



# The BROTHERS of MERCY

## Visitation Fact Sheet

On March 13, 2020, the New York State Department of Health (NYSDOH) issued guidance to Nursing Homes eliminating visitation due to the COVID-19 Pandemic Virus.

On July 10, 2020, NYSDOH updated the guidance to allow outdoor visitation and limited indoor visitation and activities if the Nursing Home meets specific benchmarks and develops a reopening plan. The following plan takes effect on Thursday, September 17, 2020:

Currently, Brothers of Mercy Nursing & Rehabilitation Center will offer front patio visits as well as indoor visitation in the 2<sup>nd</sup> floor Multi-purpose room and Dayrooms **when the weather is not tolerable**.

- Visitors and residents/patients must comply with social distancing and wear face masks at all times. Visitors will be escorted by staff when moving about the building. Visitors must adhere to floor markings. Elevator use is restricted to 2 visitors and the staff member accompanying them to the visitation area. Stairwell use is not permitted as visitors are restricted from the nursing units (except for compassionate care visits).
- Visitors must be screened upon entry to the building by answering health questions and have temperature checks.
- We will not permit any in resident room visitation unless the resident is receiving end of life care.
- There can be no consumption of food or beverages during inside any visitation. The cafeteria will remain closed to visitors. Pre-purchased food items can be provided to the resident/patient upon return to their nursing unit.
- Visits are by appointment only and for a maximum of 30 minutes.
- Residents are allowed 2 visitors at a time. One visitor must be at least 18 years old.
- We reserve the right to refuse any visitor who does not pass the health screening, is under the influence, disruptive or presents a danger to any resident or staff. If you are ill, please stay home.
- We cannot exceed a total of 48 visitors at any one time. **Visiting Hours are from 8:30a-4:00p daily.**

**Visits are scheduled by appointment only - call (716)759-6985 ext. 230 or 219**

*In the event of any cases of Covid-19 at Brothers of Mercy Nursing & Rehabilitation Center, visitation will be suspended for at least 14 days under the direction of the NYSDOH.*