+ Radiator Heater Guards
- Remodel of Elevators



EMPLOYEES of the Month

All Employees of the Month receive a \$50 check as well as a special parking space for that month.



HEATHER DRAKE: 3E ACTIVITIES LEADER - September 2017

Heather has been an employee since 2004, and is truly a team player who goes above and beyond her job every day. Always willing to give the extra helping hand - whether it be in activities or in other departments, she balances many job duties and is very organized coming up with ways to simplify tasks that become the standard in the department. Heather is a kind, caring person who is a huge asset for Activities and Brothers of Mercy, but most important, our residents. Thank you and congratulations Heather!



DEREK WALKOWIAK: REHAB TECH - October 2017

Derek is a very reliable, professional, dependable employee. His organizational skills, attitude and work ethic are exceptional. Derek is always respectful to all visitors, family members, patients/residents and fellow employees.

He is always timely with the completion of projects. We are honored to have Derek as a team member. Keep up the good work!



SANDY LIPPERT: PAYROLL COORDINATOR - November 2017

Sandy has been an employee since 1996. Her job duties are very challenging but always does them without any hesitation and with a positive attitude. She goes above and beyond and is always willing to help.

You can call her anytime and she can answer any questions you may have about your hours, holiday pay, vacation time and on and on! Congratulations Sandy!

WORK ANNIVERSARIES

40 Years:

Andrew Niemet	Housekeeping Aide	12/9/77
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30 Years:

Karen Wojcik	CNA/Rehab Aide	9/14/87
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10 Years:

Cheryl Dersam	Laundry Aide	9/10/07
Christian Santiago	LPN	9/13/07

5 Years:

Josephine Fierle	LPN	9/24/12
Eric Danzer	Diet Aide	10/7/12
Colleen Jackson	Housekeeping Aide	10/15/12
Jenna Weglarski	Stand by Diet Aide	11/25/12





CUSTOMER SERVICE **Heroes**

Congratulations to the September 2017 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of September!

Lynda Borden - 2E LPN
Karen Wojcik - ROM
Nicole Kisiel - Float LPN
Kara Lash - 3W CNA
John Stagg - 3W RN
Eric Strohm - 3W LPN
Sue Lombardo - 2E LPN
Kim Maue - 4W LPN
Janice Snyder - OT
Jackie Burns - PT
Tanya Hinton - 3W LPN

Julie Kaczmarczyk - Act.
Justin Andzel - 4E RN
Anitha Rajendram - 4W RN
Linsey Erney - 4W RN
Shari Kersch - 4E NM
Deb Moyer - ROM
James Fillmore - PT
Tammy Kam - Dietary
Kingsley Darkwa - 4W CNA
Barb Bilger - 4W CNA
Haley Stopa - 4E CNA

Cheryl Evert - 4E CNA
Lauren Chetney - PT
Lynn Barnett - OT
Linda Umphreyville - 2WSW
Jessie Molak - SW
Karen Devoe - HSKG
Garret Springer - 4E CNA
John Meyer - PT
Billy Moll - Activities
Gary Cleland - 4W CNA
Alexandria Kost - 4E CNA

September's Winner: Anitha Rajendran and the Laundry Department

Congratulations to the October 2017 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of October!

Lynda Borden - 2E LPN
Nicole Kisiel - Float LPN
Sue Lombardo - 2E LPN
James Fillmore - PT
Marsha Radka - Act. Director
John Meyer - PT
Hanna DiSarno - 3W CNA
Taneah Williams - 3W CNA
Tiffany Lewis - St.by CNA
Jen Walker - 3W ROM
Amber Timm - 2E CNA
Brenda Chatt - 2E Unit Clerk

Billy Moll - Activities
Maria Kopcho - OT
Lynn Kwiatowski - OT
Amanda Ziomek - OT
MacKenzie Pierce - PT
Tina Dawson - 3E ROM
Jessica Nagel - 4E CNA
Steve Hutchinson - 4E CNA
Karen Wojcik - 4E ROM
Abbey Walker - 2E CAN
Melissa Diliberto - St.by CNA
Jennifer Elliot - 4W LPN

Gary Cleland - 4W CNA
Tina Johnson - 4W CNA
Christina Scheleht - 4W CNA
Amanda Zielinski - CNA
Allison Beck - CNA
Maura Zackey - 4W CNA
Jessie Molak - 4W SW
Linda Umphreville - 2W SW
Cheryl Evert - 4E CNA
Alexandria Kost - 4E CNA

October's Winner: Billy Moll and the ROM aides

Employee Break Room Gets a Face Lift

Nursing staff can now take a few minutes to relax in their updated break rooms located in the Nursing Home.





CUSTOMER SERVICE **Heroes**

Congratulations to the November 2017 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of November!

Lynda Borden - 2E LPN
Tanya Hinton - 3W LPN
Sue Lombardo - 2E LPN
James Fillmore - PT
Cheyanne Hawkins - 2E CNA
Jim Keller - 2W CNA
Jen Walker - 3W ROM
Amber Timm - 2E CNA
Garret Spring - 4E CNA
Jenna Spencer - 4E CNA
Karen Devoe - Hkpg.
Janice Snyder - OT

Lynn Barnett - OT
Cherri Klysek - OT
Josie Fierle - 2E LPN
Aaron Atkins - Dietary
Billy Moll - Activities
Tina Dawson - 3E ROM
Stephanie Andrzejewski - 2E LPN
Marsha Radka - Act. Director
Brenda Chatt - 2E Unit Clerk
Cindy Shafer - 4W NM
Peggy Skimmer - 4E LPN
Kingsley Darkwa - 4W CNA

Roxanne Calceca - 2W LPN
Aaron Bridges - Hskg
Laura Waite - 2E CNA
Gary Cleland - 4W CNA
Abbey Walker - 2E CNA
Eric Strohm - 3W LPN
Julie Kaczmarczyk - Activities
Casey Stocking - 4W Sr. Aide
Latrice Lane - 4W CNA
Tieaira Henderson - 4W LPN
Linsey Erney - 4W RN

November's Winner: Tieaira Henderson - 4W LPN and the Maintenance Department

Special Guest From Germany Visits BOM Wellness Campus



In September, the Brothers of Mercy welcomed Chris Loy, a special guest from Germany, to our wellness campus. He is pictured here with Lori Munn, who did a wonderful job showcasing our Dementia wing (3E). Chris is a Dementia PhD, and was visiting the U.S. to see how our services compare to what is being done in Germany and elsewhere.

Additional topics covered were fall prevention, new senior living concepts and faster response time. Of particular interest was the state-of-the-art **Intelligence Bed** being used in Europe offering both freedom and safety for patients while reducing strain on the nursing staff.

Guest Apartments Available for Rent at Montabaur Heights

Do you have any visiting family members looking for a place to stay? If that's the case, look no further than our own Montabaur Heights.

For only \$99 a night, you can rent a beautiful one bedroom apartment with a full kitchen and laundry accommodations. It even includes two full breakfasts. How can you beat that! For more information, contact the concierge at 716-407-5100.



Compassionate Care Yields Kind Words

We have so many thank you notes, cards and letters that we would need many more pages to print. However here are a number of quotes that collectively summarize those thoughts and kind words.

*To All 3 West Staff, RN's, LPN's CNA's, Social Workers, and anyone else I forgot
"Words cannot express how I feel about each and everyone of you. My heartfelt thanks to all! You managed to give Frank two more years that he probably shouldn't have had. I know it was all the EXCELLENT CARE he received from everyone!"*

Dear Mr. Bloomer

"I would like to thank you and the entire staff for outstanding care during my stay. While I anticipated good institutional care, I am very pleased that I received EXCELLENT personal care. Thank you for your continued prayers!"

To All 3 East Staff

"We want to thank all of you for the wonderful care you gave Bill Weimheimer. His 7 months here were such a blessing. You treated him like a family member. The staff members singing happy birthday in the lounge was a true hit!"

Peter

"We wanted to take another opportunity to thank you for your assistance when mom came over to Brothers of Mercy. Everyone we encountered during that 6-7 weeks was exceptional. The 4 East Wing was just wonderful with mom and with us as a family."

Dear Mr. Bloomer

"I wanted to write you a short note to tell you that we will not soon forget the Brothers of Mercy and the fine and dedicated care my mom received there. I want to particularly single out the hard-working staff of the 3rd floor west where my mother stayed. They were an extremely dedicated group."

Halloween Fun

BOM staff go all out to have some fun and cheer up residents on Halloween Day 2017. Something about Halloween brings out the kid in all of us. Thanks for all those who took the time to stand out and bring a smile to all our faces.



2017 Resident's Annual Bazaar



The annual Residents' Bazaar was held on Friday, November 10th in the Nursing Home activities room. Participants were in the Christmas spirit as snow flurries danced in and out throughout the day.

If you had a sweet tooth, you were in the right place. Cookies, pies, cakes and bar cookies were all big hits. Assorted Christmas holiday items were also for sale and a Chinese auction capped another successful event.

Kudos to the Nursing Home activities staff for all their hard work putting it together. It's a lot harder than it looks

German Brothers Enjoy their Visit

The Maid of the Mist was one of the many WNY treasures visited by Br. Peter Berg and Br. Alfons-Maria Michels in September. Accompanied by Dr. Winfried Adams along with CEO Peter Eimer, the German brothers were given the red carpet treatment touring the region and seeing all that the Buffalo/Niagara region has to offer. Other stops included downtown Buffalo and Niagara on the Lake. It was also a perfect fall weekend!





FOUNDATION News

By Nancy Gugino • Executive Director • Brothers of Mercy Facilities Foundation

Upcoming Events...

The Brothers of Mercy Annual Appeal is underway. Any and all donations are greatly appreciated. No gift is too small!

Planning for our largest gala of the year, the Caritas Awards Dinner, is underway. The event is May 10th and will be held at Salvatore's Italian Gardens on the corner of Genesee and Transit Road. Festivities begin at 6:00 p.m. Anyone who would like to get involved and help with coordinating this great fundraising event would be greatly appreciated. Please contact Antoinette Todaro at 759-6985 Ext. 353 or email: todaro@brothersofmercy.org

Please remember our Oktoberfest/5K Race when out doing your Xmas shopping. We are always looking for gift baskets, gift cards and merchandise. Thank you for your ongoing support!

Diocesan Clergy Luncheon at Montabaur Heights



On Tuesday, October 24 a Capital Campaign reception for the diocesan clergy was held at Montabaur Heights. Father Guy Siracuse, a resident at the Brothers for almost 20 years, was the special guest of honor.

Brother Peter Berg, the Superior General of the Brothers of Mercy of Trier, Germany also attended the luncheon. Those in attendance were enthusiastic toward both the campaign and the Brothers of Mercy in general.

QUOTE OF THE MONTH



THERE ARE 3 KINDS OF PEOPLE IN THE WORLD...
1. THOSE THAT ARE GOOD AT MATH
2. THOSE THAT AREN'T



Marion's Mission

By Marion Hummell • Administrator • Sacred Heart Home

Thank You Veterans!

On Veterans Day, SHH resident Barbara Carey read a poem she wrote for our Vets during their noon meal. Her thoughtfulness was appreciated by everyone.



It's a Boy!

Congratulations Audrey Nguyen (Business Manager) on your baby boy! The staff got together to hold a baby shower for her.



The Great Turkey Raffle

This year Sacred Heart Home was able to raffle off 10 turkeys to staff members for Thanksgiving.

The winners were:

Alivia Brunea - Dining Services
Kim Geiger - Health Services
Patti Ostrander - Health Services
Jon Tesch - Health Services
Wende Groll - Housekeeping
Tiara Bender - Dining Services
Shaun Wyle - Dining Services
Vicki Rankas - Health Services
John Russo - Dining Services
Cherylann Stephan - Housekeeping

Chef Warren Steps up to the “DISH IT OUT 2017” Challenge



Montabaur's own Chef Warren Drew was a guest chef at the 2017 DISH IT OUT Buffalo competition. As one of a handful of celebrity chefs to participate, just being invited is an honor.

The event was held on Friday, October 20, 2017 at Salvatore's Italian Gardens. A one of a kind culinary experience, guests were treated to exquisite renditions of appetizers from around the world.

Dish It Out Buffalo is part of a national event with proceeds to benefit the National Center for Missing & Exploited Children (NCMEC). All funds raised remain local and support critical abduction prevention education services for parents, children, law enforcement and other professionals



POLICY Reminders

Brothers of Mercy respects our residents' right to privacy. Staff should not post or blog residents' names or other private health information on social media. This applies to all web postings or web activity by any employee including but not limited to employee postings made in chat rooms, discussion forums, message boards, bulletin boards, on blogs, and on sites such as YouTube, Facebook, Instagram, Twitter, etc. whether such sites are owned and/or maintained by the employee or by others. Brothers of Mercy has zero tolerance for this, and anyone who violates our social media policy will be immediately terminated. Please see HR if you have questions or would like to review the policy.



*Christmas is a special time of
the year and we wish you all
the love and joy of the
holiday season!*

***Merry Christmas
and
Happy New Year!***