New Memory Care and Enhanced Assisted Living Community Construction Update

The Brothers of Mercy 92,000-square-foot Memory Care and Enhanced Assisted Living Community is moving forward according to plan. The cold December weather did not slow down construction, as workers kept moving forward according to plan. Main water lines were put in, the roofs were completed, windows were installed, siding started to go up and framing of the Memory Care Community began.

In January the final steel was erected and additional concrete pads were poured. The framing of the Memory Care building was completed along with siding and windows being installed in February. With most of the major exterior work completed, the interior work is now in full swing.

The project was designed by Wendel and construction is being handled by The Pike Company, with a projected opening in late summer of 2020.

New Awning at BOM Entrance

Yes there was snow on the ground, and if you look closely, you will see flakes fluttering in the air. But the adverse weather conditions didn’t stop the crew from installing a new awning at the front entrance of the Skilled Nursing Facility last month. The updated logo really makes the 5-Star facility awning pop.

Caritas 2020 Awards Dinner to include a Kentucky Derby Theme

Make sure to mark your calendar for Thursday, May 14th as the 2020 Caritas Awards Dinner is taken to the next level with the introduction of a Kentucky Derby theme.

This year, our Live Auction will feature “The Ultimate Derby Experience” sending the winner and a guest to the 2021 Kentucky Derby, including tickets to the historic Churchill Downs, airfare and an overnight stay!

(Continued on Page 7)
There have been a number of amazing accomplishments on our 5-Star Wellness Campus over the past year, that have positioned us very well coming into a new decade.

Our Keystone project is the construction of a new Memory Care and Enhanced Assisted Living community, which began in June 2019, and expected to be completed late summer. This 92,000 square foot facility will include three buildings that are all connected, and will be located in the center of the campus. These buildings are designed around a communal model, with six households of 16 beds. Each household will have its own lounge, kitchen and activities area. Currently, we do not provide memory care housing, which caters to people with dementia. This new community will help those confronted with these types of issues.

As WNY’s largest retirement community and 5-star Skilled Nursing and Rehab Center, we serve over 1,000 residents annually - many of whom demonstrate their gratitude and support through annual donations which stream into the foundation. A direct result of their generosity was the success of our first ever Capital Campaign. Kicking off in the Fall of 2018, the campaign had a very aggressive $3 million goal. I am happy to say we not only reached that goal - but exceeded it. The success of the campaign gave us the green light on the new Memory Care and Enhanced Assisted Living construction. Without your generous donations, the project could not have even gotten off the ground. Thank you to all the donors who made this happen!

The success of the campaign has also allowed us to remodel the 2nd and 3rd floors of the nursing home, and the complete transformation of the 4th floor is scheduled to be completed by July. A new roof was also put on the Nursing home and a new awning was just installed. In the past five years, we have totally updated our Senior Apartments, opened Montabaur Heights, remodeled the Skilled Nursing and Rehab Center, built the Russell J. Salvatore Outpatient Therapy Clinic and begun construction on the new Memory Care and Enhanced Assisted Living Community. In essence, we have a brand new campus.

Future plans call for repurposing and remodeling the current Sacred Heart Home into a facility that will include medical clinics, pharmacy, residential units and much needed office space for our growing campus. We are also planning to put in connecting walkways between all of the campus buildings which can be enjoyed by the residents of the campus.

Success Stories at the BOM Wellness Campus are endless. We look forward to 2020, as new communities and major renovations will be completed, and we continue moving forward in the vision of compassion and caring that the Buffalo congregation created in 1924.
As we wrap up the first quarter of 2020, there is much to share with you all. I hope the New Year has brought you good health and bright prospects for personal contentment in all aspects of your life this year.

I am excited to announce that renovations have finally begun on our 4th floor. The scope of this project includes literally a floor-to-ceiling makeover of every inch of the 4th floor, including patient/resident rooms and bathrooms, common areas, shower rooms and all ancillary space. With the first 5 patient rooms complete, we think the new look is pretty spectacular. The project is anticipated to be completed in August. Please forgive our looks as this project progresses and we apologize for any additional noise and activity.

Our new front awning was fabricated and installed in February. It looks amazing – giving the front of our building a nice, crisp appearance. As you enter the building, a new timeline of the history of the Brothers of Mercy welcomes visitors, while the removal of wallpaper and a fresh coat of paint gives the first floor a new look.

In January, we transitioned from contracted therapy services returning to in-house therapy service lines for Occupational, Physical and Speech Therapy (both inpatient and outpatient). Onboarding the therapy staff to be part of the Brothers of Mercy Family has been a smooth transition and has raised morale in the Therapy Departments. We are especially happy to be able to bring back three Therapists who brought longstanding talent to our programs.

During March and April we are implementing our Electronic Medication Record (EMR) as well as E-prescribing. While this is a large scope project, it will ultimately streamline the responsibilities of our Nurses and Medical Staff.

I hope as the weather warms and we inch nearer to the months we long for in the dead of winter, that you continue to count your blessings and make the most of everyday we are given!

Did you know that 90% of Americans will suffer from lower back pain during their lifetime? Common causes include improper lifting techniques, poor posture, weak core muscles, fractures, ruptured disks, or arthritis. Healthcare workers are especially prone to lower back pain and/or injury during patient care.

Although many factors contribute to the causes of back pain, there are a few we can control. A 2017 survey revealed some surprising results - 29% believed pain was caused by stress, 26% blamed pain on weak core muscles and lack of exercise, while another 26% related pain to work. Are you focusing on your strength and flexibility to be successful at work? Most will say no, but you can change that. Physical therapists can provide education on techniques to improve posture, enhance flexibility and core strength, and use proper body mechanics at work.

To minimize complaints of pain, our employees are welcome to take advantage of the conveniently located BOM Outpatient Clinic’s services (covered by the BOM Employee Health Insurance Plan) on campus before or after work. Call (716)759-7680 to set up an appointment that can flex around your work schedule.
History of the Sacred Heart Home

In 1950, the Brothers purchased 126 acres of farmland in Clarence, NY, which would eventually evolve into today’s “Brothers of Mercy Wellness Campus”. The Sacred Heart Home was the original Skilled Nursing building.

In 1951, ground was broken on the first wing of Sacred Heart Home, which served 36 male patients at that time.

In 1963, Sacred Heart Home added a South Wing and new Chapel to the facility. At a cost of $1.3 million, the expansion added 56 beds (going from 36 to 92) to the facility.

In summer 2020, the new Memory Care and Enhanced Assisted Living community will add another level of care to the Clarence Wellness Campus. The new building will retain the Sacred Heart Home name, honoring all those that worked and lived in our first building.

New SHH Building Just Around the Corner

By Mindee McDonald | Administrator | Sacred Heart Home

Spring is just around the corner which signifies that we are not only getting closer to sunshine and warmth, but also closer to the completion of our brand new Sacred Heart Home building.

The staff and I continue to work behind the scenes preparing and conforming as much as we can within, with the intent to prepare us for the different set up and atmosphere to come. We are very much looking forward to getting away from the institutional set up and appearance of our facility, and moving toward the “neighborhood model,” in the new Enhanced Assisted Living and Memory Care building.

With this being such a profound change for the staff, families, and most importantly our residents, I very much recognize that actively listening to all those involved is imperative to provide the smoothest transition possible. With that being said, I have brought back an Employee and Family Council that we will start soon (to be hosted quarterly).

This will be used as a forum to talk about general topics and updates. Of course any resident-specific topics would not be addressed, in order to maintain resident privacy and keep the meeting focused. I look forward to seeing you all soon and HAPPY SPRING!

Sacred HEART EMPLOYEES OF THE MONTH

Sacred Heart Home would like to personally acknowledge and thank each one of our Employees of the Month for going above and beyond in their job duties, making them recognizable in the eyes of the residents who nominate our employees of the month. Your efforts are very much appreciated. Keep up the good work!

December 2019: Alanna Rogers - Dietary Aide since 2019
What Alanna loves the most about working here is making the residents feel like they matter, putting a smile on their faces, and making them feel loved.

January 2020: Deante Meadows - Housekeeping since 2019
Deante enjoys working at Sacred Heart Home because of all the employees and residents. They keep him going and coming to work makes him happy.

February 2020: Nancy Reeves - Medtech / PCA since 2019
When asked what she likes the most about SHH she states: “Easily the people; residents, coworkers, and facility staff. I left a position I was very comfortable in to try to expand myself. I’m glad I did. I’ve learned so much!”
The Many Seasons of Life

By Mary Baty | Administrator | Brothers of Mercy Senior Apartments

Let’s be honest - sometimes, it’s hard to wrap yourself around the thought of “Spring is here!” Living in Buffalo where gray is a predominant color, working in a field where sadness, sickness, and sometimes death is part of your every day, and with home and personal lives that have challenges of their own, shaking it off and embracing a new season can be overwhelming, at best.

But isn’t that what our mission is about? To continually find the good in every situation, so as to enrich the lives of those we serve. We need to do that for ourselves before we can do that for others. This Spring, I challenge all of us to find new beginnings, celebrate endings, reconnect with the wonder that surrounds us, and recognize and rejoice in all the “newness” on our campus – new communities, new ideas, new employees & new residents which bring new relationships.

Let’s find a way to re-energize ourselves - so that we can be the best “us” as we start this new season!

Valiant Women of the Vote

By Valerie Kane | Administrator | Montabaur Heights

During the month of March, we celebrate more than 100 years of social, cultural, economic and political achievements of women. Organizers selected the week of March 8 to correspond with International Women’s Day.

The 2020 Women’s History Month theme is “Valiant Women of the Vote.” The theme honors “the brave women who fought to win suffrage rights for women, and for the women who continue to fight for the voting rights of others.” We still wait for the day which will mark the first US female President of the United States of America. This will be a day in history that will truly honor these brave women.

The following ladies are considered the top 7 woman of the suffrage movement: Susan B. Anthony, Elizabeth Cady Stanton, Alice Paul, Emmeline Pankhurst, Carrie Chapman Catt, Lucy Stone, and Lucretia Mott. Efforts for a woman’s right to vote took over 100 years.

In 1848, a group of abolitionist activists - mostly women, but some men - gathered in Seneca Falls, New York to discuss the problem of women’s rights. They were invited there by the reformers Elizabeth Cady Stanton and Lucretia Mott. In 1890 two woman suffrage groups merged to form the National American Woman Suffrage Association. Elizabeth Cady Stanton was the organization’s first president. Starting in 1910, some states in the West began to extend the vote to women for the first time in almost 20 years. Idaho and Utah had given women the right to vote at the end of the 19th century. Still, southern and eastern states resisted.

World War I slowed the suffragists’ campaign but helped them advance their argument nonetheless.

Finally, on August 18, 1920, the 19th Amendment to the Constitution was ratified. On November 2nd of that year, more than 8 million women across the United States voted in elections for the first time.
As part of our mission, the Brothers of Mercy is committed to the pursuit of excellence by providing a supportive, compassionate and healing environment for those we are privileged to serve. Part of that mission includes Spiritual Care. We provide spiritual counseling, facilitate services, distribute Eucharist and are always available to comfort and support our residents. We also celebrate mass at the Sacred Heart Home in our beautiful chapel, and have services at Montabaur Heights and the Senior Apartments.

Spiritual Care can help a person discover hope, resilience and inner strength in times of illness, injury, transition, and loss. Spiritual Care attends to a person’s spiritual or religious needs as they seek to heal physically and emotionally and thus regain a sense of well being.

Providing spiritual support, mercy and compassion are manifested not simply as a consoling message, but in practical help.

In the Catholic tradition, the season of Lent begins on Ash Wednesday. This is a time to reflect on your life. As children we were told to give something up, to make a sacrifice during lent. Many a person attempted to give up their favorite treat for the next forty days. I have since abandoned food sacrifices.

As an adult, I have learned that if I want to develop a good habit, it takes planning. Rather than “give up,” I attempt to make space for something in my life that will help me to be a more compassionate person: compassionate towards others, compassionate towards myself. Last year I had the opportunity to visit someone who was hospitalized over a long period of time. On another occasion, I gave myself permission to do something that was fun so I could reset and recharge.

In a fast paced world, it can be a sacrifice to slow down, to take the time to press pause and reflect. The following are a list of statements to ponder for Lent:

• Action does not always produce more results than standing still.
• Sometimes more is just more, not better. Know when to stop.
• There’s enough time to do everything God wants me to do. If I don’t feel I have enough time, maybe I’m doing things I’m not supposed to be doing.
• Waiting is not the same as trust.
• Rest is not the same as laziness.
• Purpose is about putting things in their rightful place, knowing what is or is not important, and letting go of what’s not your job.
• Faith is acting like God is telling the truth. It means cutting off all escape routes.
• If something is of no interest to God, maybe it should not be of high value to us.
• Don’t obsess about being unable to “do it all” and disappointing people.
• Our "place" in this world is by God’s side in all matters. All other locations are immaterial. (Excerpt from “The Gift of Staring at Your Shoes” by Vera Wallace)

Peace!

**BROTHERS OF MERCY MASS SCHEDULE**

**Saturday...3:00pm:** Nursing Home  |  **4:00pm:** Montabaur Heights  
**Sunday...9:30am:** Sacred Heart Home Chapel  
**Monday...9:30am:** Communion Service at the Sacred Heart Home Chapel  
**Tuesday - Friday...9:30am:** Sacred Heart Home Chapel  
**Monday & Thursday...10:00am:** Communion Service at the Nursing Home  
**Non-Denominational Service**  
**Wednesday...2:00pm:** Nursing Home
Thank You Once Again Russell J. Salvatore!

By Nancy Gugino | Executive Director | Brothers of Mercy Facilities Foundation

The generosity of Russell J. Salvatore has been a blessing for the Brothers of Mercy Campus over the past few years. He has helped fund the purchase of flat screen TV's in the skilled nursing home, renovations on the 4th floor, the construction of the Russell J. Salvatore Outpatient Therapy Center and a major gift for the brand new Memory Care Community, just to name a few.

For the past few years, the Brother of Mercy has been in desperate need of a wheelchair van for transporting residents. At a recent meeting, I asked Mr. Salvatore where he gets his vans from. Not missing a beat, Russell said: "You need a wheelchair van Nancy? I'll take care of it." Needless to say, Brothers of Mercy's prayers were once again answered by the kindness of Russ Salvatore.

Kentucky Derby Theme will Highlight the 2020 Caritas Awards Dinner

Make sure to mark your calendar for Thursday, May 14, as the 2020 Caritas Awards Dinner is taken to the next level with the introduction of a Kentucky Derby theme. Ladies, this will be a chance for you to express your "Inner Southern Belle", so take note and don’t hold back when planning your Kentucky Derby wardrobe - and don’t forget that long-established fashion statement, "The Hat". For the men out there, the Kentucky Derby provides a splendid excuse for you to get just as dressed up and decked out as the ladies.

This year, our Live Auction feature prize will be “The Ultimate Derby Experience”, sending the winner and a guest to the 2021 Kentucky Derby, including two tickets to the historic Churchill Downs for the race, airfare and capped off with a luxury overnight stay!

Mint Juleps (the signature drink of the Kentucky Derby), will be available throughout the night, special performances by local artists, both “Silent” and “Live” auctions, and other surprises will make the 2020 Caritas Awards Dinner a truly unforgettable experience! For more information on the event or to purchase tickets, visit www.brothersofmercy.org/news-events, or call Sheri Ann at 716-336-9015.
Dedicated Staff makes all the Difference

At the Brothers of Mercy, the level of dedication, commitment and genuine care our staff provides is one of the things we are most proud of. It’s these personal characteristics which make a profound difference in the lives they touch.

For generations, the staff at our Skilled Nursing and Rehab Center, Outpatient Therapy, Sacred Heart Home, and the two Independent Living communities have provided comfort, spiritual guidance and care. For those facing a life-limiting illness or injury, our Hospice wing will help keep your loved one comfortable.

As a historical landmark in WNY, the entire Brothers of Mercy Wellness campus has earned an exceptional reputation for treating seniors with dignity and respect. Our focus and attention on “spiritual care” sets us apart from all others.

As a non-profit organization, the work on the Brothers of Mercy campus is more about providing the finest 5-Star Care...rather than the bottom line. Here, patient and resident wellness is at the center of everything we do!

Skilled Nursing Employees of the Month

All Employees of the Month receive a $50 check as well as a special parking space for that month.

JENNIFER ELLIOT | 2W LPN - December 2019
Jenn is a dedicated nurse who always strives to provide quality care to our residents. Her skills are often utilized to train new nurses who come to work at BOM. Jenn sets the high bar for quality care, leading by example and showing teamwork attitude!

AMY STRAUCH | 2 WEST NURSE MANAGER - January 2020
Amy is an experienced nurse and a very dedicated Nurse Manager. She strives to go above and beyond in the care and the treatment of her residents. She is always there for her residents’ families and staff as well. She has excellent assessment skills and has creative solutions to difficult situations by thinking outside the box! Amy has an upbeat attitude and has a wonderful work ethic.

CHARLENE HARTMAN | CNA - February 2020
Charlene has been an employee of BOM since April, 2003 and is caring, kind, courteous and respectful to the residents as well as the staff. She is very dedicated and conscientious to her work! Charlene will give anyone help where needed. She goes above and beyond her duties, and always walks on the unit with a smile and leaves with a smile. Charlene is very well deserving of February employee of the month!

WORK ANNIVERSARIES

25 Years:
Justine Staebell | 3E SNF Nursing  Unit Clerk | 1/02/95
Sandra Lukaszyk | 3W SNF Nursing  Nursing Assist. Peer Mentor | 1/30/95

20 Years:
Stephanie Mahagan | Nursing Home  RN Supervisor | 2/07/00

5 Years:
Tina Johnson | Nursing Admin.  Scheduling Coordinator | 1/12/15
Holly Scroger | 4E SNF Nursing  Nursing Assist. Peer Mentor | 1/19/15
Mary Baty | Senior Apartments  Administrator | 2/25/15

CERTIFIED NURSING ASSISTANTS

Congratulations on Newly Graduated CNAs (December & January Programs)

Kasey Hayes
Jessica Gazzetta
Zakeria Cole
Marites Glassford
Kayla Davis
Amanda Long
Tiarra Scott
Tonenysha Bragg-Kamphey
Nabaa Ibrahim
Kirsten Szakacs
Justice Searight
Samantha Reynolds**
Gregory Cunningham
Samantha Reynolds**

** Welcome Back!
Cheryl Detschner...Senior Human Resources Director

As Senior Human Resources Director, Cheryl Detschner has an opportunity to utilize her problem solving skills on a daily basis. When asked “What do you like most about your job?”, she answered “I enjoy helping others work through problems, working with them to see things from more than just their point of view, knowing I have a servant heart to help others.”

Cheryl grew up in the small, quaint town of Newfane. After graduating from Newfane High, she earned degrees from NCCC and Empire State College. It’s interesting how Cheryl selected Human Resources as a career path. While working as Payroll Coordinator at Newfane Hospital, her role expanded to include Human Resource responsibilities. It was there she realized pretty quickly that this was a path she was passionate about and wanted to pursue. Eventually Cheryl was promoted to Human Resources Coordinator and responsible for two hospitals, a nursing home and 8 different unions. Today her responsibilities include assisting our current team with day to day operations, work towards bringing our campus together as a whole, and helping with employee relations and communications.

On a personal note, Cheryl learned how to manage her time, responsibilities, finances, and life in general by being a single mom, working and going to school full time. That experience helped her see the value in family, friends, church and work family, how to be supportive and sensitive to those going through tough times and how to help them make it through. Today Cheryl is happily married, has 2 children and 4 step children with her husband, along with 16 grandchildren (and hopefully more to come). “When I feel the need to help someone, I act on that feeling - because many, many people responded to my needs. I didn’t know who they were, but it sure helped me make it through the day”.

EMPLOYEE SPOTLIGHT

December • January • February

NEW ASSOCIATES

Dining Services:
Elayne Carey (MH)
Sean Burks
Justin Williams
Susan Hackett
Marquell Akbar (SHH)
Tiffany Clark
Sarah Hall
Malike Johnson
Shalimar Nelson (SHH)
Tyra Baxtron (SHH)
Ejauma Jordan (SHH)
Emma Beiter (SHH)

Nursing:
Jennifer Grant
Rateshia Williams
Kelly Velez
Teirra Robinson (SHH)
Kristy Miano
Peggy Skimmer**
Frances Healy
Madeleine Mancuso
Tazira Allison-Johnson**
Sindee Neilson
Gurpreet Kaur

Range Of Motion Aide:
Steven Manson Jr.

Nurse Aide Trainees:
Kristin Laux
Amber Pollard
Dejuana Overton
Nicole Bellinger
Brittanyanna Magby
Shawnta Smith
Ebony Hornsby
Mercedes Meshlovitz-Paugh
Faith Jones

Companion Care Aides:
Barbara Ammerman

CNAs:
Candycye Young
Mary Russell
Lauren DuBois**
Nicole Addeo

PCAs Sacred Heart Home:
Justin Golembliewski
Rebecca Harris

Administration:
Kathleen Clark

Transportation:
Ann Conley**

** Welcome Back!!
Open Enrollment Benefit Fair

I know many of you dread the open enrollment meetings - as they are long and boring! Based on last year's success, we are once again putting together A Benefit Fair. Employees will be able to come whenever they want, speak directly to the reps and get the answers they need.

More details to follow soon. Watch for Paycom notifications and memos!

Customer Service Heroes - December 2019

Jessica Wagner - 3W LPN
Julie Kaczmarczyk - Activities
Stephanie Shafer - 2W CNA
Derek Walkowski - PT
Kris Sorgi - Activities

Jose' Negron - Maintenance
Edith Lukowski - Activities
Lynda Borden - 2E LPN
Laura Waite - 2E CNA
Tanya Hinton - 3W LPN

December's Winner: Leah Novo and the 3 East Staff
Departments Winners: 3W, 4E, 2E, 2W Activities, Dietary, Maintenance

Customer Service Heroes - January 2020

Jessica Wagner - 3W LPN
Julie Kaczmarczyk - Activities
Stephanie Shafer - 2W CNA
Patty Cole - Laundry
Asia Elder - 2E CNA
Candice Waide - 2E CNA
Dianelis Martinez - 2E CNA

Malinquia Evans - 2E CNA
Josie Hochadel - 2E LPN
Lucas Jurek - Activities
Lynda Borden - 2E LPN
Laura Waite - 2E CNA
James Keller - 2W CNA
Brenda Chatt - 2E Unit Clerk

January's Winner: James Keller - CNA and the Laundry Department
Departments Winners: 3W, ROM, 2E, 2W, Activities, Fiscal Services, Nursing Admin.

Customer Service Heroes - February 2020

Mackenzie Pierce - PT
Jessica Wagner - 3W LPN
Julie Kaczmarczyk - Activities
Dianelis Martinez - 2E CNA
Josie Hochadel - 2E LPN
Lucas Jurek - Activities
Heather Drake - Activities
Lashante Wilson - 3W CNA

Nick Evertt - Activities
Elizabeth Jurek - Dir. of SW
Laura Waite - 2E CNA
David Chriswell - Activities
Shanita Garrett - CNA (per diem)
Kelly Velez - 2E CNA
Megan Berhalter-Krawczyk - 3W LPN

November's Winner: Lorena Diaz - 2E CNA and the Social Workers
Departments Winners: PT, Social Workers, Activities, 2E, 3W, 2W, ROM, 4W
SUCCESS STORIES

Compassionate Care Yields Kind Words
We receive so many thank you notes, cards and letters that we would need many more pages to print. However here are a few samplings that collectively summarize those thoughts and kind words.

“Last time you saw me I was in rehab at Brothers in November after the surgery I had. I loved it there - people were so nice, the nurses are incredible and the nurses aides were so hard-working and so friendly to me. The PT staff were outstanding too.”
- Friend of Brother Ken

“I am writing to acknowledge an outstanding employee in your Physical Therapy Department. MacKenzie Pierce is noteworthy given his daily effort to go the extra mile for his patients. In an era when healthcare is a competitive industry, I am confident in choosing Brothers of Mercy knowing quality staff will always be there.”

“A few weeks ago, I finished my Outpatient Therapy sessions on my right shoulder. From the first day being welcomed by Gina, to my therapy sessions with Lauren and Jen, they were all very friendly, professional and setting a great plan to get me on the right road to a healthy body.”

Jacquie Hill Earns Human Resources Management Certificate
Anyone that’s met Jackie Hill from the Human Resources department already knows she brings the knowledge and expertise needed to perform her job duties at the highest level - and is a great asset to the department. Now Jackie has taken that skill set to the next level by earning her Society for Human Resources Management Certified Professional (SHRMCP) Certificate.

Special congratulations goes out to Jackie on this major accomplishment - especially from Cheryl and Tracy!

Meet Brothers of Mercy Intern Jimmy “O”
By Paul Moyes | Director of Plant Operations | Brothers of Mercy Facilities

Meet Jimmy Bessing – AKA “Jimmy O”. Jimmy came to intern with us from the East Amherst Transitional Services Group. During his time with us, Jimmy sharpened his skills in processing laundry, increased motor skills and social interaction with our Laundry Staff.

Jimmy quickly became part of our Brothers of Mercy Family. After several weeks Jimmy moved on to another assignment in the Community. We miss him already. One fun fact about Jimmy: he came to us as a hard core New England Patriots fan, but left wearing his favorite hat from the Buffalo Bills!
IN THE NEWS

Brother Ken’s "World Famous" Cinnamon Rolls take Center Stage

Maybe "World Famous" is a little exaggerated, but they certainly are yummy! The Brothers of Mercy Skilled Nursing and Rehab Center was treated to Brother Kenneth Thomas’ famous cinnamon rolls last month. Brother started in the kitchen bright and early, and residents got to top them off with frosting by mid-morning. A special thank you goes out to Brother Ken for sharing his talents and spreading smiles. What’s next on the horizon? Maybe a syndicated television show on The Food Network or an appearance on Diners, Drive-Ins and Dives. You never know with Brother Ken!

Nancy and Sheri on WECK's “Senior Matters”

Business Development Director Nancy Gugino and Senior Living Director Sheri Fitzner chatted with WECK's Dick Bauerle about all the new and exciting things happening on the Brothers of Mercy Wellness Campus, while recording the "Senior Matters" radio show.

Their segment aired last month, with future shows planned for the rest of the year.

Spring Events at BOM

Stories Glorious St. Patrick’s Day Performance
Thursday, March 19th • 2:00pm
Montabaur Heights Events Center

BOM Wellness Campus Egg Hunt
Saturday, March 28 • 10:30am - 12:00pm in the BOM Skilled Nursing Cafeteria/Patio
This free event is open to all: come join BOM residents and team members as we hunt for eggs and enjoy a visit with the Easter Bunny! Featuring an egg hunt outside, prizes, refreshments, Easter Bunny visits, face painting, and more!

National Walking Day Adaptive Equipment Check
Wednesday, April 1st • 1:00pm at the Montabaur Heights Events Center
Join us on National Walking Day for this free presentation by the BOM Therapy team, featuring wellness tips and best practices to keep your walking devices in optimal condition. Bring your devices for a FREE, customized check and fitting. Light refreshments will be available.
In the News

National Wear Red Day Supporting the American Heart Association

Friday, February 16 was "Wear Red Day" at the Brothers of Mercy. BOM staff members, residents, and friends showed their support for the American Heart Association by wearing red that day. Participants also donated $1.00 which went directly to The American Heart Association. The BOM campus raised a total of $175 for this great cause! Special thanks goes out to all who participated.

Valentine’s Day Fun 2020

Valentines Day was celebrated across the entire Brothers of Mercy Wellness Campus last month. Brother Kenneth treated residents to his famous home made cinnamon rolls. Valentines cookies were served by Lisa at the Sacred Heart Home.

Additional goodies, valentines and entertainment were enjoyed by all at Montabaur Heights and the Nursing Home.

Nursing Home Gets a New Hot Water System

Recently the Nursing Home needed to replace the original domestic hot water system for the building due to its age. After much research and design, a new state-of-the-art system was installed. Designed by M.J. Mechanical, the system is a relatively one-of-a-kind in this area, and includes 3 high efficiency condensing boilers, vertical storage tanks and an electronic mixing station that will deliver constant accurate water temperatures to the building. The system was brought online last month.
IN THE NEWS

Book Signing by Dr. Margaret Eberl

The Brothers of Mercy Wellness Campus hosted a book signing event for our very own Dr. Margaret Eberl, Medical Director at Brothers of Mercy and author of “A Snow Day with Summer”.

The event took place on Sunday, March 1st from 1-3pm at the Montabaur Heights Events Center. Attendees had a chance to meet the author, son Greg and her dog Summer, who inspired the book. 28 personally signed copies of the book were sold at the fun-filled event.

Cooking with Chef Kyle is a Huge Hit with Residents

A special event “experiment” that was tried a couple months ago was so popular, it’s now a monthly event. “Cooking with Chef Kyle” is a program where Skilled Nursing Center Chef Kyle Higgins and his awesome team collaborate with residents to put on cooking demonstrations and tasting sessions for other residents, staff and guests.

It’s a great opportunity for staff and residents to work together, learn some culinary secrets, and just have fun

Last month’s special was biscuits and gravy. The perfect winter comfort food. A special shrimp and grits dish was prepared for Mardi Gras. Yum!

Volunteer Services Gets New Web Page

Volunteers play such an important role at the Brothers of Mercy. The volunteer program provides an extra dimension of comfort and happiness to our residents and patients. Volunteers bring a variety of talents and skills to our center though the program.

The Volunteer Services Program will soon be getting it’s own web landing page. It will list all the possible volunteer options along with contact information. The Brothers of Mercy Volunteer Program has played a vital role in our Mission of Mercy for years. This will make it much easier for potential volunteers to apply and get started. We simply could not provide all we do for residents without the selfless, dedicated assistance of the 100+ volunteers that make this happen!
IN THE NEWS

History of the Brothers of Mercy Part 3

History of the Brothers of Mercy Part 3 was presented by Brother Kenneth Thomas on Tuesday, January 28th at the Skilled Nursing multi-purpose room. The original plan was to end at Part 3, but because of all the growth activity on campus over the years, we will be producing Part 4 in the near future.

Both Brother Kenneth and Brother Terrance were available to take questions at the end of the presentation. Residents really enjoy learning about the rich history of the Brothers since they came to WNY in 1924.

Newest Video featuring SHH Cook Jon Tesch

Check out the latest BOM YouTube video featuring Jon Tesch, one of the amazing cooks at Sacred Heart Home! Jon is so dedicated to what he does for our Brothers of Mercy family, and we are very lucky to call him part of the team! To view, click on the link below

www.youtube.com/watch?v=pRpzML5fNH4

Joseph Dunn, PhD - In Memoriam

Former Brothers of Mercy Chairman, Joseph Dunn, PhD passed away in December after a short illness. He was one of the first lay people to join the Brothers’ Board over 10 years ago.

Joe was a humble and unassuming guy, and yet his professional accomplishments were amazing. He was a very well-known cancer research scientist, a local business leader and just a great human being. Joe was always very supportive and chose Brothers as the place he wanted to be when he became ill.

"Thank You Volunteers" Luncheon 2019

The Brothers of Mercy Nursing and Rehab Center has a very active and organized volunteer program. They are made up of individuals who love to help others.

Those volunteers were recognized in December at the annual luncheon. CEO Peter Eimer and Volunteer Coordinator Valerie Sonnenfeld personally thanked everyone for their support and commitment in making a difference in the lives of so many Brothers of Mercy residents.
**FREE TAX RETURN PREP**

FOR ALL BROTHERS OF MERCY EMPLOYEES

INTERESTED IN THIS FREE BENEFIT? CALL TO SCHEDULE AN APPOINTMENT
Contact Audrey Nguyen, Business Manager at Sacred Heart Home and Montabaur Heights, Certified IRS tax preparer Via email: audrey@brothersofmercy.org or call 716-407-5103

**“A Taste of Love” Recipe Collection**

Brothers of Mercy is excited to introduce their first cook book: “A Taste of Love” – a collection of recipes from the Brothers and family of BOM residents, staff and volunteers.

Available now at the BOM Wellness Campus (Skilled Nursing Gift Shop, Montabaur Heights Gift Shop & The Foundation White House) OR place your order through Joanne Turski – (716) 759-6985 ext. 258 or jquartley@brothersofmercy.org

Only $15.00

**POLICY Reminders**

Brothers of Mercy respects our residents’ right to privacy. Staff should not post or blog residents’ names or other private health information on social media. This applies to all web postings or web activity by any employee including but not limited to employee postings made in chat rooms, discussion forums, message boards, bulletin boards, on blogs, and on sites such as YouTube, Facebook, Instagram, Twitter, etc. whether such sites are owned and/or maintained by the employee or by others. Brothers of Mercy has zero tolerance for this, and anyone who violates our social media policy will be immediately terminated. Please see HR if you have questions or would like to review the policy.