



The
BROTHERS
of **MERCY**

Visitation Fact Sheet

On March 25, 2021, the New York State Department of Health (NYSDOH) issued guidance to Nursing Homes allowing conditioned visitation during the COVID-19 Pandemic.

There are a few things you should know prior to visit:

Currently, Brothers of Mercy Nursing & Rehabilitation Center will offer visits in a 30-minute interval up to 20 visitors per half hour.

- Visitors must be screened upon entry to the building by answering health questions and have temperature checks.
- Visits are by appointment only and for a maximum of 30 minutes.
- Residents are allowed two visitors at a time. One visitor must be at least 18 years of age.
- Visitors and residents/patients must comply with social distancing and wear face masks and eye protection at all times. Visitors will be escorted by staff when moving about the building. Visitors must adhere to floor markings. Elevator use is restricted to 2 visitors and the staff member accompanying them to the visitation area. Stairwell use is restricted at this time.
- Only private rooms with vaccinated residents can permit touching (i.e., hugging) unless the resident is receiving end-of-life care.
- Only private rooms can allow visitors – 2 max in the room at a time. If your loved one is in a semi-private room, visitation will only occur in a common area.
- There can be no consumption of food or beverages during visitation. The cafeteria will remain closed to visitors. Pre-purchased food items can be provided to the resident/patient upon return to their nursing unit.
- After visiting Brothers of Mercy, all visitors must monitor for signs and symptoms of COVID for 14 days. If at any point you feel any symptoms of COVID (e.g., fatigue, chills, muscle aches, fever, etc.), please follow up with your primary medical provider and alert the facility if you are positive as soon as possible.
- The status of visitation heavily depends on COVID-19 status in the facility. Please check for updates regularly before your visit.
- Facility guidelines from the New York State Department of Health (NYSDOH) for a COVID-19 outbreak:
 - When a new case of COVID-19 among residents or staff is identified, nursing homes should immediately begin outbreak testing and suspend all visitation (except that required under federal disability rights law), until at least one round of facility-wide testing is completed. Visitation can

resume based on the following criteria:

- If the first round of outbreak testing (standard COVID testing for eligible residents) reveals no additional COVID-19 cases in other areas (e.g., units) of the facility, then visitation can resume for residents in areas/units with no COVID-19 cases. However, the facility should suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.
- For example, if the first round of outbreak testing reveals two more COVID-19 cases in the same unit as the original case, but not in other units, visitation can resume for residents in areas/units with no COVID-19 cases.
- If the first round of outbreak testing reveals one or more additional COVID-19 cases in other areas/units of the facility (e.g., new cases in two or more units), then facilities should suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

If the following rounds of outbreak testing identify one or more additional COVID-19 cases in other areas/units of the facility, then facilities should suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak Testing (14 days with no positive residents and staff)

- We reserve the right to refuse any visitor who does not pass the health screening, is under the influence, doesn't adhere to infection control policies (i.e., masks and eye protection) disruptive, or presents a danger to any resident or staff. If you are ill, please stay home.

Visiting Hours are from 8:30a-4:00p daily.

Visits are scheduled by appointment only - call (716)759-6985 ext. 230 or 219

“In the event of any cases of Covid-19 visitation may be suspended in accordance with the guidance set forth by the NYSDOH for at least 14 days