

Excellence



Brothers of Mercy News, Events and Campus Updates

Spring 2019

We're Almost There!



We need your help to build the new Memory Care and Enhanced Assisted Living Community

For over 160 years, the Brothers of Mercy have been honoring Christ through charitable service to others. Our mission-based, non-profit ministry provides compassionate healthcare to hundreds of seniors throughout the WNY region every day.

Today we are embarking upon a visionary campus expansion that will revolutionize our legacy of care. A new state-of-the-art Memory Care and Enhanced Assisted Living Community is scheduled to be built this spring and completed in early 2020.

"This is a once in a lifetime request, and your gift will touch countless lives" says CEO Peter Eimer.

The new Memory Care and Enhanced Assisted Living Community will complete our campus by offering all levels of care to meet the growing demand of seniors daily.

For information on how you can be part of this new community, contact Nancy Gugino at 906-9014 or email at Gugino@brothersofmercy.org.



Teresa's Corner

By Teresa Dillsworth • Administrator • Skilled Nursing & Rehabilitation Center

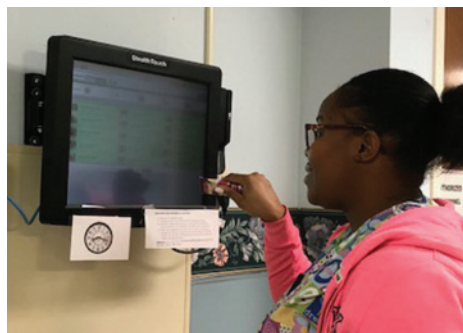
It's Great to be Back!

I am extremely excited to be back on the Brothers of Mercy team. I could have never predicted during my first 11 year tenure here in the 80's and 90's, that I would someday return to be the Administrator of one of the best Nursing and Rehab Centers in WNY. It is wonderful to see how this Wellness Campus has grown, and how it will continue to grow so that we may continue to carry out the mission of the Brothers of Mercy. That "mission" was the primary driver in my decision to return here. There are very few nursing homes in WNY where you can work hard - and know that your hard work will directly benefit the campus and residents. We are extremely fortunate to work on such a campus.

I am very happy to share that we have some exciting improvements that will happen at the Nursing and Rehab Center during 2019. These projects are capital improvements that will be paid for by dollars that are specially allocated for improving our building (not funds from our operating budget that pay for wages, benefits, utility bills, etc.). The second and third floors will undergo a much needed cosmetic update to the corridors, dayrooms and nurses stations. This project is expected to take about 4 months and is anticipated to start late March/early April. Early March we will have a new roof put on the entire building which will permanently fix the leaks we have experienced and make way for the largest project - renovation of the 4th floor. The 4th Floor Renovation will open up the floor plan and create more private rooms. We are still awaiting approval from the NYS Department of Health for this project so an anticipated start date is forthcoming.

In the weeks to come, I plan to host Town Hall meetings to help keep you informed of operational updates and provide an open forum for us to communicate. I look forward to meeting all of you. Please know my door is always open and I am available should you need me.

BOM Implements new Electronic Medical Record System



Congratulations to the CNAs of the Nursing and Rehabilitation Center who have mastered the transition from paper documentation to Point of Care documentation in the new Electronic Medical Record (EMR) Point Click Care. Point of Care documentation went live on February 18th.

Electronic clinical charting at the point of care is a goal for most healthcare organizations. When done properly, point-of-care clinical charting can make a job easier and can promote better patient care because data is power (oh the reports we can run!). Much like the game of conversation - the accuracy of a statement deteriorates with each person that receives it and passes it on; clinical charting that isn't done immediately risks the loss of accuracy as well. Resident/Patient information that is transcribed immediately is not only more accurate than information transcribed well after a care encounter.

Hats off to the BOM CNA Team for embracing this change in work process and doing it with a high level of skill and accuracy!

Paul Moyes - Director of Plant Operations



Paul Moyes is a man who wears many hats working “behind the scenes” on numerous projects. As Director of Plant Operations, Paul has many responsibilities including the day to day operations of the Nursing and Rehabilitation Center, Grounds and the Waste Water Treatment Plant. His mechanical engineering degree and background gives him the knowledge base and experience needed to do the job, but it wasn’t always the case.

After graduating from H.C. Technical (Hutch Tech) High School in 1979 with a certificate in Engineering/Architecture, his career interests changed from wanting to be an engineer to becoming a music teacher. Paul played keyboards with several groups in the area to pay for a college. He eventually went on to study at the prestigious Juilliard School of Music in New York City. Earning a Masters Degree in Music Education, Paul returned home to pursue a career in teaching. But the timing wasn’t right, as many schools were cutting back on Art and Music programs, so he returned to college to earn a degree and pursue a career in Mechanical Engineering.

Paul loves his job and enjoys the day to day challenges that managing a building brings. *“I have a great team of mechanics who really embrace these tasks. Brothers of Mercy is one of the nicest places I had to work for in my tenure in Building Management”*. His greatest accomplishment was the planning and oversight on building the Russel J. Salvatore Outpatient Rehab Clinic during the Summer of 2017.

Teresa Dillsworth Appointed as New Administrator



Teresa Dillsworth has been named as the new Administrator to the Skilled Nursing and Rehabilitation Center. Teresa comes to Brothers with 25 years of experience in the healthcare industry; most recently as Administrator of Our Lady of Peace Nursing Care Residence in Lewiston, a 250-bed facility that shares the same Catholic tradition and mission as the Brothers of Mercy.

She also served as Assistant Administrator at Delaware Nursing and Rehabilitation Center, and the Father Baker Manor in Orchard Park. Her first 11 years in healthcare were spent working at Brothers of Mercy, making this new endeavor a homecoming, of sorts.

Teresa, who earned her Organizational Development degree from Hilbert College, has extensive experience in human resources, information technology, fiscal responsibility, clinical benchmarking and resident care. She looks forward to contributing all of her efforts into positively impacting the Brothers of Mercy community.



HUMAN RESOURCES Update

By Tracy Saari • Human Resources Director

Open Enrollment Benefit Fair

I know many of you dread the open enrollment meetings - as they are long & boring! Im trying something different this year... **A Benefit Fair**...where employees can come whenever they want, speak directly to the reps and get the answers they need. Walk around and get some goodies!

The open enrollment benefit fair will be held in the back of the Nursing Home Cafeteria **April 3rd & April 4th**. We will still have all the same carriers as we currently have. All benefit changes will be processed through the Paycom app...you will need to download it to your phone or tablet. We will have computers & tablets available for employees to use. By attending the Benefit Fair you can learn all about all the benefits offered to campus employees, visit all booths and be entered to win one of many prizes offered! Watch for postings on times, vendors, and more information.

SCHOLARSHIP OPPORTUNITY

FOR BROTHERS OF MERCY EMPLOYEES!

Brothers of Mercy is a member of LeadingAge WNY, an organization representing non-profit senior healthcare providers. In an effort to encourage employees of its members to go into or advance in careers in long term care, they are offering a scholarship program to help individuals realize their education goals.

ELIGIBILITY REQUIREMENTS : *Open to all BOM employees pursuing higher education related to long-term care/nursing that have worked at BOM 1 year+*

To apply, contact Human Resources at HR@brothersofmercy.org

Applications Due March 15, 2019!

Attention all Employees

Paycom is Finally Here!

You will now be able to use the Paycom app to:

- Select benefits and make benefit changes
- Access pay stubs
- Request pay roll needs
- Request time off
- Submit demographic changes
- View schedules and much more!!

New system will begin on March 24th.

It is mandatory ALL employees sign up with Paycom





SPIRITUAL Care

By Renée Villa • Spiritual Care Director

Nursing Home Care: A Broader Perspective

At times, the word “Nursing Home” can have a negative connotation, and conjure up thoughts of abandonment or guilt. This negativity can sometimes be supported because of the quality of care (or lack of care) that has happened at certain facilities, as recently evidenced in the news. We are fortunate at Brothers of Mercy to have a Five-Star rating, and consider it a privilege to serve our residents.

Living in a nursing home is a different life than the one that was lived before entering. Nursing Home living requires a change in mindset. For most of our residents, it is an accomplishment to get dressed and walk to meals. I am reminded of this daily as I witness them persevere toward the dining area with their walkers and angled steps, ready to gather for meal time. An amazing sight to behold!

But there is a silver lining to the clouds sometimes cast upon these situations. As our residents adapt to their new circumstances, they form their own community. Residents live with others who are like them, who understand their losses and suffering first hand. The residents also share their history and wisdom. They help the staff to grow in compassion and to determine if they have found a career or just a passing job.

One of the advantages of working here for me is the small miracles that I have the privilege of witnessing. This past Christmas Eve, some of the residents were gathered in the rotunda near my office. One of the residents walked up to the piano there and began playing a simple version of “Silent Night.” Then other residents began singing a few of the verses. It sounded lovely, and this vision stopped me in my tracks. I stayed in that moment with joyful tears in my eyes. It is important to also keep these sacred moments in mind. They contribute to the broader perspective of “Nursing Home” care. Peace.

Remembering Flight 3407

A presentation remembering Flight 3407 was held on February 6th at Montabaur Heights on the Brothers of Mercy Wellness Campus. Author Karen Wieliski read excerpts from her book *“One on the Ground”*, detailing Flight 3407’s tragic impact on her family when it crashed into their Clarence Center home, killing her husband and 49 passengers on board.

After the presentation, Karen spoke with Channel 7 Eyewitness News. She shared that though the past decade has been incredibly difficult at times, the experience of writing this book and giving presentations has helped her cope. She views this as a way of keeping alive the memory of her beloved husband and the special relationship they shared.

Karen’s presentation was part of the Brothers of Mercy’s Winter Speaker Series, which ran through the month of February.





IN THE NEWS

New Television Commercials now Showing



In an ongoing effort to showcase our amazing Wellness Campus, the Brothers of Mercy marketing team produced new :15 and :30 television ads.

Nancy Gugino, Director of Business Development and the Foundation puts on yet another hat as BOM spokesperson. A number of residents, employees and even Br. Fidelis made cameo appearances.

The ads played in February and scheduled to air the weeks of March 18th and 25th on various local channels. They can also be seen on our website.

Russell J. Salvatore Outpatient Rehabilitation at BOM Clinic Celebrates its One Year Anniversary



The Brothers of Mercy's Russell J. Salvatore Outpatient Rehabilitation Clinic celebrated its one year anniversary on Wednesday, January 16th. Over 100 people joined us as we celebrated one year of therapy services which have benefited hundreds of community members, all thanks to our guest of honor, Mr. Salvatore.

Russ was delighted to meet many of our patients and staff members that have been involved with the clinic - and for those not able to be on hand, we had an entire feature wall of resident testimonials, all thanking him.

Follow The Brothers of Mercy Blog

Each month, we publish blog articles on all things BOM. Follow our blog at <https://brothersofmercy.org/blog> to stay up to date!





New Associates

Dining Services:

Brandon Parker
Collin Frey
Justin Moore**
John Bruno (MH)
Megan Merckle (MH)
Paul Staar (MH)
Jack Gervaso (MH)
Maria D'Amico (MH)
Elizabeth Bockus (MH)
Debbie King-Frisby (MH)
Jessica Ellis (SHH)
Marlin Haynes (SHH)

PCAs Sacred Heart Home:

Jewell Bell
Ryan Betz
Bonny Sklener
Orion Bonghi
Rachael Kueker

Nurses:

Christy Braymiller
Lindsay Pollina**
Andrea Wilczak
Teresa Vincenzi-Russo (SH)
Sandra Hartman

Nurse Aide Trainees:

Diamond Bostic
Megan Trombetta
Felicity Lathrop
Brooklyn Myers
Patricia Tatta
Brittany Rosario

CNAs:

Hannah DiSarno**
Christopher Iannello
Jessica Valdes
Jasmine Keith
Deborah Perrington

Env. Services:

Carley Arnold

Security (MH):

David Chriswell

Administration:

Teresa Dillsworth

Admissions:

Katherine Murphy

Companion Care Aides:

Deanna Redden
Bonny Sklener

Home Health Aides:

Tierra Tolbert
Sade James

Range Of Motion Aide:

Elizabeth De Los Santos
Orlando De Los Santos

Activities:

Barbara Bilger **

Communications:

Renee Hauser
Sharon Delia**

Unit Clerk:

Julia Lattuca

**Welcome Back!!

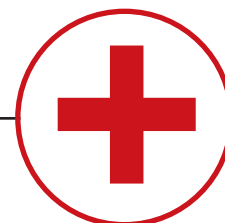
CERTIFIED NURSING Assistants

Congratulations on newly graduated CNAs from our January program.

Anthony Hurst
Tinia Jackson

Aurora Aragon
Kayla Koscielniak

Lateaya Truitt



Mass Schedule

Saturday 3:00pm: Nursing Home

Saturday 4:00pm: Montabaur Heights

Sunday 8:30am: Senior Apartments

Sunday 9:30am: Sacred Heart Home

Monday 9:30am: Communion Service at Sacred Heart Home

Tuesday - Friday 9:30am: Sacred Heart Home

Monday, Thursday and Friday 10:00am: Communion Service at the Nursing Home

Lent and Easter 2019 Mass Schedule

Holy Thursday (April 18th) 3:00pm Mass: Sacred Heart Home

Good Friday (April 19th) 3:00pm Veneration of the Cross: Sacred Heart Home

Easter Sunday (April 20th) 9:30am Mass: Sacred Heart Home

10:30am Mass: Montabaur Heights

10:30am Mass: Nursing Home



Mary's World

Our Kind Residents help out City Mission

By Mary Baty • Executive Director • Brothers of Mercy Senior Apartments

Residents of the Brothers of Mercy Senior Apartments selected the Buffalo City Mission as the recipient of their monthly charitable donations. These seniors, though on a limited fixed income, give generously from their hearts to those who need help in the community.

This past holiday season they donated \$380 to the Buffalo City Mission. This equated to over 190 meals being served to those most in need! Brothers of Mercy is proud to recognize these generous residents who truly embody the motto of our founding Brothers: "The Charity of Christ Urges Us On".



The Best Exercises to Prevent Falls

Activities that required standing up rather than sitting, such as Tai Chi, were the most effective.

By Nicholas Bakalar

A large review of studies confirms that exercise can be a good way to help reduce the frequency of falls in the elderly.

Researchers found high-quality evidence that exercise reduces the rate of falls by 23 percent, and the number of people who fall by 15 percent. Five studies suggested that exercise reduced the number of falls involving serious injury, though there were not enough cases to draw statistically significant conclusions.



Exercises that required standing up rather than sitting were the most effective. Tai chi, for example, reduced the rate of falls by 19 percent. But there was little proof that resistance training, dancing or walking programs had any effect, and there were no trials involving aerobic or flexibility exercises.

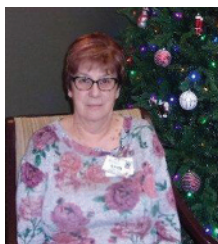
**DID YOU
KNOW?**

Outpatient therapy treated 822 patients last year. There were 15,695 individual visits!



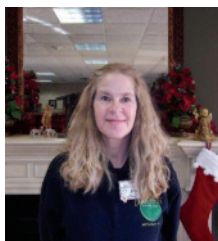
EMPLOYEES of the Month

All Employees of the Month receive a \$50 check as well as a special parking space for that month.



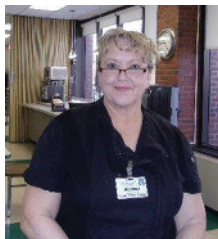
LINDA SCHMIT: DIETARY - December 2018

Linda has been an employee at BOM since 1971. She is conscientious, has good knowledge of her work and gets it done in a timely manner. She takes the initiative to talk to employees to help promote quality and consistency. She is helpful, compassionate and respectful to residents, families and staff. Linda is a team player and deserves December Employee of the Month!



JULIE KACZMARCZYK: 2E ACTIVITIES LEADER - January 2019

Julie has been an employee since November 1995. Julie is very hardworking, diligent and reliable, but it is her compassion, patience and love for the residents that shines through her on a daily basis. Julie is a great team player and accepts new challenges with a positive attitude and with determination. Julie goes the extra mile and is never too busy to put the residents first. Her constant energy and efforts toward providing more for the residents is contagious and wonderful to be around!



AUDREY BRUNNER: COOK, BAKER, CLERK - February 2019

Audrey is a dedicated employee that takes pride in her work and is more than willing to help the customer get what they are looking for. She is very friendly and caring to the staff and visitors. She will help any employee in her department so the day runs smooth. Audrey's baking and cooking skills are phenomenal! Audrey has been giving new ideas for the café to provide more interesting items to offer the staff and customer! Audrey is an overall hard working employee that helps make BOM a 5 Star Facility!

WORK ANNIVERSARIES

30 Years:

Sue Nolan	Business Office Mgr.	2/6/1989
Mark Metzger	Dietary Inventory Clerk	1/3/1989

25 Years:

Lisa Maiorana	MDS Nurse	2/8/1993
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20 Years:

Mindee McDonald	SHH Assistant Admin.	10/14/1998
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10 Years:

Shari Kersch	RN Nurse Mgr / ADON	2/4/2008
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5 Years:

Kelly Matuszewski	Housekeeping aide	3/10/2014
April Wrazen	A/R collection clerk/billing	2/10/2014
Thomas Coleman	CNA	2/24/2014
Nancy Hamilton	LPN	2/24/2014
Hillary Breen-Bonek	CNA Standby	12/2/2013
Fr. Eugene Slomba	Chaplain	12/21/2013





CUSTOMER SERVICE **Heroes**

Congratulations to the December 2018 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of December!

Laura Waite - 2E CNA
Amberly Timm - 2E CNA
David Orłowski - 2E CNA
Eric Strohm - 3W LPN
Kathleen Delcamp - 3W CNA
Taylor Ziccarelli - 3W CNA
Kassandra Soltow - 3W CNA

Mandy Parrish-Sams - 3W CNA
Sue Blasko - Dietary
Deanna Krieb - 3E CNA
Lynda Borden - 2E LPN
Rebecca Battista - 3W LPN
Josie Fierle - 2E LPN
Julie Kaczmarczyk - Activities

Corenda Prior - 3W CNA
Gary Cleland - 4W CNA
Roxanne Caleca - 2W LPN
Amanda Eckam - 2E CNA
Megan Prentice - 2W CNA

December's Winner: Taylor Ziccarelli-3W CNA and 3 East Staff

Congratulations to the January 2019 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of January!

Laura Waite - 2E CNA
Amberly Timm - 2E CNA
David Orłowski - 2E CNA
Eric Strohm - 3W LPN
Kathleen Delcamp - 3W CNA
Mandy Parrish-Sams - 3W CNA
Deanna Krieb - 3E CNA

Amanda Eckam - 2E CNA
James Keller - 2W CNA
Ethan Perry - Standby LPN
Lynda Borden - 2E LPN
Julie Kaczmarczyk - Activities
Pansey Lane - 3E CNA
Leah Novo - SB CNA

Susan Long - 4E LPN
Garrett Spring - 4E CNA
Karen Wojeck - 3W CNA
Kinkos(Dorkas) Nsumbu - 3E CNA
Janet Schiefer - Laundry

January's Winner: Leah Novo Standby CNA and Activities Staff

Holiday Lunch Honors Volunteers



Each year a Christmas social is held for our wonderful, dedicated BOM volunteers. With 65 volunteers in attendance, we celebrated with delicious food prepared and served by our Dietary staff, gifts for each volunteer, door prizes and of course the special elite cakes. Volunteer Coordinator, Valerie Sonnenfeld, and all the volunteers always look forward to these special parties and spending the afternoon together.

Congratulations to the February 2019 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of February!

Laura Waite - 2E CNA	Megan Berhalter-Krawczyk - LPN	Shanita Garrett - 2E CNA
Amberly Timm - 2W CNA	Jaeyanna Jackson - 3W CNA	Angela Morris - 2E LPN
Josie Fierle - 2E LPN	Orlando De Los Santos - ROM	Wendy Zito - 3rd Floor SW
Mandy Parrish-Sams - 3W CNA	Sue Lombardo - 2E LPN	David Lawrence - 3W CNA
Deanna Krieb - 3E CNA	Lynda Borden - 2E LPN	Sandy Lakasczyk - 3W CNA
Amanda Eckam - 2E CNA	Julie Kaczmarczyk - Activities	Debra Anthony - Activities
James Keller - 2W CNA	Cheyenne Hawkins - 2E CNA	Amy Strauch - 2W NM
Ethan Perry - Standby LPN	Kristin Fullmer - 2E CNA	Jessica Wagner - 3W LPN

February's Winner: Deanna Krieb – 3E CNA and Social Services

Compassionate Care Yields Kind Words

We have so many thank you notes, cards and letters that we would need many more pages to print. However here are a number of quotes that collectively summarize those thoughts and kind words.



“How can a family even begin to say thank you to a place that cared for their loved one in their time of need? Our hearts are filled with gratitude for every person that gave mom so many moments of joy? A sincere thank you from the bottom of our hearts.”

“The outpouring of support and love from so many there will never be forgotten or taken for granted. It takes a special culture to have such deep care and concern for individuals under your watch as well as the respect and concern for their family members.”

“I wanted to write you a short note to tell you that we will not soon forget the Brothers of Mercy and the fine and dedicated care my mom received there. I want to particularly single out the hard-working staff of the 3rd floor west where my mother stayed. They were an extremely dedicated group.”



More Comfort. More Support. More Visits.

Does your loved one seem to be sleeping more and eating less? Most people do as they approach end-of-life. Hospice Buffalo has a strong collaboration with Brothers of Mercy, a Five-Star award winning skilled nursing facility. In fact, there is a dedicated hospice wing where residents have care from both the Brothers of Mercy staff and the Hospice Buffalo team (nurse, social worker, spiritual counselor, aides and even volunteers). And, if moving your loved one isn't ideal, the Hospice team can visit any room. Our experts work together to provide compassionate care. It will bring you comfort knowing your loved one will receive more care, more comfort and more visits from two teams working together.



We encourage you to "Know Us Before You Need Us." The most frequent comment we hear from families is, "I wish I would have called Hospice sooner." Why not ask your nurse or social worker for a hospice consult today, or you can call Hospice Buffalo directly at 686-8000. We are here to support you, your loved one and the Brothers of Mercy team.

2019 Winter Speaker Series was a Huge Success



Dr. Kenneth Snyder

Free informational seminars sponsored by the Brothers of Mercy were held last month at Montabaur Heights. The theme of the 2019 Winter Series was "The Doctors", with three medical professionals sharing their wealth of knowledge with very engaged and appreciative participants.



Dr. Natalie Gugino

Opening the series on February 4th was Dr. Kenneth Snyder, MD, PhD. Dr. Snyder completed his neurosurgical residency at UB, received his PhD in biophysics and trained in all general neurosurgical procedures, including brain tumor, spine, and peripheral nerve surgery. His topic was "Stroke Prevention".

Dr. Natalie Gugino, MD talked about "Living with Dementia" on February 18th. Dr. Gugino is an Assistant Clinical Instructor at the University at Buffalo Jacobs School of Medicine Department of Psychiatry.



Due to the power outage last month, the "Heart Health" seminar with Dr. JoAnne Cobler was moved to April 1st. Dr. Cobler is a cardiologist with Buffalo Medical Group and past president of the Buffalo Niagara American Heart Association Board of Directors.

RESCHEDULED

Holiday Gathering for Advisory Council Members and Guests

The Brothers of Mercy sponsored a special Holiday Gathering just to say "thank you" to Advisory Council members for all their hard work and ongoing support given through the years.

The event was held on Friday, December 28th from 5:00 to 7:00 pm, at the BOM Foundation White House. A wonderful spread, beverages and dessert capped an evening of fun for all in attendance.

A special thanks goes out to Chef Kyle and the nursing home food service crew for catering the event.



Sacred Heart Home Hosts Pet Therapy Program



Some new, furry visitors have been spreading a lot of cheer throughout Sacred Heart Home over the past few months! SHH has hosted a variety of visiting dogs & their owners throughout the years as part of their Pet Therapy program, but has recently partnered with a new organization, 'Paws for Love'.

Founded by the SPCA, this organization is completely run by passionate volunteers in the community. Its aim: to visit nursing homes, hospitals and assisted living communities, where visits from faithful, four-legged friends often add entirely new dimensions to people's lives.

Nancy and Mary on WECK's "Senior Matters"

Mary Wallen and Nancy Gugino talk with WECK's Buddy Schula about all the new and exciting things happening on the Brothers of Mercy Wellness Campus.

Senior Matters aired on January 12th, 2019, and future shows are planned for the rest of the year.





FOUNDATION News

By Nancy Gugino • Executive Director • Brothers of Mercy Facilities Foundation

Caritas Awards Dinner 2019

The 18th Annual Caritas Awards Dinner will be held on Thursday May 2nd at Salvatore's Italian Gardens (corner of Genesee and Transit Road). Festivities begin at 6:00 p.m. and this year's theme is "It's Time to Say Thank You". This year's event will be bigger than ever. In addition to the numerous raffle ticket prizes and the ever popular reverse raffle, we will also be doing a Live Auction along with a "lightning round" auction.

This year, we will be honoring three Patsy Casilio Humanitarian of the Year Award recipients:

Msgr. Patrick J. Keleher

Michael F. Noe MD, MPH

Margaret M. Eberl MD, MPH



Anyone who would like to get involved and help with coordinating this premier fundraising event would be greatly appreciated. Please contact Nancy Gugino at 906-9014, or email Gugino@brothersofmercy.org.



MONTABAUR HEIGHTS Happenings

By Valerie Kane • Executive Director • Montabaur Heights

Upcoming Events at Montabaur

March 25th • 6:30pm - Erica Waizerski will do a presentation on "Bethlehem Steel Plant and the Industry History in Buffalo". Programs generally last 45 minutes to an hour.

April 29th • 2:30pm - Roseanne Higgins will do a presentation titled "Eye Witness Murder in North Buffalo". Programs generally last 45 minutes to an hour.

Congratulations Employees of the Month

Montabaur Heights would like to congratulate their Employee of the Month selections. Employees are selected based on outstanding performance (voted by the residents).

January - Sarah Gaisante, Dining Server

February - Matthew Hellenbeck, Dining

Montabaur Heights Residents star on TV Program



WBBZ was at Brothers of Mercy last month interviewing some of our married couples living at Montabaur Heights. Phil Arno and Catherine Miller, from "The Big Picture", spoke with the Ahrens and the Maguires about love, marriage and everything in between.

The lovebirds had a lot to say, because their combined experience in the marriage department equates to over 120 years. What an amazing testimonial to their love and commitment! The program aired on Valentine's Day.

Mindee McDonald Celebrates 20 Years at SHH

Mindee McDonald celebrated her 20th career anniversary last month. She began her career at the Brothers of Mercy Sacred Heart Home working in the Dining Services and Health Services departments while going to UB School of Nursing. Mindee graduated with honors and chose to continue to be a part of the Sacred Heart Home's Health Services department.

In 2006, Mindee was appointed Director of Health Services and in 2008, she accepted additional responsibilities as the Assistant Administrator.



She is a gifted leader and is an integral person in the formation team as the campus moves towards building a new Enhanced Assisted Living and Memory Care facility to be opened in early 2020.

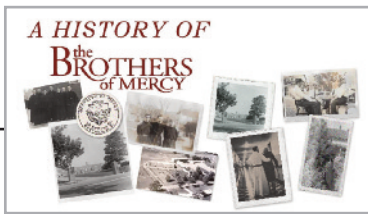
Montabaur Heights Residents star in Super Bowl Ad



Montabaur Heights residents had something to shout about when they were invited to be part of a Basil Automotive Group TV commercial.

The commercial played right after half-time of the Super Bowl. About twenty enthusiastic participants stood behind the Brothers of Mercy banner shouting the famous "Basil, Basil just what you're looking for" and "Basil, Basil, just great deals".

This is the 16th year of the "Just Great Deals" campaign. A very special thanks to Advisory Council member Jim Basil for including us in this classic ad.



Living a Life of Charity in WNY Since 1924

The evolution of the Brothers of Mercy in Clarence began in the mid 19th century when Peter Lotschect founded the Congregation of the Brothers of Mercy of Montabaur. Working with the poor, elderly and disabled, their Christian mission of love for God and neighbor developed into a vocation that stood the test of time. Soon, their compassionate health care drew others to their mission. The Brothers of Mercy religious congregation was formally established in 1856.

In 1924, several Brothers came to Western New York. Establishing a residence on Cottage Street, they immediately began their mission of in-home nursing. The demand for their spiritual care and medical skills grew, and in 1938 a second residence on Jewett Parkway was adopted. The Provincial headquarters was moved to Clarence in 1952. A year later, patients from Cottage Street were moved into the newly built Brothers of Mercy Sacred Heart Home.

In 1972, the Brothers opened the 100-unit senior apartment complex. The building that would later become the Brothers of Mercy Nursing and Rehabilitation Center was opened within 12 months, and the Sacred Heart Home was converted into an adult care facility.

In 2015 we opened Montabaur Heights, our all-inclusive, independent senior living community. Last year we opened our brand new Outpatient Rehab Clinic - serving the entire WNY region.

Looking for ways to strengthen the Clarence community, the Clarence Brothers merged with a German order, known as the Brothers of Mercy of Mary Help of Christians in 2016. This community was founded by Brother Peter Friedhofen. Both orders were founded in Germany during the 1850s and have similar missions in health services and care of the aged.



200th Birthday Mass

Monday, February 25th was a very special day for the Brothers of Mercy. It marked the 200th birthday of their founder, the Blessed Peter Friedhofen.

Brother Peter founded the Brothers of Mercy of Mary Help of Christians in Germany in the 1850's. Since then, the Brothers' ministry of service has since spread throughout the world, thanks to the vision of this man.

The Brothers celebrated this momentous occasion in a mass at Sacred Heart Chapel. For more details, check out the recently published blog article @ <https://brothersofmercy.org/brothers-of-mercy-celebrate-20.../>

