ATTENTION
ALL VISITORS

DO NOT VISIT

If you have fever, shortness of breath, cough, nasal congestion, runny nose, sore throat, nausea, vomiting and/or diarrhea.

DO NOT VISIT

until you are completely recovered.

Infections like flu and novel coronavirus (COVID-19) are especially dangerous to the residents and can be avoided.
March 12, 2020

Dear Family/Friends/Visitors to Brothers of Mercy Nursing & Rehabilitation Center:

Based on guidance from the CDC and NYS Department of Health regarding COVID-19, the Nursing & Rehabilitation Center has issued temporary visitor restrictions. Beginning Friday, March 13th, no Visitors will be allowed into the Center. Visitation will be allowed if a resident/patient is actively passing from this life or has had a significant change in their medical condition (the visitor will receive prior approval from the Director of Nursing or Administrator). Individuals that must enter, including Brothers of Mercy staff, must complete a health screening prior to moving throughout the Center. We are also restricting residents/patients from leaving the Center unless there is medical need to do so and then precautions will be taken.

Currently there are no cases of COVID-19, suspected or confirmed at the Nursing and Rehabilitation Center.

Please know that this intervention is in the best interests of our residents/patients who are at an increased health risk from exposure to COVID-19. This situation continues to evolve and we will keep you informed of any future measures/precautions. Individuals may contact the Nursing and Rehabilitation Center to check on their loved ones status. We encourage use of Skype and telephone contact as able to communicate with a resident/patient during this restriction.

I truly apologize for any hardship this may cause and we will lift visitation restrictions as soon as we are able.

Sincerely,

Teresa Dillsworth
Administrator