



# The BROTHERS of MERCY

WELLNESS CAMPUS



**BEST**  
NURSING HOMES

USNews & WORLD REPORT

LONG-TERM CARE RATINGS

**BEST**  
NURSING HOMES

USNews & WORLD REPORT

SHORT-STAY REHABILITATION RATINGS

## Winter Newsletter 2025

### 2025 Special Events Schedule:

[BrothersofMercy.org/Events](https://BrothersofMercy.org/Events)

- **May 1** ~ "Photographing the Erie Canal" exhibit begins
- **May 22** ~ 22nd annual Caritas Awards Gala at Salvatore's
- **June 18** ~ Terry Buchwald free community concert
- **July 9** ~ The Boys of Summer free community concert
- **Sept. 8** ~ "The Creative Eye on the Erie Canal" juried exhibit begins
- **Sept. 12** ~ Oktoberfest & 5K & Walk



### Getting Stronger, Staying Independent!

Did you know we have therapy experts on Campus?

Have you or a loved one recently experienced:

- **A fall, injury, or surgery?**
- **Joint pain or mobility issues?**
- **Difficulty with balance or everyday tasks?**

We offer Physical, Occupational & Speech therapy in one setting. Most insurances accepted with private pay options for maintenance programs. We are next to the Skilled Nursing & Rehab Center.

Get Started Today! Call **716-759-7680** or visit [BrothersofMercy.org/services/outpatient-therapy](https://BrothersofMercy.org/services/outpatient-therapy)

## Spring into Action



Offering ONE-ON-ONE Physical, Occupational and Speech Therapy

All you need is a prescription from your doctor!

Call (716)759-7680 or visit us at [brothersofmercy.org](https://brothersofmercy.org)



I hope you have the chance to read through some of the comments from families and residents included in this edition of our Campus newsletter. You will see many examples of the extra effort and care put into their work from our team members.

Our CNAs and nurses are truly a special breed and a blessing. Words and phrases used to describe our team members include: kind, caring, wonderful, willing to go the extra mile, amazing, goes above and beyond, attentive and loving. And these are all unsolicited comments!

These are the things that make The Brothers of Mercy different. These are things that money can't buy. These are things that give families the assurance that their loved ones are treated with respect.

When you add 5-Star quality as rated by the Department of Health to the quality of our people – you can be sure that your loved ones are receiving the highest possible care in Western New York!



*By Peter Eimer, CEO*



*Medicare's Highest Rating*



## Skilled Nursing & Rehab Center Receives Two Honors From U.S. News & World Report

On December 3, the Skilled Nursing & Rehabilitation Center on The Brothers of Mercy Wellness Campus was recognized by the *U.S. News & World Report* as high-performing in long-term care and short-term rehabilitation on its annual Best Nursing Homes list.

The 240-bed community, located at 10570 Bergtold Road in Clarence, was the only nursing home in Erie County to receive the dual high-performing distinction for both levels of care. The publication's recognition also placed The Brothers of Mercy in the top 19 percent of the 15,000 skilled nursing facilities evaluated across the United States.



“This national ranking for both levels of care illustrates the dedication that our staff and volunteers have in providing high-quality services to our patients and residents every day. We are proud to also maintain our Medicare-rated five-star level of care for the last 10 years,” said **Peter Eimer, Chief Executive Officer of The Brothers of Mercy Wellness Campus**. “Most importantly, this honor demonstrates to Western New York families that we are upholding the highest standards of care, comfort, support and individual enrichment activities for their loved ones.”

The short-term rehab rating evaluated a nursing home's quality of post-acute care for patients recovering from a hospital stay, such as after stroke, heart attack, infection or accidental injury. At The Brothers of Mercy, 48.7 percent of residents were able to return home after being discharged, compared to 46.3 percent across New York State.

Another strong factor for The Brothers of Mercy's rehab center was that no residents experienced a fall that resulted in a major injury such as a bone fracture or dislocation, compared to 0.8 percent statewide and 1.0 percent nationally. Additionally, 6.6 percent of short-term rehabilitation stays at The Brothers of Mercy resulted in a serious infection requiring hospitalization, compared to 7.3 percent in New York and 7.0 percent nationally.

For the long-term care evaluation, there were 0.3 emergency room visits from the facility per 1,000 patient days compared to 1.0 in New York and 1.4 nationally. More than 92 percent of residents maintained the ability to move, eat, use the bathroom and do other common activities without help, compared to 85.2 percent in New York and 85.9 percent nationally. Just under 99 percent of residents received the annual influenza vaccination, compared to 94.7 percent in New York and 94.8 percent nationally.

The Brothers of Mercy's Skilled Nursing & Rehabilitation Center averaged 4 hours and 20 minutes of nurse staffing per resident per day, compared to 3 hours and 36 minutes in New York and 3 hours 46 minutes nationally.

The Brothers of Mercy offers a variety of unique benefits for nurses, aides, dietary, housekeeping and laundry positions, including weekly pay, shift differential pay and college tuition assistance partnership program with Trocaire College.



## The Brothers of Mercy Welcomes Four New Board Members

On January 15, The Brothers of Mercy Wellness Campus Board of Directors announced the appointment of four new board members, Dr. John Fudyma, Barb Losi, Richard Saffire and Larry Zielinski.

Dr. Fudyma is a Clinical Associate Professor of Medicine and Interim Division Chief of General Internal Medicine and Geriatrics & Palliative Medicine at the University at Buffalo Jacobs School of Medicine & Biomedical Sciences. Losi is a health care executive consultant with extensive experience in clinical operations, financial and information systems. Saffire is an experienced consultant and investor and Zielinski is the Executive Director of Primary Care IPA, Inc.

“The Brothers of Mercy Board of Directors welcome this exceptional group of new members. We are pleased to add their vast skills and deep business and health care industry experiences in service of our mission of providing compassionate care to Western New Yorkers,” said **David Nasca, Chairperson of the Board of the Directors**. “Given the growth of the Wellness Campus in recent years and the need to address the continuing challenges of the health care industry, expanding the Board was critical to ensuring that we continue to uphold the highest standards of care that have consistently earned us the 5-star Medicare rating.”

Dr. Fudyma previously was the Chief Medical Officer of Latus Medical Care, Seneca Nation Health Department and the Erie County Medical Center. He received the New York Chapter of the American College of Physicians Laureate Award in 2018 and was named a Top 50 Health Care Leader by Buffalo Business First in 2014. He earned his bachelor of arts in biology from Hamilton College and graduated from the Jacobs School of Medicine.

Losi previously worked as a health care consultant for Freed Maxick and served clients across New York State, including acute and post-acute care organizations and physician practices. She also was the Chief Administrative Officer for Kaleida Health, responsible for corporate services and implementation of system-wide strategic initiatives. Her experience focuses on operations and enterprise information system technology.

Saffire is managing member of Clearwater Partners, LLC venture capital firm. He previously was the owner of Clearwater Straws and Sovereign Tobacco Company in Angola. He also served as the Chief Financial Officer of International Fiber Corporation in North Tonawanda and Smokin Joe’s in Sanborn. He is a retired CPA and earned a bachelor of business administration from St. Bonaventure University.

Zielinski previously served as the Executive-in-Residence for Health Care Administration at the University at Buffalo School of Management, responsible for the development and delivery of a program to develop the clinical and administrative health care leaders of the future. He also was the president of Buffalo General Hospital and the Visiting Nursing Association of Western New York. He has an MBA and a bachelor of arts in sociology from the University at Buffalo.

The rest of the Board of Directors consists of Monsignor David Lipuma; Brother Kenneth Thomas, FMMA, House Superior of The Brothers of Mercy; Roopa Chakkappan, Partner at Hodgson Russ, LLP; Cindy Eller, Chief Development Officer at Roswell Park Comprehensive Cancer Center; Thomas Fentner, President of HR Solutions; David Nasca, President & CEO of Evans Bank; Michael E. McRae, President & CEO of St. Ann’s Community in Rochester; David Rogers, Founder of Life Storage, Inc.; Dr. Michael Noe, Clinical Professor Emeritus in the Department of Epidemiology & Environmental Health and Clinical Associate Professor Emeritus in the Department of Medicine at the University at Buffalo; and Peter Eimer, Chief Executive Officer of The Brothers of Mercy (ex-officio).



## The Brothers of Mercy Receives Grant for New Nurse Call System



On January 27, The Brothers of Mercy Campus Foundation announced it received an \$84,000 grant from the James H. Cummings Foundation of Buffalo that will help to fund the first phase of a new nursing call light system in the Skilled Nursing & Rehabilitation Center.

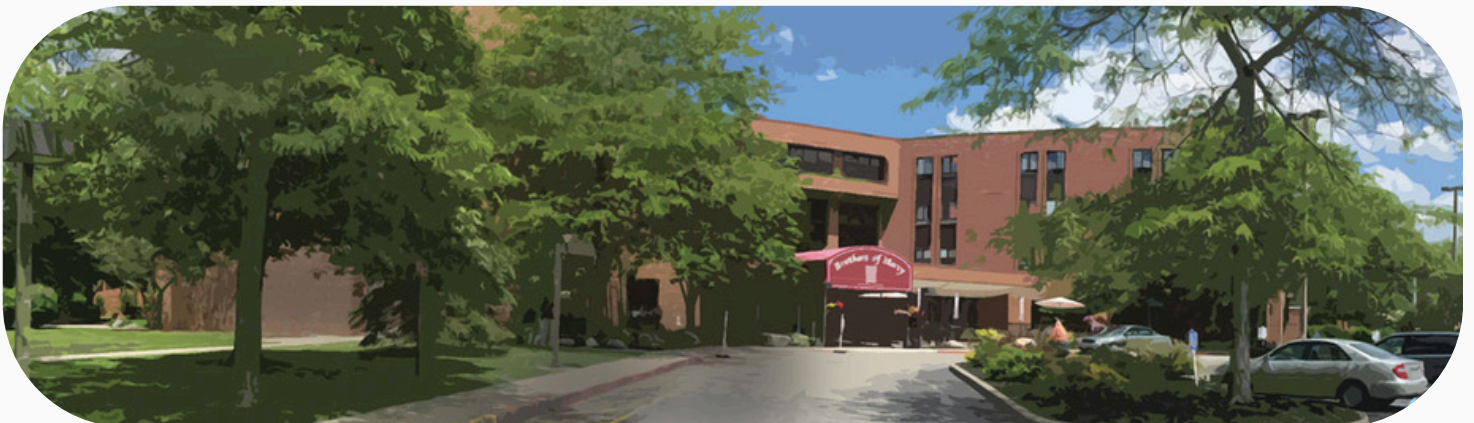
“This generous support from the James H. Cummings Foundation of Buffalo will help us begin the much-needed upgrades to the rapid-response communications system to ensure the highest level of safety for residents, patients and staff on our campus,” said **Teresa Dillsworth, Administrator of the Skilled Nursing & Rehabilitation Center**. “This new nurse call station will be installed throughout the fourth floor and will help us to better meet the needs of patients in our sub-acute rehabilitation units.”

The entire cost to upgrade the system is estimated at \$250,000, and the Campus Foundation continues to identify other funding sources to complete the project for all three residential floors of the facility.

The James H. Cummings Foundation was established 50 years ago and has helped countless nonprofit organization throughout Greater Buffalo, Toronto and Hendersonville, North Carolina. The Foundation’s focus is on organizations dedicated to assisting older adults as well as medical research and education.

### **About The James H. Cummings Foundation:**

*The James H. Cummings Foundation was established to support the philanthropic vision of its namesake. Throughout its 50-year history, the Foundation has aided countless organizations in the Greater Buffalo, Toronto and Hendersonville, North Carolina areas. The Foundation’s interests are directed toward nonprofit organizations that are actively engaged in the following strategic goals: to advance post-secondary medical education, medical research and education; to provide services for vulnerable children; and to assist older adults and vulnerable adults.*





## Congratulations to Joe Widmer, CFO, on His Retirement!

*“Joe Widmer, our Chief Financial Officer for the past 10 years, retired in January. When Joe joined us he was primarily responsible for the Nursing & Rehab Center. Over his time here he has taken on the new SHH and Montabaur Heights facilities as well as a new Management Company and Captive Insurance Company. He also added the BOM Foundation and Trier Woods to his “portfolio” as they were originally managed by their own fiscal staff.*

*He has managed over a time of large growth of the campus and also navigated the sometimes chaotic world of reimbursement.*

*In the last few years we have applied for and received over \$15 million in funding from government COVID relief programs including the ERC (\$9.8 MM) and PPP (\$3.5 MM) programs, along with FEMA (\$1.2 MM) as well a Health and Human Services payment of \$650,000. Without this support we might not be here, so a big thanks to Joe for helping shepherd these through.*

*Our growth in all aspects – number of employees, assets, payroll, A/R and A/P processing, systems development to name a few – has put a lot of strain on the Fiscal Department and Joe has continued to pull us through. Many times I have seen the light in his office on at night long after most of the day staff is gone. He has been so loyal to the mission and the campus and I want to thank him for all he has accomplished for us!” -- Peter Eimer, CEO*





## Consider Supporting The Campus Foundation!

I hope this letter finds you well. At The Brothers of Mercy Wellness Campus, we are committed to providing compassionate, high-quality care to our residents—many of whom have spent a lifetime contributing to our community. As we strive to create a safe, comfortable, and nurturing environment, we are reaching out to kind-hearted individuals like you to help us continue this important work that has consistently earned a five-star rating from Medicare.

As you may know, the needs of our elderly population are growing, and with them, the demand for specialized care and services. However, the financial challenges of providing this level of care continue to increase. That's why I am writing to you hoping that your generous support can help us with the following initiatives:

- Upgrading our nursing call light system to ensure both resident and staff safety.
- The purchase of rehab equipment to help patients on the road to a speedy recovery
- Purchase of wheelchairs, walkers and other equipment directly affecting our residents' quality of life.

Every gift—no matter the size—has a direct and lasting impact on those who depend on our care. You can donate in several ways -

- **Online** - Visit <https://brothersofmercy.org/donate-now/> to make a secure, tax-deductible donation.
- **By Mail** - Send a check made payable to:  
**The Brothers of Mercy**  
**4520 Ransom Rd.**  
**Clarence, NY 14031**
- **Monthly** - With a reoccurring gift by using the **attached** pledge card.

If you have already generously supported our mission with a gift in 2024, I thank you and ask that you consider an additional gift this spring.

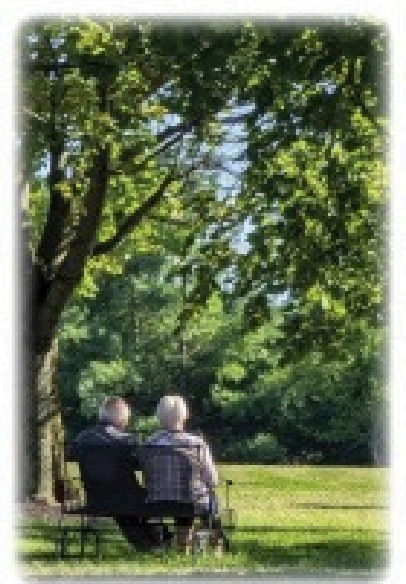
Thank you for considering a gift to The Brothers of Mercy. Together, we can make a lasting impact on the lives of those who need it most. We look forward to your support and are deeply grateful for your consideration.

With warm regards,

*Tony*

Tony Fulgenzio, CFRE, M. Ed.

Executive Director, Campus Foundation



**Yes! I want to help serve our community by supporting the good work of the Brothers of Mercy.**

Please accept my one-time tax-deductible donation of  
 \$1,000  \$500  \$250  \$100  \$50  Other \$\_\_\_\_\_

Please accept my monthly tax-deductible donation of \$\_\_\_\_\_ per month. By initialing here, I am authorizing the Brothers of Mercy Campus Foundation to charge the credit card listed here once a month for 12 consecutive months.

Initials \_\_\_\_\_ Date \_\_\_\_\_

My donation is  In Memory of,  In Honor of \_\_\_\_\_

Email \_\_\_\_\_

Spring 2025

### 3 Easy Ways to Give

1 Online at - [www.brothersofmercy.org/donate](http://www.brothersofmercy.org/donate)

2 Check payable to the - The Brothers of Mercy

3 By Credit Card  
Visa Mastercard AMEX  
Card Number \_\_\_\_\_

Exp. Date \_\_\_\_/\_\_\_\_ CCV Code \_\_\_\_  
Signature of Cardholder \_\_\_\_\_

Cardholder Name Printed \_\_\_\_\_

*Thank you for your kind generosity!*



# The Art Gallery at Montabaur Heights is Open Daily 11 a.m.-3 p.m.

## The Artist's Eye: 200 Years on the Erie Canal

A celebration of the Erie Canal in three parts at The Brothers of Mercy art gallery in Clarence, NY  
[brothersofmercy.org/artgallery](http://brothersofmercy.org/artgallery)

**January 15 through April 25, 2025**

### *Dana Hatchett - History of the Erie Canal in drawings*



Creating a visual history of the period through art helped me learn a tremendous amount about how important the canal was in shaping life around it. It is fascinating that so much history existed in Buffalo and along the route of the canal which then was simply buried as industrialization and modes of transportation changed. My drawings are a rediscovery of the past that I want to share with others.

*Debbie Osborne, Dana's wife, is a retired government analyst who curated the selection of drawings and provided additional research for this exhibition.*

**May 1 through August 31, 2025**

### *Dennis Stierer and Lee Williams - Photographing the Erie Canal*

My images of the Erie Canal, portray the way light plays off metal, wood and water. The grand restoration of the famous Flight of Five in Lockport, New York offers countless views for my capture. My photos provide a glimpse into the past where workers and travelers passed through these locks on a daily basis. *Lee Williams*

I was drawn instinctively to photograph, to learn as much as possible, not only the new canals, but the old sections, lost to overgrowth. I was destined to showcase the Spirit of the Ditch. This "Spirit" is what inspired me to create my images. *Dennis Stierer*



**September 8 through December 31, 2025**

### *Call for Work - The Creative Eye on the Erie Canal in all media*



The *Creative Eye* exhibit will comprise juried work from regional artists in any two-dimensional media that they choose, i.e. painting, drawing, photography, printmaking, textiles, collage, mixed media, etc. It will complete a series of three presentations at The Gallery at Montabaur Heights celebrating the 2025 Bicentennial of the completion of the Canal. Artists are invited to employ their unique abilities to interpret their impressions of the Erie Canal — its history, recreation, stories, humor, family — in this case, whatever floats their boat.

The Brothers of Mercy Gallery at Montabaur Heights exhibits work of regional artists that enrich understanding of our surrounding culture, history, beauty, and creativity. The Gallery invites viewers to see the world through artists' eyes, to enjoy, empathize, rethink, understand, wonder. The Gallery honors both the creative energy of its artists and the impact of their work within the campus community and its visitors.





## Call-for-Work for Artists to Submit for Erie Canal Exhibit!

As part of a year-long commemoration of the Erie Canal Bicentennial, The Brothers of Mercy Wellness Campus is issuing a call-for-work and inviting Western New York artists to submit original artwork for a juried exhibit at The Art Gallery at Montabaur Heights independent living community.

The gallery exhibits work of regional artists that enrich understanding of our culture, history, beauty and creativity and invites viewers to see the world through artists' eyes to enjoy, empathize, understand and wonder. Located at 4530 Ransom Road, The gallery is open daily to the public from 11 a.m.–3 p.m.

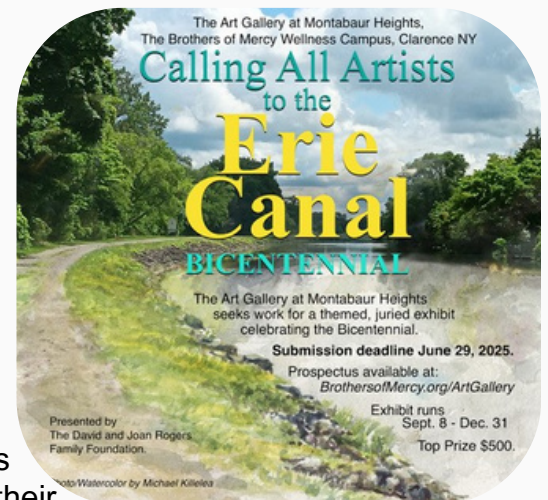
The gallery seeks new, original works featuring themes that embrace the bicentennial of the completion of the Erie Canal on October 26, 1825. The selected art will be displayed in the third and final exhibit commemorating the Erie Canal Bicentennial from Sept. 8 through Dec. 31. The David & Joan Rogers Family Foundation is funding the series of exhibits that celebrates this historic milestone through various art forms.

The call-for-work is open to all artists 18 and older, and each participant can submit one or two original pieces. From April 13 – June 29, artists can submit their work through a form at [BrothersofMercy.org/ArtGallery](https://BrothersofMercy.org/ArtGallery) with an application fee of \$30. There is a prospectus with all of the details available with the form.

“The Art Gallery Committee encourages artists working with all types of media to join us in commemorating the momentous occasion of the Erie Canal Bicentennial,” said Sally Treanor, the organizer of the exhibit and a member of The Brothers of Mercy’s Art Committee. “This is a unique opportunity for artists to create their vision or representation of the Erie Canal and what its rich history signifies for Western New York. I want to thank The David and Joan Rogers Family Foundation for supporting this year-long series of special exhibits that showcase the wonderful variety of the talented artists in our region.”

The exhibit will be judged by Edmund Cardoni, the Executive Director of the Hallwalls Contemporary Arts Center in Buffalo. Notifications for the selected art will be emailed to participants between July 15-17, followed by an artist reception and awards ceremony on Thursday, Sept. 25 from 6:30–8:30 p.m. The first-place winner will receive \$500, second place - \$250, third place - \$100 and three honorable mentions - \$50 each.

The Art Gallery currently features an illustration exhibit “History of the Erie Canal” by Dana Hatchett through April 25. A second exhibit called “Photographing the Erie Canal” featuring Lockport artists Dennis Stierer and Lee Williams will run from May 1 – August 31. Visitors to the gallery can also enjoy lunch by reserving in advance to 716-407-5102. For more information, email [info@brothersofmercy.org](mailto:info@brothersofmercy.org) or visit [BrothersofMercy.org/ArtGallery](https://BrothersofMercy.org/ArtGallery).





## Campus News:

On January 22, we celebrated **National Activity Professionals Week** with a luncheon to recognize our Activities Staff & Volunteers from the Skilled Nursing & Rehab Center, Sacred Heart Home Assisted Living & Memory Care, and Montabaur Heights & Trier Woods independent living apartments. This year's theme is "Shaping the Future." Thank you for everything you do to provide enrichment activities & improve quality of life on Campus!



### Meet the Outpatient Therapy Clinic's Client of the Month for January: Gloria Queeno Chamberlain

#### **How did you hear about our clinic?**

My mother lived at the skilled nursing facility for many years so I heard about the addition of the outpatient clinic around the time it first opened.

#### **What made you choose The Brothers of Mercy for therapy?**

The Brothers of Mercy has a good reputation for therapy. My mother, aunt, and sister have all had success with therapy programs here. I also thought I could visit my aunt while on campus before or after my physical therapy sessions.

#### **Have you ever needed therapy services in the past? If yes, how has your experience been different at this clinic?**

Yes, I have done therapy at another clinic and I really liked it there so I would say that this clinic is very similar. Although I travel a bit of a distance to get here, this location is more convenient for me than the last.

#### **What advice would you give to someone who is unsure about starting a therapy program?**

My advice would be to read through reviews and testimonials as well as talk to people who have had therapy so you know what to expect.

#### **How would you sum up your overall impression of the clinic's atmosphere, the quality of therapy services you have received and the expertise of the staff?**

You guys are stellar! I would describe the staff as kind, patient, gentle and professional. There is a family atmosphere here with a concern about treating people as a whole being versus just getting the job done. I like that the staff share personal experiences and hold conversations throughout treatment. It makes it a more comfortable place to receive physical therapy.





## Meet the Therapy Clinic's Client of the Month for December: John Mackay, a Sacred Heart Home Resident

### How did you hear about our clinic?

I heard about the clinic through my home health therapists. They recommended I continue my physical therapy journey to keep mobile.

### What made you choose The Brothers of Mercy for therapy?

The location is convenient because I live on campus. I have been to other therapy places that were good, but would be quite a distance away so I am happy to have such a quality clinic right here.



### Have you needed therapy services in the past? If yes, how has your experience been different at this clinic?

Yes, and this clinic is very similar to the best clinics I've had the privilege of working with. Everyone is very professional, very aware of the needs of the clients and don't push beyond people's limits. I would highly recommend it to anyone!

### What advice would you give to someone who is unsure about a therapy program?

Check with your insurance to make sure therapy is covered. It can be helpful to you if you're not incurring large costs. Also, work hard to make progress. Doing the exercises in therapy and at home are important to improve your mobility.

### How would you sum up your overall impression of the clinic's atmosphere, the quality of therapy services you have received and the expertise of the staff?

I have noticed two very important features of the staff: they are patient with everyone they work with and there is a noticeable bond between colleagues. Both attributes create a friendly environment which makes it an enjoyable place to receive treatment.

## Experience *1-on-1* Personal Therapy!

### Attention Employees:

*You & your dependents with The Brothers of Mercy health insurance plans are eligible for treatment at the Outpatient Therapy Clinic with a \$0 copay!*

- Treatment on your lunch or before/after your shift!
- Just get a script from your doctor
- Physical, occupational & speech
- 1-on-1 therapy for 60 minutes



**Monday - Friday, 8 a.m. - 4 p.m.**

# BrothersofMercy.org

**Community Rehab Clinic for Adults!**

## *Winter Safety Tips from Your Outpatient Therapy Clinic!*

- 1 in 3 adults over 65 will sustain a fall every year.
- The risk of falling increases during winter in snowy WNY.
- When faced with slippery conditions - walk like a penguin!
- Shorten your stride, shuffle your feet when walking on icy surfaces. Bend knees gently & part feet slightly.
- Check tread on winter boots/shoes to ensure traction before walking on slippery surfaces.
- Make sure steps & walkways are clear of snow or ice.
- Consider a cane or walker for extra stability.





## Skilled Nursing & Rehabilitation Center News:

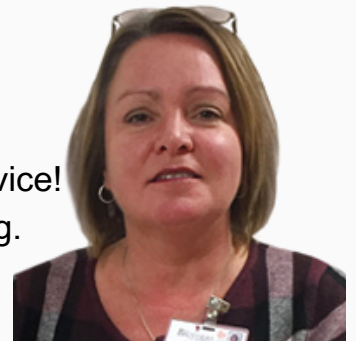
On December 4, the Skilled Nursing & Rehabilitation Center staff honored volunteers at our annual Volunteer Recognition luncheon and presentation. Thank you to our volunteers for everything they do to help residents & patients throughout the year!



### **Highlighting Exceptional Team Members in November:**

- Who have had positive comments given about them by other team members, managers, supervisors, residents or their families!
  - Recognized as an example of good teamwork, positivity and customer service!
- Any team members who are recognized are entered in that month's drawing. The winner is chosen randomly by the executive secretary.

***October drawing winner: LeAnne Dyrbala won a \$50 Amazon gift card!***



### **November Team Highlights**

- **Gloria Anyaogu, CNA** - Always a team player who works with a smile and never complains!
- **Sarah Wolff, CNA** - You were mentioned by 2 new CNAs for your great training! They also said you made them feel very welcome
- **Mackenzie Pierce, Therapy** - "You are awesome! Thanks for showing up!"
- **Alexis Bruning, LPN** - "Very caring & thoughtful when talking with family about the patient"
- **Laura Waite, CNA** - Great positive attitude about your unit! You described feeling happy and encouraged for this week and it made my day!
- **Renea Harrison, CNA** - You were highly praised by a new CNA you trained! You made her feel welcomed and gave good training to help her succeed!
- **Tanya Hinton, LPN** - Many Thanks and praise given for your care by multiple residents!
- **Sarah Duttweiler, CNA** - "She went above and beyond to help me without a single complaint"

***A letter was sent by a former patient who stayed with us on 4E. She thanked everyone who works on the fourth floor for their helpful, kind and appropriate assistance during her stay!***



## Skilled Nursing & Rehab Center News (continued):

### December Team Highlights:

**Congratulations December winner: Paige Rotitka & November winner: Renea Harrison, CNA!**

- **Ben Spencer, RN** – He stayed to help with morning med pass! Team Player!
- **Beth Donaldson, LPN** - Stayed to help with morning med pass! Always a team player!
- **Kasey Hayes, CNA** - For helping the whole floor and helping with all the new admissions!
- **Marissa Yoder, LPN** - For helping so much with resident care & setting people up for day!
- **Caylee Witmer, LPN** - For helping with transfers and resident care! You are appreciated!
- **Kelsi Flegal, RN** - For documenting about a situation so thoroughly! Your notes made it easy to understand the occurrence and included all the facts as it should! Great job!
- A message in suggestion box about job well done by **Kelly Matuszewski** in housekeeping!
  
- A WOW! card left by a 4W patient noting exceptional care by the following team members:

**Frank Miosi, CNA; Erica Smith, CNA; Jon Lindner, Therapy; Janine McKenrick, Therapy; Zamar Voilious, CNA; Julie Kaczmarczyk, Activities; Teal Strollo, HIM; Katie Strohm, LPN; Debi Zawadski, LPN; Paige Rotitka, LPN; Zach Kilner, Karen Berke & Jennifer Rhodes at front desk!**

- A letter was written by a patient and her husband in praise of the professionalism and care she received in rehab, naming specifically:

**Janine McKenrick & John Meyer from therapy and Debi Zawadski, LPN; Deb Moyer, Lead CNA & Natalie Schrock from social services!**





## Skilled Nursing & Rehab Center News (continued):

### January 2025 Team Highlights:

#### *Congratulations January 2025 drawing winner: Laura Waite!*

- **Dave Woskowicz, LPN** - Dave took excellent care of my mom during her stay! Thank you for making things comfortable for her! She really appreciates you! [From family member]
- **Deb Moyer, CNA** - Deb has gone above & beyond for our mother. She is attentive, caring and very loving! [From family members]
- **Savannah Ivon, LPN** - Savannah took the time to visit with me and brighten my day! Thank you for being so kind and personable! [From patient]
- **Leanne Dyrbala, LPN** - Thank you for covering a Holiday shift! From a family member.
- **Autumn Albert, CNA** - You consistently walk the halls on 3East, checking on all the residents! You prevent many falls by doing this! Thank you for all you do!
- **Kim Leonard, LPN** - Thank you for taking great care of my mom during your shift. You constantly checked in on her and you were her biggest advocate! [From family member]
- **Lashante Wilson, CNA** - Always takes great care of my Dad! [From family member]
- **Karen Krawczyk, CNA** - Always goes above and beyond to ensure extra love and care to all residents. Amazing job!
- **Matt Needham, Maintenance** - You are always, and with a positive attitude, willing to help with anything. You follow through with tasks. Thankful for your hard work!
- To 2West staff and these specifically: **Leanne Dyrbala, LPN; Sarah Duttweiler, CNA; Regeene Martin, CNA; Turquoise Devost, CNA; Ashley Curtis, LPN** - you "wowed" us when you provided compassionate care to our father during his last days. You exceeded expectations! [From family]
- **Samantha Virgilio, CNA; Regeene Martin, CNA; Sarah Duttweiler, CNA; Ashley Velez, LPN** - Many thanks for staying to help with staffing on a busy day!
- **Summer Carlson, LPN** - You care for all your patients with compassion. You are also informative to the family members when they have questions or need updates.
- **Fallon Simpson, LPN** - Stayed to be a CNA! You are always willing to help the residents and co-workers. Thank you for all you do!
- **Arielle Bell, LPN** - You stayed to care for our residents as a CNA when help was needed. You can always be counted on!



## Skilled Nursing & Rehab Center News (continued):

- **Laura Larke, CNA** - Thank you for staying over to care for the residents when they were in need. We appreciate you. You give all the residents the best care!- from a supervisor
- **Summer Carlson, LPN** - Your willingness to step in and help fosters a true sense of teamwork and makes a real difference and always helpful, kind and knowledgeable! [From family member]
- **Ava Green, LPN** - You are always willing to float to different units and work as a CNA. I can see a big change in your knowledge and confidence. You are Great!
- **Autumn Albert, CNA** - You consistently walk the halls to check on the residents. You prevent many falls by doing this! Thank you for all you do!
- A big shout out from a family member of a patient from the 4th floor who says: the staff always goes above and beyond to help the folks up there. You are a life savers!
- **Savannah Ivon, LPN** - Always kind, helpful and knowledgeable!-family of a resident. Always goes above and beyond to ensure care with a positive attitude!
- **Kim Adams, LPN** - Patient family expressed extreme gratitude for your excellent care!
- **Sheila House, CNA** - Continues to work as a team player. Sheila jumps into to action whenever needed without being asked! Great job!
- **Alyssa Jeacoma, Social Services**- Thanks for answering my questions and taking time to meet with me.
- **David Woskowicz, LPN** - You checked on patients even if they weren't in your section. You take excellent care of all of them!- from patient family
- **Dante Caruana, CNA & Gloria Anyaogu, CNA** - Both have a positive attitude with staffing challenges on the unit. Step up whenever needed!-Nurse Manager 2W
- **Ashley Velez, LPN** - Always willing to stay after your shift when needed. Always a team player stepping up multiple times to be the only nurse on an entire unit!-from a supervisor
- **James Fillmore, Therapy** - James went the extra mile by braving the snow to provide gait training outside with a new device for an outpatient client!

### Compliments were given to the following staff at the Resident Council Meeting:

***Cheryl Evertt, CNA; Laura Waite, Lead CNA; Debra Moyer, Lead CNA; Sarah Duttweiler, Lead CNA; Renee Lankford, CNA; Karen Wojcik, CNA; Renea Harrison, Lead CNA; Tanya Hinton, LPN; Shameka Anglin, CNA; Amie Bloyer, LPN; Keyarra Smalls, CNA; Kayshawn Wright, CNA,***

***Alyssa Morton, LPN and the Activity staff: Brinlee Abrams, Faith Badhorn, Chase Bulman, Morgan Deis, Courtney Dressler, Kaylee Higgins, Maria Johnson, Julie Kaczmarczyk, James Keller, Chritina Kocol, Kelly Mackey, Marita Middlebrooks, Roksana Rafique, Joel Reed, Ciara Seager, Valerie Sonnenfeld, Kristin Sorgi and Justine Staebell!***



## Montabaur Heights News:



A well-attended “Salute to our Veterans” event, an exciting Chili “Taste Test” Contest, and a Thanksgiving Dinner with all of the trimmings were just a few of the many November activities enjoyed by the residents of Montabaur Heights. A busy December soon followed and included beautiful holiday decor, seasonal melodies, and a visit from Santa himself.

In addition, the annual Montabaur Heights Christmas Party provided a meaningful and memorable evening for all. The New Year’s Eve celebration, the last of 2024’s big events, provided music and laughter together with a delicious Surf and Turf dinner for residents as well as their guests.

January’s arrival brought with it an invitation to participate in the Daemen College Service Learning initiative, a Happy Hour to Celebrate Elvis’ Birthday, and a cooking Demo with Chef Warren. With the New Year well underway, the residents of Montabaur Heights are looking forward to new beginnings, exciting experiences and endless possibilities!

***On February 12, staff and residents came together for a party to wish Audrey McCarthy a happy 100th birthday. Fellow resident Marg Hagberg, who turned 100 last summer, welcoming Audrey to the Centenarian Club.***







## Trier Woods News:

"We are excited to announce that Mary Baty joined our team as the Director of Trier Woods Apartments. Mary previously held this role several years ago, but left the position in search of growth and new opportunity. Her collection of experiences will undoubtedly make her successful during her "second act" in this important role.



The interview process was highly competitive, with eight truly qualified applicants and final selection responsibility laying largely with the residents! It's my duty to ensure only the very best candidates are placed before our resident committee. Thereafter, it is so important that they believe in and trust in the person who leads their community. After a significant investment of time, in partnership with me, the resident selection committee recommended Mary's return and her first few months have gone very well." -- Jennifer Blackchief\ Chief Operating Officer

"Who says you Can't Go Home Again? They lied! I am so very happy to be back with my Team and the residents of Trier Woods. Sometimes you have to leave to experience and learn new skills to be a better rounded person! My Goal this time around the Sun is not only to maintain our Census and work with the team to keep the Community clean, safe and flourishing, but to really develop relationships with the residents. I've started by joining the Wii Bowling League, painting with the ladies, grabbing a cookie and great conversation in Cookies, Coffee & Conversations, and enjoying our monthly dinner parties. In a world where people are suffering from economic hardships, loneliness, and isolation, it's a great feeling to be able to provide great affordable living options within a Community that provides great opportunities for socialization and real, meaningful relationships." -- Mary Baty

## **Congratulations to Tom for bowling a 300!**



NFP Insurance &

Strickly Business Safety Solutions present  
**NYS Point & Insurance Reduction Class**

**Benefits of taking this approved course:**

- ▶ Learn current vehicle & traffic laws
- ▶ Remove up to 4 points off your driving record
- ▶ Receive up to 10% off your automobile liability & collision insurance premiums for 3-years

**Saturday, March 15 - 10 a.m. - 4:30 p.m.**

**Trier Woods Apartments**

(10500 Bergtold Rd., Clarence, NY 14031)

\*Class will be held in the Multi-purpose Room\*

**\$35 per person!**

For more information and to sign up for this class,  
**Call or Text Valerie DiRienzo at 716-617-0240 today.**

**Congratulations to Employees Celebrating Anniversaries**  
***From December through February Only!***

NIEMET, ANDREW L	12/09/1977	47 Years	HOUSEKEEPING	Nursing Home
EATON, JANICE	02/06/1984	41 Years	BUSINESS OFFICE MANAGER	Housing Company
LIPPERT, FRANCIS	12/22/1986	38 Years	Property, Plant and Equipment Lead	Management Company
METZGER, MARK D	01/03/1989	36 Years	DIETARY INVENTORY CLERK	Nursing Home
NOLAN, SUSAN M	02/06/1989	36 Years	BUSINESS OFFICE MANAGER	Management Company
MAIORANA, LISA	02/08/1993	32 Years	MDS COORDINATOR RN	Nursing Home
STAEBELL, JUSTINE	01/02/1995	30 Years	ACTIVITIES LEADER	Nursing Home
HINTON, TANYA A	12/07/1995	29 Years	LPN STAFF	Nursing Home
LAVRINCIK, KELLY	12/30/1996	28 Years	LPN PEER MENTOR	Nursing Home
RHODES, CYNTHIA R	12/06/2004	21 Years	CENTRAL SERVICE MGR	Nursing Home
NYE, LISA	12/05/2005	20 Years	NURSING ASSIST.	Nursing Home
RENKAS, VICKI L	02/26/2007	18 Years	SW- CASE MANAGER	Sacred Heart Home
KERSCH, SHARI L	02/04/2008	17 Years	RN NURSE MGR.	Nursing Home
WILSON, LASHANTE L	01/30/2012	13 Years	Lead CNA	Nursing Home
STROHM, KATIE E	01/28/2013	12 Years	LPNSTAFF	Nursing Home
MANCIA BECKWITH, ESTRELLA A	01/28/2013	12 Years	NURSING ASSISTANT	Nursing Home
HAMILTON, NANCY J	02/24/2014	11 Years	LPNSTAFF	Nursing Home
JOHNSON, TINA B	01/12/2015	10 Years	ADMISSIONS SCREENER	Nursing Home
ANGER, JOSEPH D	12/01/2015	9 Years	DIR. ENVIRONMENTAL	Housing Company
THERING MARTIN, MARY L	12/18/2015	9 Years	ADMIN, SECRETARY	Management Company
HOCKEY, JAMES J	12/18/2015	9 Years	CHEF	Montabaur Apartments
BRZOSKOWSKI II, ALAN	12/18/2015	9 Years	COOK 1	Montabaur Apartments
PARKOT, PAUL V	12/18/2015	9 Years	TRANSPORATION	Montabaur Apartments
RAIMONDO, JOSEPH R	12/18/2015	9 Years	TRANSPORATION	Montabaur Apartments
PICONE, CECILE M	12/29/2016	8 Years	HOUSEKEEPING AIDE	Montabaur Apartments
WHITING, KRISTA L	01/09/2017	8 Years	LPN STAFF	Nursing Home
TAYLOR, KATHY A	02/20/2017	8 Years	HOUSEKEEPING AIDE	Nursing Home
WITMER, CAYLEE L	01/20/2018	7 Years	LPN STAFF	Nursing Home
HELTA, JOCELYN N	02/26/2018	7 Years	COOKS HELPER	Sacred Heart Home
BAUGHMAN, GINA	02/26/2018	7 Years	NURSING ASSIST.	ursing Home
ARNOLD, CARLEY J	12/17/2018	6 Years	HOUSEKEEPING AIDE	Nursing Home
DILLSWORTH, TERESA L	01/14/2019	6 Years	ADMINISTRATOR	Nursing Home

**Congratulations to Employees Celebrating Anniversaries**  
***From December through February Only!***

HAYES, KASEY LEE	12/09/2019	5 Years	NURSING ASSIST.	Nursing Home
CLARK, KATHLEEN MARIE	12/09/2019	5 Years	UTILIZATION MANAGER	Nursing Home
HALL, SARAH	02/17/2020	5 Years	FISCAL ASSISTANT	Management Company
CONLEY, ANN	02/17/2020	5 Years	TRANSP. DRIVER	Montabaur Apartment
BONK, CHRISTINE MARIE	12/14/2020	4 Years	PCA MED TECH	Sacred Heart Home
CODDINGTON, DEBORAH COLLEEN	12/14/2020	4 Years	PCA MED TECH	Sacred Heart Home
PLOWY, DANIEL THADDEUS	01/18/2021	4 Years	ASST SUPER. DIETARY	Nursing Home
CORNELL, LINDA JOYCE	01/18/2021	4 Years	HOUSEKEEPING	Nursing Home
BRUNEA, ALIVIA MARIE	02/01/2021	4 Years	HOUSEKEEPING AIDE	Nursing Home
YODER, MARISSA ROSE	02/01/2021	4 Years	LPNSTAFF	Nursing Home
DOSTER, ANGEL	12/06/2021	3 Years	COOK 1	Nursing Home
PLACE, KATHLEEN J	12/06/2021	3 Years	LPN	Sacred Heart Home
WILLIAMS, COURTNEY MICHELLE	12/20/2021	3 Years	NURSING ASSIST.	Nursing Home
KIEFFER, JENELLE GRACE	12/28/2021	3 Years	SERVER	Montabaur Apartments
KERN JR, JAMES J	01/03/2022	3 Years	CHEF	Montabaur Apartments
ALBERT, AUTUMN LEA	01/10/2022	3 Years	NURSING ASSIST.	Nursing Home
MISIAK, JASMINE HAILY	01/17/2022	3 Years	LPN STAFF	Nursing Home
MILLER, PAULA ELIZABETH	02/07/2022	3 Years	RN STAFF	Nursing Home
HAWCO, JOAN CECILIA	02/14/2022	3 Years	NAT PROG COORD	Nursing Home
WORK, DARLENE NICOLE	02/14/2022	3 Years	NURSING ASSIST.	Nursing Home
STRACHAN, ZAKIYYAH LORRAINE LUCILLE	02/14/2022	3 Years	NURSING ASSIST.	Nursing Home
BERCHOU, SARAH M	02/21/2022	3 Years	LPN STAFF	Nursing Home
DILLON, TAMMY A	02/21/2022	3 Years	DIETARY AIDE	Sacred Heart Home
ROSS, DAN	02/24/2022	3 Years	MAINTENANCE	Montabaur Apartments
PIRRONE, CHRISTOPHER EDMUND	02/28/2022	3 Years	ASST SUPER. DIETARY	Nursing Home
ROMASZKO, KIMBERLY ANN	02/28/2022	3 Years	COMM. COORD.	Sacred Heart Home
HASTREITER, LANCE JOHN	01/09/2023	2 Years	HOUSEKEEPING	Sacred Heart Home
BOOK, LISA MARIE	01/12/2023	2 Years	COOKS HELPER	Nursing Home
WOJTON, PHOENIX ROBERT	01/18/2023	2 Years	SERVER	Montabaur Apartments
KOSZELA, LOTTIE S	01/23/2023	2 Years	DIETARY AIDE	Sacred Heart Home
KLOPFER, DENISE	01/23/2023	2 Years	HOUSEKEEPING AIDE	Nursing Home
PECENCO, MEGAN AMY	01/25/2023	2 Years	DIETARY AIDE	Sacred Heart Home
CARMICHAEL, KAYLEE MARIE	02/06/2023	2 Years	ADMISSIONS ASSIST.	Nursing Home
MARTIN, ANISAH	02/06/2023	2 Years	NURSING ASSISTANT	Nursing Home

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FLEGAL, KELSI	02/06/2023	2 Years	RN SUPERVISOR	Nursing Home
FULGENZIO, ANTHONY	02/13/2023	2 Years	ADMINISTRATOR	Management Company
CARLSON, SUMMER L	02/20/2023	2 Years	LPNSTAFF	Nursing Home
BASHAM, KATHLEEN ANN	12/04/2023	1 Year	CONCIERGE MGR.	Montabaur Apartment
LONG, SHAKARYIA	12/04/2023	1 Year	NURSING ASSIST.	Nursing Home
POPIELSKI, KALEB	12/04/2023	1 Year	NURSING ASSIST.	Nursing Home
SUTTON, CHRISTINA	12/18/2023	1 Year	ANCILLARY AIDE	Sacred Heart Home
ANGLIN, SHEMEKA NICOLA	12/18/2023	1 Year	NURSING ASSIST.	Nursing Home
WOLFF, SARAH ANN	12/27/2023	1 Year	NURSING ASSIST.	Nursing Home
FRANK, TAVIAH DOLCE	01/08/2024	1 Year	DIETARY AIDE	Nursing Home
CARNS, DENISE ANN	01/08/2024	1 Year	DIETARY AIDE	Nursing Home
CARLOCK, SHERINA MONIQUE	01/22/2024	1 Year	DIETARY AIDE	Nursing Home
HARTWIG, AUDREY	01/22/2024	1 Year	DIETARY AIDE	Nursing Home
MORTON, ALYSSA NICOLE	01/22/2024	1 Year	LPNSTAFF	Nursing Home
ROBERTS, TERESA MARIE	02/05/2024	1 Year	HOUSEKEEPING SUPER.	Sacred Heart Home
LEROY, MATTHEW DAVID	02/05/2024	1 Year	LPNSTAFF	Nursing Home
DAVIS, TIFFANY	02/05/2024	1 Year	LPNSTAFF12 HR	Nursing Home
FELLOWS, ABIGAIL KATHRYN	02/12/2024	1 Year	HOUSEKEEPING	Nursing Home
FELLOWS, SUSAN	02/12/2024	1 Year	HOUSEKEEPING	Nursing Home
DENNIS, TINA	02/17/2024	1 Year	DIETARY AIDE	Sacred Heart Home
STEELE, RILEY ELIZABETH	02/17/2024	1 Year	DIETARY AIDE	Sacred Heart Home
DRESSLER, COURTNEY	02/26/2024	1 Year	ACTIVITIES AIDE	Nursing Home
JONES, PATRIC	02/26/2024	1 Year	DIETARY AIDE	Nursing Home
LUKASIK, MEGAN	02/26/2024	1 Year	HOUSEKEEPING	Sacred Heart Home
WULFF, PATRICK	02/26/2024	1 Year	HOUSEKEEPING	Sacred Heart Home
ALVIRA, GABRIELLA	02/26/2024	1 Year	HR ASSISTANT	Management Company
ERVOLINA, BECKY	02/26/2024	1 Year	LPN STAFF	Nursing Home
PALERMO, KATHRYN MARIE	02/26/2024	1 Year	LPNSTAFF	Nursing Home
NEEDHAM, MATTHEW	02/26/2024	1 Year	MAINTENANCE MECHANIC	Nursing Home
MCMAHON, TAYLOR	02/26/2024	1 Year	PCA	Sacred Heart Home
WALTON, NYAIRA	02/26/2024	1 Year	PCA	Sacred Heart Home
STOTZ, TIBOR ADRIAN	02/27/2024	1 Year	COOK 1	Sacred Heart Home

# Welcome to Our New Employees from December through February!

<b>Employee_Name</b>	<b>Hire Date</b>
GRAHAM, MOLLY	12/02/2024
REMLEY, NICOLE	12/02/2024
ZEISZ, JEFFREY JOSEPH	12/02/2024
NORFOLK, CHARZETTA MARIE	12/02/2024
VARGAS-POPE, TYLER B	12/02/2024
DUDKOWSKI, JANICE MARIE	12/02/2024
MITCHELL, TOBIAS ALEXANDER	12/02/2024
TORMA, KAREN ROSE	12/16/2024
SMITH SR, KHENNITH RECHAUN	12/16/2024
SHUFORD, SHYMIA UNIQUE	12/16/2024
YARINGTON, TAMMY LYNN	12/16/2024
LAFFOSSE MR, ISMAEL LEWIS	12/16/2024
YOUNG, JAMILYA	12/22/2024
DAVIS, NIJAY BRIANNA LEE	12/30/2024
VULLO, BREANNA NYCOLE	12/30/2024
IRAKOZE, PARFAITE	12/30/2024
SANTIAGO, ANEESHA	12/30/2024
EDRINGTON, SHAUNDREA MACIYAH-JENICE	12/30/2024
HARRINGTON, AKAIRA DENISE	01/06/2025
MACK, KEYLONA SADÉ	01/06/2025
MYERS, CHLOE	01/06/2025
PATTERSON, GABRIELLE ANN	01/06/2025
COLON-MORGAN F, DESTENIE SHERIE	01/06/2025
MCGILL, ALEXSANDRA PATRICIA	01/06/2025
RAFIQUE, ROKSANA	01/06/2025
STONE, AMY ROSE MARIE	01/06/2025
LORENZ, BRITTANY NICOLE	01/20/2025
MRUGALSKI, ROSEANN	01/20/2025
SUJITH, JANVI	01/20/2025

# Welcome to Our New Employees from December through February!

TAYLOR, TARA YOLANDA	01/20/2025
SHABAZZ, TALIAH TATYANNA	01/20/2025
BASSARATH, RUTHIE WILMA	01/20/2025
REILLY MS, SUSAN	01/20/2025
HOOS, ISABELLA LILIANA MARIE	01/20/2025
BIXBY, LILY STARR	01/20/2025
AMADIEGWU, CHINYERE NESHEA	01/27/2025
STAUTZENBERGER, KIRSTIE L	01/27/2025
BARBARITZ, SHELBIJEAN	01/27/2025
JEMES, DONETTA LAVETTE	02/03/2025
BAZE, JUSTIN PAUL	02/03/2025
GUNNER, SHEENA DONIECE	02/03/2025
GRAYSON, ALEXANDRIA	02/03/2025
PERKINS, ASHLEY S	02/03/2025
SMITH, DELENA GIVAN-HAYGOOD	02/03/2025
BRADSHAW, TAYLOR MICHELLE	02/03/2025
WITTLINGER, NATHANAEL BRIAN	02/03/2025
KIENER, SCOTT S	02/03/2025
KORNACKI, EUGENE	02/03/2025
TAYLOR, ALANA NICOLE	02/17/2025
JARNOT, MASON CONNER	02/17/2025
HUNTER, LASHAWNA PATRICE	02/17/2025
PIRK, MYAH VANESSA	02/17/2025
CONSIDINE, KAYDENCE REBEKAH	02/17/2025
JONES, MYRON ONWELL	02/17/2025
GARD, REBECCA JEAN	02/17/2025
MARTIN, JOSEPH WILLIAM	02/17/2025
WOODS, ANGEL	02/17/2025
PEREIRA, SCHIMELE	02/17/2025
BRAGG-KAMPHEY, TONENYSHA	02/17/2025