All Systems “GO” for the New Memory Care and Enhanced Assisted Living Community

The Brothers of Mercy 90,000-square-foot Memory Care and Enhanced Assisted Living Community is moving along and on schedule. The footprint of the building is really beginning to take shape with additional progress including:

- Site drainage installation continues
- Foundations work continues
- Sanitary drainage for interior of building begins
- Outside fire hydrants are set
- Steel framework is being built

The new community will include 64 assisted living apartments, along with a special, 32-unit memory care wing, designed for seniors experiencing any stage of memory loss impairment, including dementia and Alzheimer’s disease. Enhanced Care services will also be offered, enabling Assisted Living and Memory Care residents to receive more specialized services as their needs change, while aging in place in their existing suites.

“This project not only expands our physical campus and our ability to serve the people of our region, it also builds on the legacy of care established by the Brothers of Mercy in WNY 95 years ago,” said Peter Eimer, Brothers of Mercy CEO. “We are bringing to life a vision for specialized memory care and enhanced care that will truly revolutionize our Wellness Campus and propel our organization into a bright future.”

The project was designed by Wendel and construction is being handled by The Pike Company, with a projected opening in summer 2020.
Moving into Autumn

It seems just yesterday I was writing that Spring has finally sprung and now we enter Fall. I sure hope you had a fun-filled Summer! Things have been really busy these past several months. Our Nursing and Rehabilitation Center certainly looks different with all the cosmetic renovations that have occurred. Our second and third floors are nearing completion and soon we will begin on the 4th floor.

The past several months we have felt the effects of a shrinking healthcare work force across most departments. We were forced to use agency nurses and many departments were stretched in providing the daily needs our operation requires. I am happy to say I believe we have turned the corner as we are successfully onboarding many new staff members. I want to thank our existing staff for getting us through the staffing-challenged days and for helping create an atmosphere that our new staff will thrive in.

As the daylight shortens and the darkness grows longer, please know how appreciated the Brothers of Mercy Family is. There are thousands of genuine interactions every single day that makes our Wellness Campus a wonderful place to work and live – and for this we are so very grateful. Enjoy Autumn everyone!

Nursing Home Transformation Continues

A picture says 1000 words. Cosmetic renovations of the 3 West corridors and Nurses Station are giving the nursing home a whole new look. The painters have moved down to the 2nd floor and renovation work has begun on 2 West. The maintenance staff continues with wall covering removal on the first floor elevator lobby.

The new roof was completed last month and a Brothers of Mercy timeline (to be displayed on the entire left wall of the entrance lobby) will be done soon. All these updates will give the building a fresh, modern look.

Thomas Fentner appointed to Board of Directors

Thomas Fentner was recently appointed to the Brothers of Mercy Board of Directors. He is an honors graduate of the Fairfield University Graduate School of Finance and Management.

Mr. Fentner is a results-oriented, senior executive with significant accomplishments in planning and implementing successful strategic, cultural and operational change across multiple industries in multiple locations. He has been the president of HR Solutions, LLC. since 2013.
EMPLOYEE Spotlight

Lynn Brady...RN In-service Instructor

Anyone who knows Lynn Brady can clearly see she is a teacher at heart. This is one of the reasons why she excels at her job.

Growing up in Fredonia, Lynn remembers thinking of becoming a nurse as a young girl. However, after high school, she began her “wellness” career in Orthodontic Dentistry as an assistant for many years. When her husband tragically passed away from an illness at the age of 33, she decided to pursue her passion for nursing care and earned her nursing degree.

Today Lynn is an RN In-service instructor. Working with her partner, Catie Flynn, they train new employees who come to work at the Brothers of Mercy. They also coordinate general orientation for all staff along with nurse orientations. This teaches staff members about their work and responsibilities at the Nursing Home/Rehab facility. They also provide education necessary for staff to maintain their credentials according to Department of Health guidelines, along with training on equipment and procedures used in the facility.

Outside of work, Lynn appreciates the simple things in life. She enjoys spending time with her husband Brett, their kids and grandchildren. “We love anything outdoors! Camping, fishing, four wheeling, swimming, hiking and just being together!”

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Sue Nagowski and Michael Perez Join SHH Team

SHH has recently had some exciting administrative changes and have brought some additional members to our team that come with new concepts and expertise. Sue Nagowski, RN was named Director of Health Services and Michael Perez, LPN named Assistant Director of Health Services. Together their experience, knowledge, and holistic intent will be beneficial to the future of Sacred Heart Home.

Sue comes with many years of healthcare experience in all different levels of care. She had previously worked as a staff nurse at SHH, and is often found to be saying, “Sacred Heart Home has always been where my heart is. I am honored to be able to be back as part of this team and very excited to be a member of this family as we move into our new facility.” She has experience in the Assisted Living/Memory Care setting and brings a wealth of knowledge, compassion, and dedication to our team.

Mike comes with years of experience in Assisted Living, Enhanced Assisted living, and Memory Care. This has already proven to be beneficial in our current SHH and will be even more so in our new building. You will often see that his big smile and contagious laughter bringing joy to our residents. Mike brings out-of-the-box thinking, insight, and knowledge to our team.
Brother Nolasco Grace Celebrates 58 years

After nearly six decades as a Brother of Mercy, Brother Nolasco Grace’s dedicated service has truly touched countless lives.

He began service with the Mercedarian Fathers in 1956, eventually joining the Brothers of Mercy in 1959. Brother Nolasco served as the Secretary to the Provincial, upon entering the Brothers of Mercy. Additionally, he served as Coordinator for the Physical Therapy Department, and following Vatican II, Brother Nolasco became the Vocation Director of the Brothers of Mercy in both their Western New York and Kansas City Communities.

Brother Nolasco can always be found bearing a smile and a kind word. His warm heart and dedicated service have been such a blessing to the Brothers of Mercy Wellness Campus and the Brothers of Mercy of Mary Help of Christians Community.

Brother Edmund Zuppinger Celebrates 40 years

For the past four decades, Brother Edmund Zuppinger has dedicated himself to the selfless service of others through his work with the Brother of Mercy congregation.

To commemorate his 40th Jubilee, a celebratory mass was held on Sunday, July 7th at the Sacred Heart Home Chapel on the Brothers of Mercy Wellness Campus. Many family, friends and colleagues gathered to witness Brother Edmund renew his vows, and enjoyed a wonderful brunch following the ceremony. Brother Edmund is a Veteran of the US Navy.

Brother Fidelis Verrall Celebrates 56 years

Brother Fidelis Verrall celebrated 56 years as part of the Brothers community. He entered the Brothers of Mercy in 1964 and worked for many years in nursing in keeping with the Brothers of Mercy mission of caring for the sick, elderly and disadvantaged.

In 1999, he began his tenure as Spiritual Care Director. For over two decades Brother Fidelis was responsible for addressing the spiritual needs of the evolving population of the Nursing and Rehab center. After 55 years of dedicated service, you can still see him on campus visiting friends, residents and employees. Brother Fidelis is a Veteran of the US Army.
Community

At its core, a community is a group of people who have much in common and reside under the same roof. Two essential elements of a community are a sense of belonging and an orientation of life to a common goal. There is more to community life than gathering under the same roof people who get along reasonably well and are committed to the same ideal. Rather, there needs to be a certain discipline and a particular support which surrounds the community.

For people who are not part of the main stream, they may at times feel isolated, excluded and unloved. The essence of community is a sense of belonging. People come together in community because they want to create a place of caring.

A Wellness Community has the resources to watch over the health of each individual as they journey through life’s transitions. It is a place of communion, where people care for others and are also cared for by others; a place where they can become vulnerable to one another. As a person’s health begins to decline, the staff of a Wellness Community helps to evaluate and ease the transition to the next level of care with compassion and understanding. The beauty of a Wellness Campus is not only having access to many levels of care, but also to a staff which is prepared to help its residents with those sensitive & certain transitions when they occur. And transitions will occur. The discomfort of this fact can at times place a shadow on the terms associated with Wellness Campuses, such as nursing home care. This discomfort however, should lie mainly with the acceptance of the sufferings which we are all susceptible to as part of aging and also being human.

Personal growth is another thing that is fostered in healthy communities. It genuinely becomes community when people start truly caring for each other as they transition to the next level. This is where the Charism of the Brothers of Mercy – The love of Christ compels us – is the motivating force which helps our staff meet the real needs of each resident with kindness & patience. With this, we learn first-hand how to live out the Gospel message to “Love one another as God has loved us” (John 13:34).
October 5th - Fall Wellness Expo and Open House

Brothers of Mercy Wellness Campus will be hosting our first annual Fall Wellness Expo and campus wide Open House on October 5th from 11:00am until 2:00pm.

The Wellness Expo proudly sponsored by Joe Basil Chevrolet, will be located at Montabaur Heights Event Center 4530 Ransom Road.

As a wellness campus we connect a person’s health to their personal wellness with our understanding that in addition to addressing ones health care each person needs to be heard, known and understood and that this is essential to wellbeing.

The Wellness Expo will provide seniors and caregivers with resources and programs supporting independence and overall well-being. All campus communities and levels of care will be represented at the expo along with many outside vendors who all support seniors and caregivers.

There will be representatives from the Alzheimer’s Association, Blue Cross/Blue Shield, Family Choice, Life Program, Caring Transitions, Clarence Pharmacy, The Capozzi Team, Mobile Primary, Eldercare Solutions, Clarence Senior Center, Hospice Buffalo, Sheridan Medical Supply and more.

Please join us for our Wellness Expo and Open House so we can share with you all the services the Brothers of Mercy Campus has to offer and connect you with other helpful resources and programs that all support wellness!

Cooking with Chef Kyle

At Brothers of Mercy Skilled Nursing and Rehabilitation facility Executive Chef Kyle Higgins and Food Service Manager, Kyle Odebralski, have gone above and beyond to offer a wonderful program to the residents. Each month the Chef and Kyle will be offering a wonderful interactive cooking experience to the residents.

Chef Kyle demonstrates, shares culinary facts and tidbits and, encourages the residents to participate and share their wisdom, ideas and memories. Next month Kyle will be inviting Chef TJ Stockweather an experienced cook at the facility to share in a special outdoor BBQ version of Cooking with Chef Kyle!
New Associates  June • July • August

Dining Services:
Thomas Pawlak
Maddie Rifenburg
Simone Mims
Octavio De Los Santos Estrada
Isabelle Andzel
Francesca Gentilcore (MH)
Grace Vesper (MH)
Ariana Katsinis (MH)
Emily Farmer (MH)
Alanna Rogers (SH)
Christian Lippert (MH)
Mackenzie Lennert (MH)
Katie Hohensee (SHH)
Eric Jones (MH)

Social Work:
Kalie McKenna
Alisa Tiburzi

Fiscal:
Dawne D’Ambrosio

Env Servies:
Richard Solomon

Nurses:
Athena Graham
David Busko
Cindy Lively (LPN)
Danielle Price
Tiffany Banks**
Haja Qadir
Meghan Siddons
Marissa Baritot
Shamela Meadows
Stephanie Andrzejewski**
Ciara Johnson
Sarah Singletary**
Maureen Thieroff
Erica Potts**
Iva Celan
Ashley Swaggard
Ayanna Peoples

Newly graduated CNAs
( June / July):
David Simmons
Michelle Molina
Shana Johnson
Maverick Blachowicz
Victoria Salvatore
Tawanda Johnson
Brianna Pagano
Terresa Baylor
Syanne Ramirez
Emily Thomas
Lanique Williams

Activities:
Zara Lohman**
Lucas Jurek
Stephanie King

Companion Care Aides:
Melody Fix
Karen Alvarez
Robert Siejak

CNAs:
Keri Eldridge
Angela Jones
Shana Ivey
Hassan Bass
Josh Cranford
Stephanie Hendrix
Ronisha White
Nicquaicha Starks
Jessica Nichter (Transferred from Activities to Nursing)
Sheree DeBold
Malniquia Evans
Tyanna McCarley
Michael Allen
Carson Garwood

PCAs Sacred Heart Home:
Sarah Celeste
Madison Kalwicki
Taylor Walter
Sybria Laney
Diondra Hunt
DaMara Jackson

**Welcome Back!!

Edward H. Wargala

This summer the Brothers of Mercy lost a wonderful supporter and good friend.

Ed Wargala, a loving husband, wonderful father, beloved brother, faithful son, astute businessman, and most generous donor passed away abruptly and unexpectedly this past Spring. He is missed tremendously by his soulmate, best friend and wife, Helen and his son, David.

Owner and operator of Depew Dairy, Ed was a landmark and pioneer in the milk and dairy business. To the Brothers of Mercy Foundation, he was one of the greatest Philanthropists in the history of the organization. Always gentle, always caring, he was one of the first in line to make up for any shortfalls.

Ed was a friend to all, a foe to none. His heart of gold touched so many less fortunate folks in Western New York and beyond.

Thank you, Ed, for all your service and generosity to Brothers of Mercy. You are a mentor and dear friend to all those you left behind…
Once a part of our family... Always a part of our family

Ben and Mary Madonia have been residents of the Senior Apartments since 2004. A few years ago, Mary was transferred to the Nursing Home where dementia slowly took her away from Ben and their life together. Ben, though, never waivered in his devotion to Mary spending every day, 8 hours each day, by her side until her passing a few months ago.

While Mary and Ben were vibrant members of the Senior Apartment Community, they would entertain us with their performances as musicians, Ben a sax player and Mary with her vocals, via DVD’s of their time performing in Florida. As a tribute to Ben and to honor Mary's memory, last month we hosted a "Root Beer Float & the Melodies of the Madonia's" evening.

You can see in the first picture the turnout of those missing Mary and reveling in the entertainment as Ben narrated. In the second picture, Mary seems to be singing to Ben one last time -- letting him know, she is always with him. Truly one of the highlights of my time here at Brothers.

Resident Spotlight: Ann Roberson

This 4th of July, BOM Senior Apartments resident Ann Roberson, along with her family, hosted a wonderful BBQ for all of the residents that call this community home!

Having been a Senior Apartments resident for the past 8 years, Ann is considered by all to be a sincere treasure to this community. Until recently, Ann has been our cook and ‘baker extraordinaire’ for all of the community functions. Her delicacies have graced the tables of our dinner parties, coffee hours and food-centered events. If residents knew that Ann’s lemon pie, pineapple cheesecake, or famous turnovers were on the menu, attendance was always at full capacity!

Throughout the years, she has donated not only her talent and immeasurable time, but has also stocked the kitchen with utensils, appliances and all sorts of gadgets and gizmos. Her countless hours of planning, set up, cooking, baking, and cleanup have made her the “go to” for our community kitchen!

It’s now time for Ann to retire, sit back and enjoy the functions she has previously worked so hard to create. Ann’s dedication and generosity have been felt and appreciated by all members of the BOM family here at the Senior Apartments, and we thank her for being such a special part of this community!
EMPLOYEES of the Month

Anitha Rajendron...RN - June 2019
Anitha has been an employee since May, 2017. She is a superb team member! She goes above and beyond her daily duties and is always willing to give that helping hand without being asked and with a great attitude and enthusiasm. Anitha displays kindness and concern for patients/residents, families and other staff members. She has a way of making everyone feeling warm and welcome when they come to the unit. We are very grateful to have Anitha.

Heather Payne...2 West Sr. CNA - July 2019
Heather has been a BOM employee since 09-2015. She is a positive role model always with a smile! She demonstrates good time management and good judgement. She is considerate of others and provides great care to our residents. Heather always takes initiative and gives 110% everyday as she over see's and encourages others to do the same. Heather is very deserving of July employee of the month.

Monica Smith...Accounts Receivable Collections - August 2019
Monica has been employed at BOM since September, 2018 as an Accounts Receivable Collections Clerk. She is very quick to learn new tasks. Her work is very challenging but she gives it her all and is very successful! She is pleasant, full of energy and always ready to assist her co-workers. Monica is a perfect fit for her position. She is a great asset to our “billing team” and to Brothers of Mercy!

WORK ANNIVERSARIES

15 Years:
Luanne Livingston, NAT Program Coordinator 7/26/04
Joann Graff, Rehab Aide/CNA 9/7/93
Heather Drake, Activities Aide Coordinator 9/25/04

10 Years:
Amie Winmaier, Nursing Assistant 9/19/09

5 Years:
Patrick Welsh, Diet Aide 7/13/14
Daniel Bielecki, Diet Aide 7/28/14
Samantha Ziariniak, Asst. FS Sup 7/28/14
Kristen Ash, Range of Motion Aide 9/29/14
Cheyanne Hawkins, Nursing Assist. - Per Diem 9/24/14
David Lawrence, Nursing Assistant 9/29/14
CUSTOMER SERVICE Heroes

Congratulations to the June 2019 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of June!

Deanna Krieb - 3E CNA  Tasha Olivieri - 4W CNA  Debbie Perrington - 2E CNA
Linda Borden - 2E LPN  Rachel Neyman - Laundry  Roxanne Calcea - 2W LPN
Brenda Chatt - 3E Unit Clerk  Julie Kaczmarczyk - Activities  Renee Hauser - Communication
Leah Novo - SB CNA  Megan Berhalter - 3W LPN  Coordinator
Stephanie Schaffer - 2W CNA  Tim Wozniak - Maintenance  James Keller - 2W CNA
Erica Jordan - 2W Sr. CNA  Joann Hacker - Laundry

June’s Winner: Joann Hacker and the 2 West Staff

Congratulations to the July 2019 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of July!

Kassandra Soltow - 3W CNA  Kristin Sorgi - Activities  Debbie Perrington - 2E CNA
Linda Borden - 2E LPN  Josie Fierle - 2E LPN  Roxanne Calcea - 2W LPN
Brenda Chatt - 3E Unit Clerk  Laura Waite - 2E CNA  Laura Waite - 2E CNA
Tom Eicheldinger - 2W CNA  LeAnne Dyrbal - 2E LPN  Megan Berhalter Krawczyk - 3W LPN
Brittney Rosario - 3W CNA  Adaysha Mcduffie - Per Diem  Shanita Garrett - 2E CNA
Suzane Long - 4E LPN  Julie Kaczmarczyk - Activities  Destiny Kausner - 2E CNA
Hannah DiSarno - Per Diem  Megan Berhalter - 3W LPN  Mikayla Kardas - 2E CNA
Elizabeth Delos Santos - ROM  Tim Wozniak - Maintenance  Dawn Baker - Housekeeping
Tyra Pressley - 2E LPN  Amy McNutt - Accounts Payable

July’s Winner: Amy McNutt, Accounts Payable and the Housekeeping Staff

Residents Participate in Fun Music Video

Brothers of Mercy Wellness Campus celebrated this year’s National Assisted Living Week theme, “A Spark of Creativity”, with a fabulously creative musical tribute to #LivingYourBestLife!

With over 25 residents showing off their best dance moves and even some hidden talents (baton twirling, anyone?), they proved that #HavingTooMuchFun really makes you #AsYoungAsYouFeel!
CUSTOMER SERVICE Heroes

Congratulations to the August 2019 Customer Service Honorable Mentions

The following staff members and department names were highly recommended or a letter was sent in their behalf by residents or visitors during the month of August!

<table>
<thead>
<tr>
<th>August's Winner: Elizabeth Delos Santos 2W CNA and the 3 West Staff</th>
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<tbody>
<tr>
<td>Adaysha McDuffie - Per Diem</td>
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<tr>
<td>Destiny Kausner - 2E CNA</td>
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<tr>
<td>Josie Fierle - 2E LPN</td>
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<tr>
<td>Shanita Garrett - 2E CNA</td>
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<tr>
<td>Brenda Chatt - 2E Unit Clerk</td>
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<tr>
<td>Joyce Diasparra - RN Stand By</td>
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<tr>
<td>Julie Kaczmarczyk - Activities</td>
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<tr>
<td>Jonathan Lindner - PT</td>
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<tr>
<td>Ethan Perry - 4E LPN</td>
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<tr>
<td>Tiffany Rodriguez Batiz - 4E CNA</td>
</tr>
<tr>
<td>Destiny Oge - 2E CNA</td>
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<tr>
<td>Katie Crane - 4E LPN</td>
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<tr>
<td>Sue Lombardo - 4E LPN</td>
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<tr>
<td>Kayla Halsey - 4E CNA</td>
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<tr>
<td>Megan Berhalter-Krawczyk - 3W LPN</td>
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<tr>
<td>Estrella Mancia-Beckwith - 4E CNA</td>
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<td>Tieaira Henderson - 2E LPN</td>
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<td>Lynda Borden - 2E LPN</td>
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<td>Stephanie Schaffer - 2W CNA</td>
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<td>Jessica Wagner - 3W LPN</td>
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<td>Brittany Rosario - 3W CNA</td>
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<td>Heather Payne - 2W Sr. CNA</td>
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<td>Meghan Trombetto - 2W CNA</td>
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<tr>
<td>Elizabeth Delos Santos - 2W CNA</td>
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<td>Brenda Chatt - 2E Unit Clerk</td>
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<td>Deborah Moyer - Sr. 4E CNA</td>
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<tr>
<td>Holly Scroger - 4E CNA</td>
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<td>Makenzie Wheatley - 4E CNA</td>
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<td>Garrett Spring - 4E CNA</td>
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<tr>
<td>Tanya Hinton - 3W LPN</td>
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<td>Kerian Sykes - 4W CNA</td>
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<td>Laura Waite - 2E CNA</td>
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CERTIFIED NURSING Assistants

Congratulations on Newly graduated CNAs (June & July Programs)

<table>
<thead>
<tr>
<th>David Simmons</th>
<th>Victoria Salvatore</th>
<th>Syanne Ramirez</th>
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<tr>
<td>Michelle Molina</td>
<td>Tawanda Johnson</td>
<td>Emily Thomas</td>
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<tr>
<td>Shana Johnson</td>
<td>Brianna Pagano</td>
<td>Lanique Williams</td>
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<tr>
<td>Maverick Blachowicz</td>
<td>Terresa Baylor</td>
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Summer Employee Picnic Fun

Brothers of Mercy employees enjoyed a picnic style lunch during the annual Employee Appreciation Luncheon. Barbecue hot dogs, hamburgers, sausage and Chiavetta's chicken were the main entrees along with some amazing side dishes.

The summer afternoon was absolutely perfect, and the icing on the cake for all our hard working employees. All three shifts participated (even the third shift at 1:00am). A special thanks and kudos going out to Chef Kyle, TJ and the entire food service team for making this happen!
Compassionate Care Yields Kind Words

We have so many thank you notes, cards and letters that we would need many more pages to print. However here are a number of quotes that collectively summarize those thoughts and kind words.

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To the Brothers of Mercy Staff
“The outpouring of support and love from so many there will never be forgotten or taken for granted. It takes a special culture to have such deep care and concern for individuals under your watch as well as the respect and concern for their family.”

---

Thank You Everybody
“Thanks you so much for remembering our mother in the Daily Liturgy of your chaplain and your kind letter of condolence. We know mom had the best care at your facility.”

---

Brothers of Mercy Caregivers
“My mom went to Brother's of Mercy by van without anything but the clothes on her back. I live 5 hours away and the staff did an excellent job taking care of her. People were so kind and caring. She went in so weak, she could not hold a Styrofoam cup. Now she has regained the use of her hands. We are so grateful for all the great people that helped mom!”

---

BOM at Amherst Senior Center Health Fair

The Amherst Senior Center hosted it's annual Health Fair on Saturday August 2nd from 9:00am - 12:00pm.

More than 85 health vendors showcased their facility, with many services and screenings offered free of charge, including blood pressure checks, hearing screenings and medicine/prescription reviews.

The Brothers of Mercy was on hand to offer a number of free screenings and tests and gave out information about our wellness campus.
Taste of Clarence & Cruise Night 2019

The 2019 Taste of Clarence was a huge success. Thanks to all who worked and visited our booth. Chef Warren’s *Seafood Salad* entree was a big hit, the weather was perfect, The Blues Brothers and Terry “Elvis” Buchwald put on a great show and classic cars were everywhere. What else could you ask for?

Nancy Gugino on the Weather Outside

Nancy Gugino made a guest appearance on WKBW Channel 7’s “Weather Outside” last month.

She was there to promote the 10th Annual Oktoberfest Run and Bavarian Celebration. It was a perfect weather night - so maybe there was some “good luck karma” being on the news.

Companion Care on WBBZ

Companion Care, one of the most recent wellness services offered by the Brothers of Mercy, was featured on WBBZ’s "What’s the Buzz in WNY". The program is designed to provide a safe, healthy and happier lifestyle specifically designed to meet client needs and promote independence

Show host Kim Piazza took some time to discuss program features with Companion Care coordinator Sue Reilly. The program ran 12 times in the month of June.
2019 Brothers of Mercy Fall Speaker Series

The Brothers of Mercy is kicking off its 2019 Fall Speaker Series in October at the Montabaur Heights Events Center. The events are free to the public, and most done in partnership with either University Express or Blue Cross Blue Shield. Light refreshments will be served. Hope to see you there!

1. Name the Buffalo Building
   Tuesday, October 1st • 2:00pm

2. Wellness Wednesdays - Mindfulness
   Wednesday, October 9th • 2:30pm (Blue Cross Blue Shield)

3. Wellness Wednesdays - Well-Being
   Wednesday, October 16th • 2:30pm (Blue Cross Blue Shield)

4. Dr. Roswell
   Monday, October 21st • 2:30pm (University Express)

5. Wellness Wednesdays - Power of Positive Thinking
   Wednesday, October 23rd • 2:30pm (Blue Cross Blue Shield)

6. Burchfield Paints the Town
   Monday, November 4th • 2:30pm (University Express)

7. Wellness Wednesdays - Hospice Presentation
   Wednesday, November 13th • 6:30pm (Blue Cross Blue Shield)

8. The Universal Declaration of Human Rights
   Monday, November 11th • 2:30pm (University Express)

UPCOMING Campus Events

SEPTEMBER
September 23rd • Changes in Medicare Plans • Eldercare Solutions • MH • 6:30pm
September 24th • History of BOM Part 2 • Eldercare Solutions • SNF • 2:00pm

MONDAYS IN OCTOBER
Eldercare Solutions: Assistance with Open Enrollment for Medicare & Medicaid
October 7: SA: 10:00-2:00pm • MH: 4:00-8:00pm
October 14: MH: 10:00-2:00pm • SA: 4:00-8:00pm
October 21: SA: 10:00-2:00pm • MH: 4:00-8:00pm
October 28: MH: 10:00-2:00pm • SA: 4:00-8:00pm

NOVEMBER
November 5th • Magic with Ted B • MH • 2:00pm
November 8th • Annual Bazaar & Themed Basket Raffle • SNF • 9:00-3:00pm
Mindee’s Mission

By Mindee McDonald • Administrator • Sacred Heart Home

Fall is in the Air

It is hard to believe that we are preparing for Bills games, hot apple cider, and pumpkin cheesecake when it seems like just yesterday we were talking about where to plant flowers and go out for ice cream. Despite the summer months going by so fast, I have to admit that autumn in WNY is my favorite time of year. The beauty of the environment as the colors change tends to bring me a true sense of content and enjoyment.

In my new role as the Administrator I intend to lead and teach the staff the importance of all of these meaningful things and furthermore to help them to implement this thinking into their routines while caring for our residents. Enhancing the general wellness of our residents is and always has been much easier and more effective if we take the time to listen and learn what is important to them.

In the coming months, as most of us want to be hibernating from the snow and cold here in Buffalo, the SHH team will be working hard to continue preparing for our exciting new building coming next year, all while keeping the importance of these ideas in our minds. We will be working on new concepts and additional programs to further involve and incorporate our resident’s suggestions, ideas, and thoughts into this work as we very much recognize that this is their home.

Hearing what is important to them as we embark on our new building is crucial for us to be as effective as we desire to be in providing a person centered atmosphere. Who better to give suggestions and input then the people that are living it? The information from our residents, from both a “big picture,” level along with an individualized personalized level will help us to ensure we are doing it right by them and others as well, now and in the future.

This person centered individualized type of thinking will continue to be at the forefront in the care we provide. While, I hope that you all get some time to enjoy your family and friends, snuggle up on the couch to stay warm and watch a movie (or the Buffalo Bills), and bake ME a pumpkin cheesecake in the coming months, the SHH staff and I plan to be getting to know our residents just a little better.

Brothers Celebrate 95 Years in WNY

June 28th marked 95 years of the Brothers of Mercy serving Western New York. Founded over 160 years ago in Germany, the Brothers of Mercy’s profound origin story stems from a humble mission: to honor Christ through service those most in need – the sick, poor and aged.

Since the 1850’s, professed Brothers have dedicated their lives to a legacy which has touched countless lives, and spanned the generations, as well as the globe (including parts of Europe, Asia, Brazil and the U.S.).
Summer 2019 Concerts Were a BIG Hit

This year’s Outdoor Summer Concerts were a big hit! Jack Civiletto kicked off our concert series singing Sinatra and more, followed by The Kokomo Time Band putting on a great show and finishing with crowd favorite Terry “Elvis” Buchwald. A classic car show was also part of the Elvis concert. We are already lining up bands for next year. See you in 2020!

Chef Warren Wins Again at Taste of Network

A big CONGRATULATIONS goes out to Brothers of Mercy’s very own Chef Warren Drew, our Executive Chef at Montabaur Heights Independent Living on the BOM Campus.

Warren’s "jumbo" Cream Puffs with Chocolate Ganache won Best Dessert at the annual Network in Aging "Taste the Network" Food Competition.

This is the 3rd year in a row Chef Warren brought home the gold. Last year he won in the Best Entree category.

Peter Eimer named “Who’s Who in Healthcare”

Brothers of Mercy CEO, Peter Eimer, was named 2019 “Who's Who in Health Care” by Buffalo Business First. Every year Buffalo Business First recognizes leaders in the health care industry based on performance, years of service and how well the facility is operating. Brothers of Mercy has been ranked a 5-Star facility for many years.

His previous position was Chief Operating Officer. Peter is a graduate of the University of Pittsburgh (MBA) and Canisius College (1979).
The 10th Annual Brothers of Mercy Oktoberfest and 5K Run was held on Friday September 6th. In spite of a little early rain, it was a perfect “fall” evening to enjoy both the run and the following Oktoberfest party.

About 350 runners and walkers participated in what is considered one of the “premier races” of the year. Oktoberfest entertainment was provided by the ever popular Auslanders. The German band has been performing throughout Western New York since 1974.

The Oktoberfest is one of two major fundraising events we have every year. A very special thanks going out to many volunteers that make this event possible. Special recognition to Fran, the maintenance crew and the entire BOM team. Everyone worked tirelessly to make this the best Oktoberfest to date!
Foundation News

By Nancy Gugino • Executive Director • Brothers of Mercy Facilities Foundation

Capital Campaign Reaches $3 Million Goal

The Foundation has nearly reached our three million dollar Capital Campaign goal. We are so very grateful to all our benefactors, employees, local foundations and all those who made this goal achievable. It really took many hands at work and many generous people to raise this capital and the Brothers of Mercy organization is humbled by your philanthropy.

Funds are already being put to good use with our Skilled Nursing and Rehab Center’s renovations as well as the construction of our brand new Assisted/Enhanced Assisted Living and Memory Care Community. The new community is scheduled to open next summer and the response has been tremendous. Calls of inquiry have been streaming in daily from all over the country. With this opening, we look forward to our full continuum of care with a unique wellness neighborhood design that will mirror returning back home in a lovely, highly residential setting.

The tenth annual Oktoberfest/5K Race was held on Friday, September 6th. This was yet another great event for Brothers of Mercy yielding record high earnings. Voted WNY’s best post race party, the Oktoberfest was a fun-filled family event with German food, music and beverages not to mention all the home-made desserts! Plenty of activities for the family included face painting, caricatures, Chinese auctions, raffles and dancing. Plans are already underway for next year’s event and we hope to see everyone there next September.

BOM awarded $300,000 by The Odd Fellow & Rebekah Benefit Fund

The Brothers of Mercy in Clarence was recently awarded a $300,000 grant award by the Odd Fellow & Rebekah Benefit Fund. This generous gift will fund a brand new assisted living wing which will be part of the Brothers of Mercy Memory Care & Enhanced Assisted Living Community, currently under construction and planned to open in the summer of 2020.

The Odd Fellow & Rebekah Benefit Fund’s mission of supporting organizations committed to the enhancement of the Western New York community is well aligned with Brothers of Mercy’s 160-year legacy and mission of compassionate care. The Foundation responded positively by investing in the good work of the Brothers of Mercy and helping them expand their capacity to serve more seniors in need of specialized and enhanced healthcare services.

The new community on the Brothers of Mercy Campus will employ a signature “Wellness Neighborhood” community design. This innovative and forward-thinking approach aims to replace the regimented structure, and often clinical feel, of traditional assisted living and memory care facilities with a flexible environment of care, evoking a home-like experience and placing the resident at the center of quality of care.
Independent Health offers plan for those who reside in Long-Term Care & Assisted Living Facilities

For more than a decade, Independent Health’s Medicare Family Choice® HMO-SNP plan has been providing an extra level of care and support to residents of nursing homes and assisted living facilities in Western New York.

Members enrolled in this special needs plan receive regular visits from specially-trained nurse practitioners/physician assistants, who are affiliated with Family Choice of New York and on call 24 hours a day, 7 days a week. Their responsibilities include:

• Working in collaboration with the member’s physicians and the nursing facility’s staff to identify potential problems before they become serious.

• Minimizing unnecessary and disruptive emergency room visits and hospital stays whenever it’s safe and appropriate.

• Keeping in close contact with the member’s family, making sure they are involved in the care-planning process and bringing them peace of mind in knowing that their loved one’s quality of life is being maintained at the highest level possible.

Other key features of the Family Choice plan

• Additional care
• Open enrollment is year-round
• You don’t have to be a current Independent Health member to qualify for the plan
• No out-of-pocket costs for Medicaid participants who have eligible subsidies
• Low out-of-pocket costs for non-Medicaid participants

To speak with an Independent Health Medicare Family Choice plan representative, call (716) 635-4900 or 1-800-958-4405 (TTY users call 711)

October 1 - March 31: Monday - Sunday, 8 a.m. - 8 p.m.
April 1 - September 30: Monday - Friday, 8 a.m. - 8 p.m.

Garman Family Foundation awards BOM $12,500

The Garman Family Foundation awarded Brothers of Mercy $12,500 for the Fourth Floor Renovation of one patient room in the Skilled Nursing and Rehab Center.

It is because of their generosity and foresight that they are able to support organizations that address community needs.
CAREER ADVANCEMENT OPPORTUNITIES

Earn an LPN, RN or BSN at NO COST to You*

Drastically improve your career and earnings possibilities. The Brothers of Mercy and Trocaire College are teaming up to give you an opportunity to earn your nursing degree!

See administration for details and selection requirements today.

* You are still financially responsible for your books and supplies. Everything else is covered by various financial aid packages, and grants from Trocaire College and the Brothers of Mercy.

You Spoke… We Listened!

Tuition Assistance Program Now Increased

New Annual Maximum is
$5,000 for Full Time employees (was $1,000)
$2,500 for Part Time employees (was $500)

This will take effect for Fall Semester classes.

See Administration for details and qualifications.

EMPLOYEE REFERRAL BONUS PROGRAM

How would you like to Earn $1500?

Did you ever consider yourself as a recruiter???
How would you like to earn $1500, and at the same time help us ensure a stable workforce???

Referral bonus program for ALL CURRENT EMPLOYEES who refer direct care positions:
NAT, CNA, LPN, RN
See HR for details