



**The**  
**BROTHERS**  
**of MERCY**

*Sacred Heart Home*

**Assisted Living with Enhanced  
Services & Memory Care**

## Visitation Fact Sheet – July 2021

Sacred Heart Home now allows open visitations between 9a-9p (no need to schedule an appointment).

- Visitors should comply with using hand sanitizer, social distancing from those of whom they are not here to visit, & reviewing signage throughout the facility.
- Properly maintaining social distance & wearing face masks during the visit if any party is unvaccinated is recommended by the CDC.
- If the visitor/s AND the resident is FULLY vaccinated they do not need to wear masks or practice social distancing during the visit but the visitor should wear one while traveling throughout the building or while coming in contact with anyone of whom they are not here to visit regardless of their own vaccination status.
- Visitation should only take place in a location in which the visitor does not interact with those of which they are not here to visit. Visitors are not allowed to visit or eat in the dining room with residents. Outdoor visits are preferred as they decrease the risk of transmission with the increased space and air flow. We discourage visits in public areas at this time in order to give the residents without visitors' free use of these areas at any given time.
- Visitors are required to check in at the front desk, undergo health screenings by answering health questions and having temperature checks, along with providing necessary details for potential contact tracing. We also request that upon leaving the facility you sign **out** on the visitor log for accountability of who is in the building for safety and security reasons.
- Visitation will not take place if a resident is in quarantine/isolation. Alternate means of communication/visitation (i.e. virtual, window, etc.) will be encouraged.
- In order to safely maintain proper infection prevention practices and allow ALL residents to have equal access we encourage 2 visitors at a time. Please simply notify the front desk if you need/request to have more and we will work with you to meet your needs.
- Visitors and residents should practice hand hygiene before and after visitation.
- Please remember to be safe and vigilant during your visits despite either party's vaccination status. Even though adequate vaccination status decreases the risk it does not protect you 100%.



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- If you have children visiting, please supervise them appropriately and ensure they follow the above mentioned guidelines/recommendations.
- We reserve the right to refuse any visitor who does not pass the health screening, is under the influence, does not follow the indicated guidelines, is disruptive, or presents a danger to any resident or staff.
- **If you have come in contact with a COVID-19 positive case, do not feel well, or cannot follow the infection prevention measures, PLEASE DO NOT VISIT!!!!**
- Thank you in advance for your patience, understanding, and cooperation with the staff as they continue to do their best to protect our residents.